

WHATSAPP CHAT EXPORT, MERCY HOUSEKEEPER OF HOVE & DARREN RUSSELL

| No. | Message | Note |
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| | [10/05/2021, 16:37:25] Mercy: Messages and calls are end-to-end encrypted. No one outside of this chat, not even WhatsApp, can read or listen to them. | |
| 1 | [10/05/2021, 16:37:25] Luxury Villas: <attached: 00000002-PHOTO-2021-05-10-16-37-25.jpg> | |
| 2 | [10/05/2021, 17:04:15] Mercy: Yes am in now from Hout Bay am coming upstairs | |
| 3 | [10/05/2021, 17:06:56] Luxury Villas: Okey dokey | |
| 4 | [10/05/2021, 17:07:02] Luxury Villas: Did Dennis cut firewood | |
| 5 | [10/05/2021, 17:08:49] Mercy: Not yes | |
| 6 | [10/05/2021, 17:09:10] Mercy: But I will ask him to do so | |
| 7 | [10/05/2021, 17:32:23] Luxury Villas: Thank you | |
| 8 | [11/05/2021, 09:06:49] Mercy: Morning can I come in | |
| 9 | [11/05/2021, 09:40:13] Luxury Villas: Not yet. I am waiting for the guests to wake | |
| 10 | [11/05/2021, 09:59:11] Mercy: OK thanks becouse am still doing the washing | |
| 11 | [11/05/2021, 12:06:15] Mercy: <attached: 00000012-PHOTO-2021-05-11-12-06-15.jpg> | |
| 12 | [11/05/2021, 12:11:26] Luxury Villas: <attached: 00000013-PHOTO-2021-05-11-12-11-26.jpg> | |
| 13 | [11/05/2021, 13:18:13] Luxury Villas: <attached: 00000014-PHOTO-2021-05-11-13-18-13.jpg> | |
| 14 | [11/05/2021, 13:41:37] Mercy: Yes I will do it | |
| 15 | [11/05/2021, 14:50:15] Luxury Villas: Are the guests out? | |
| 16 | [11/05/2021, 15:00:13] Mercy: Let me check | |
| 17 | [11/05/2021, 15:01:38] Mercy: I did try to do ironing but it seems the Stith in side its loose | |
| 18 | [11/05/2021, 15:02:43] Luxury Villas: Ok. Thank you for trying | |
| 19 | [11/05/2021, 15:03:35] Mercy: The guest the gone out I will start now | |
| 20 | [11/05/2021, 17:06:18] Luxury Villas: Can we bring the puppies in ple | |
| 21 | [11/05/2021, 17:24:12] Luxury Villas: Do you have Lyla | |
| 22 | [11/05/2021, 18:43:15] Mercy: Sorry I just saw your message now I was off of network | |
| 23 | [11/05/2021, 18:43:23] Mercy: Did you find her | |
| 24 | [11/05/2021, 18:44:04] Luxury Villas: Oh yes. If we had not you would have heard 🐶🐶 | |
| 25 | [11/05/2021, 18:44:25] Luxury Villas: Do you know why the chairs from under the tree are on the lawn? 🐶 | |
| 26 | [11/05/2021, 18:44:38] Luxury Villas: Did Dennis say how much longer to finish btw? | |
| 27 | [11/05/2021, 19:16:20] Mercy: It's the guest | |
| 28 | [11/05/2021, 19:17:42] Mercy: I think he left with last Cort and the floor | |
| 29 | [11/05/2021, 19:27:47] Luxury Villas: Ok. Great | |
| 30 | [11/05/2021, 19:28:06] Luxury Villas: Ok. Can they be put Back. Dennis can do tomorrow | |
| 31 | [11/05/2021, 19:52:04] Mercy: Yes no problem | |
| 32 | [12/05/2021, 17:12:30] Luxury Villas: We may have a potential guest coming to view the house tomorrow | |
| 33 | [12/05/2021, 17:12:49] Luxury Villas: Can you ask Dennis to put the garde. furniture back | |
| 34 | [12/05/2021, 20:06:55] Mercy: Yes I will ask him | |
| 35 | [12/05/2021, 20:07:28] Mercy: To day he didn't because the guest sit back on it | |
| 36 | [12/05/2021, 20:56:58] Luxury Villas: But it can still go back under the tree. That takes a minute | |
| 37 | [12/05/2021, 21:10:23] Mercy: OK sure | |

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| 38 | [12/05/2021, 21:11:20] Luxury Villas: Would tou be a joke to take Emily after they face been or we will lose an hour | |
| 39 | [12/05/2021, 21:14:37] Mercy: What do u mean | |
| 40 | [12/05/2021, 21:15:23] Mercy: Or you mean dropping her letter not early | |
| 41 | [12/05/2021, 21:17:23] Mercy: Because am thinking to go early like 6 that I can come also early to start early | |
| 42 | [12/05/2021, 22:39:55] Luxury Villas: Thats perfect. Thank you | |
| 43 | [12/05/2021, 22:58:13] Mercy: Ur welcome | |
| 44 | [12/05/2021, 23:03:30] Luxury Villas: Did Dennis get back to you about coming early and about getting an extra guy | |
| 45 | [12/05/2021, 23:07:20] Mercy: Yes he will be here 7:30 | |
| 46 | [12/05/2021, 23:09:37] Luxury Villas: Both of them? | |
| 47 | [12/05/2021, 23:09:46] Luxury Villas: Did you speak to James ? | |
| 48 | [12/05/2021, 23:18:23] Mercy: Yes I did | |
| 49 | [12/05/2021, 23:19:02] Mercy: Sorry for reply late | |
| 50 | [18/05/2021, 17:03:09] Luxury Villas: Where are the guest keys | |
| 51 | [18/05/2021, 17:51:28] Luxury Villas: Can you show the guests where glasses are. I forgot | |
| 52 | [18/05/2021, 18:30:36] Mercy: Yes | |
| 53 | [19/05/2021, 13:30:34] Luxury Villas: When you have a moment can you get the meat off the chicken bones pls 🙏 | |
| 54 | [19/05/2021, 14:12:28] Mercy: Sure | |
| 55 | [19/05/2021, 22:38:25] Luxury Villas: <attached: 00000056-AUDIO-2021-05-19-22-38-24.opus> | |
| 56 | [19/05/2021, 22:54:24] Mercy: I did put in | |
| 57 | [19/05/2021, 22:54:41] Luxury Villas: On what day | |
| 58 | [19/05/2021, 22:55:27] Mercy: <attached: 00000059-PHOTO-2021-05-19-22-55-27.jpg> | |
| 59 | [19/05/2021, 23:02:45] Mercy: <attached: 00000060-PHOTO-2021-05-19-23-02-45.jpg> | |
| 60 | [24/05/2021, 13:18:10] Luxury Villas: Hi. Where are the very long extension leads ? | |
| 61 | [24/05/2021, 14:01:48] Mercy: Am coming | |
| 62 | [24/05/2021, 17:13:28] Luxury Villas: <attached: 00000063-PHOTO-2021-05-24-17-13-28.jpg> | |
| 63 | [24/05/2021, 17:23:32] Luxury Villas: Why is the door open to the flat downstairs. It makes our home freezing | |
| 64 | [25/05/2021, 08:36:48] Luxury Villas: Hi mercy. Is the flat ready for the guests | |
| 65 | [25/05/2021, 09:23:15] Mercy: Morning yes | |
| 66 | [28/05/2021, 16:31:06] Mercy: Hie | |
| 67 | [28/05/2021, 17:12:45] Luxury Villas: <attached: 00000068-VIDEO-2021-05-28-17-12-45.mp4> | |
| 68 | [28/05/2021, 17:16:33] Mercy: It's looking so wonderful in slow-mo it would like wonderful if u put a song over it for your Instagram story bet it would get a lot of likes. | |
| 69 | [28/05/2021, 17:17:05] Luxury Villas: Good idea 🧐 👍 👍 👍 👍 😊 | |
| 70 | [28/05/2021, 17:17:07] Mercy: *look | |
| 71 | [31/05/2021, 16:14:58] Luxury Villas: Are any of the guests still here | |
| 72 | [01/06/2021, 15:58:02] Luxury Villas: Can we have the pool pump on pls | |
| 73 | [01/06/2021, 15:58:18] Luxury Villas: And the sun loungers as they are normally | |
| 74 | [01/06/2021, 16:08:14] Mercy: Sure | |
| 75 | [01/06/2021, 16:53:46] Luxury Villas: He'll be here shortly. Can everyone hide away pls | |
| 76 | [01/06/2021, 16:58:32] Mercy: OK sure | |
| 77 | [01/06/2021, 16:58:57] Mercy: Only James in Katie's room fixing the door | |
| 78 | [01/06/2021, 16:59:17] Mercy: So can he stop to finish tomorrow | |

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| 79 | [01/06/2021, 17:06:04] Luxury Villas: He can carry on | |
| 80 | [01/06/2021, 17:06:12] Luxury Villas: That's fine. Better to get it fixed | |
| 81 | [01/06/2021, 17:06:33] Mercy: OK sure | |
| 82 | [03/06/2021, 07:32:51] Luxury Villas: Hello. If I give you cash can you get cigarettes on your way back from dropping Emily | |
| 83 | [03/06/2021, 08:36:21] Mercy: Yes no problem | |
| 84 | [03/06/2021, 08:51:34] Luxury Villas: Can you get some low fat milk as well pls | |
| 85 | [03/06/2021, 09:17:29] Mercy: Sure | |
| 86 | [03/06/2021, 09:50:47] Luxury Villas: Thank you. I have no more cigarettes 🚬🚬🚬 | |
| 87 | [03/06/2021, 09:52:25] Mercy: Am on the way coming | |
| 88 | [03/06/2021, 09:53:02] Mercy: I buy 3 packets and low fat milk | |
| 89 | [03/06/2021, 09:53:24] Luxury Villas: Perfect. I can have coffee now lol | |
| 90 | [03/06/2021, 09:53:36] Luxury Villas: You can start in the upper house when you like | |
| 91 | [03/06/2021, 09:53:36] Mercy: 😊 | |
| 92 | [03/06/2021, 09:53:53] Mercy: OK thanks | |
| 93 | [03/06/2021, 10:52:46] Luxury Villas: Can James clean the pool | |
| 94 | [03/06/2021, 10:53:03] Luxury Villas: There is also a lounge cover in there | |
| 95 | [03/06/2021, 10:53:19] Luxury Villas: Can he fix the umbrellas please. And chop the wood | |
| 96 | [03/06/2021, 11:18:02] Mercy: Ok | |
| 97 | [03/06/2021, 11:45:22] Luxury Villas: Also. The main lounge windows, hallway and office windows are quite smeered. Maybe we need to do it with fresh cloths | |
| 98 | [03/06/2021, 11:53:53] Mercy: Sure | |
| 99 | [03/06/2021, 12:48:00] Luxury Villas: You can use our clean crockery if it helps | |
| 100 | [03/06/2021, 13:09:25] Mercy: <attached: 00000101-PHOTO-2021-06-03-13-09-25.jpg> | |
| 101 | [03/06/2021, 16:59:53] Luxury Villas: Please get billy | |
| 102 | [03/06/2021, 17:00:06] Mercy: Am fetching baby Emily soon I will there | |
| 103 | [03/06/2021, 17:00:07] Luxury Villas: Why do people keep leaving the fucking doors open !!!!!!!???????? | |
| 104 | [03/06/2021, 17:00:37] Mercy: I don't know but I will ask them to keep close | |
| 105 | [03/06/2021, 17:00:48] Luxury Villas: <attached: 00000106-PHOTO-2021-06-03-17-00-48.jpg> | |
| 106 | [03/06/2021, 17:01:28] Mercy: Sorry for that but I left it close | |
| 107 | [03/06/2021, 17:02:05] Luxury Villas: Every day doors open. And people walking in and out like a hotel. Dogs escaping. Heat. escaping. | |
| 108 | [03/06/2021, 17:02:19] Luxury Villas: So simple to close doors. And for people to knock | |
| 109 | [03/06/2021, 17:02:44] Luxury Villas: I think this tome was James. But it's every damn day | |
| 110 | [03/06/2021, 17:03:04] Mercy: Very very sorry for that | |
| 111 | [03/06/2021, 18:16:12] Luxury Villas: Hi mercy. Where is everyone | |
| 112 | [03/06/2021, 18:34:12] Mercy: Am in the house | |
| 113 | [03/06/2021, 18:34:30] Mercy: Or you mean the guest | |
| 114 | [06/06/2021, 19:04:39] Luxury Villas: They've been good until now. But it's dark. David will complain. They are getting louder | |
| 115 | [06/06/2021, 19:06:05] Luxury Villas: I've mentioned in a very friendly way. I can here their actual conversation from my bedroom | |
| 116 | [06/06/2021, 19:06:31] Luxury Villas: Maybe pop and offer to show to make bed and mention. They're very nice. Just I think high or drunk | |
| 117 | [06/06/2021, 19:10:38] Mercy: Sure | |
| 118 | [06/06/2021, 19:21:36] Luxury Villas: They are really loud now. They're not being rude. Just drunk | |

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| 119 | and loud loud | |
| 120 | [06/06/2021, 19:21:43] Luxury Villas: 🙏🙏🙏🙏🙏🙏🙏🙏🙏 | |
| 121 | [06/06/2021, 19:36:07] Mercy: I did talk to them | |
| 122 | [06/06/2021, 20:12:15] Luxury Villas: Thank you very much 🙏🙏. It worked | |
| 123 | [14/06/2021, 21:38:03] Luxury Villas: Hi mercy. Can we unlock the gate pls | |
| 124 | [14/06/2021, 21:42:45] Mercy: You mean the big one | |
| 125 | [14/06/2021, 21:44:18] Mercy: Missed voice call | |
| 126 | [14/06/2021, 22:32:26] Luxury Villas: Sorry thst was my pocket | |
| 127 | [14/06/2021, 22:33:03] Mercy: No problem | |
| 128 | [20/06/2021, 19:34:17] Mercy: Missed group video call | |
| 129 | [26/06/2021, 17:33:53] Luxury Villas: Hi mercy. Can you lock all the doors | |
| 130 | [26/06/2021, 17:48:44] Mercy: OK sure | |
| 131 | [26/06/2021, 22:31:40] Luxury Villas: Hi he guests asked if you can drop some toilet paper ? | |
| 132 | [26/06/2021, 22:34:15] Mercy: OK sure | |
| 133 | [27/06/2021, 10:35:46] Mercy: Morning the door are closed | |
| 134 | [27/06/2021, 10:36:03] Mercy: And I need to take beddings | |
| 135 | [07/07/2021, 13:38:09] Luxury Villas: <attached: 00000135-PHOTO-2021-07-07-13-38-09.jpg> | |
| 136 | [07/07/2021, 15:01:43] Mercy: Thanks very much for the food was delicious 😊 | |
| 137 | [07/07/2021, 21:46:26] Luxury Villas: My pleasure | |
| 138 | [08/07/2021, 14:16:29] Mercy: Hie my family are here to get the fridge and the cupboard | |
| 139 | [08/07/2021, 15:21:10] Luxury Villas: Which cupboard.? The builder says the fittings must stay until he has fully measured them | |
| 140 | [08/07/2021, 15:21:27] Luxury Villas: Or do you mean cupboard in the garage 🙏 | |
| 141 | [08/07/2021, 15:30:14] Mercy: Yes | |
| 142 | [24/07/2021, 12:38:32] Luxury Villas: <attached: 00000142-PHOTO-2021-07-24-12-38-32.jpg> | |
| 143 | [24/07/2021, 13:19:47] Mercy: OK thanks | |
| 144 | [29/08/2021, 10:11:54] Luxury Villas: Morning. How did they leave the flat ? | |
| 145 | [29/08/2021, 12:09:34] Mercy: Hie better but the floor was hectic | |
| 146 | [29/08/2021, 12:09:55] Mercy: And the carpet | |
| 147 | [29/08/2021, 13:01:09] Luxury Villas: did you take pics? | |
| 148 | [29/08/2021, 14:08:40] Luxury Villas: Are billy and Lyla ok | |
| 149 | [29/08/2021, 14:09:38] Mercy: I didn't | |
| 150 | [29/08/2021, 14:09:48] Mercy: Let me check them | |
| 151 | [29/08/2021, 14:11:29] Luxury Villas: Lyla is heee | |
| 152 | [30/08/2021, 14:42:24] Luxury Villas: Can we bring the puppies in pls | |
| 153 | [30/08/2021, 15:38:11] Mercy: OK sorry am seeing the message now | |
| 154 | [30/08/2021, 17:51:51] Luxury Villas: okey | |
| 155 | [30/08/2021, 22:39:13] Luxury Villas: Hi mercy. Guest just booked for tomorrow to check in at 9am. What time can you get in pls | |
| 156 | [31/08/2021, 08:34:13] Luxury Villas: Mercy ? | |
| 157 | [31/08/2021, 09:09:01] Luxury Villas: <attached: 00000157-PHOTO-2021-08-31-09-09-01.jpg> | |
| 158 | [31/08/2021, 09:09:01] Luxury Villas: <attached: 00000158-PHOTO-2021-08-31-09-09-01.jpg> | |
| 159 | [31/08/2021, 09:09:01] Luxury Villas: <attached: 00000159-PHOTO-2021-08-31-09-09-01.jpg> | |

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| 160 | [31/08/2021, 09:09:01] Luxury Villas: <attached: 00000160-PHOTO-2021-08-31-09-09-01.jpg> | |
| 161 | [31/08/2021, 09:09:01] Luxury Villas: <attached: 00000161-PHOTO-2021-08-31-09-09-01.jpg> | |
| 162 | [31/08/2021, 09:09:01] Luxury Villas: <attached: 00000162-PHOTO-2021-08-31-09-09-01.jpg> | |
| 163 | [31/08/2021, 09:09:01] Luxury Villas: <attached: 00000163-PHOTO-2021-08-31-09-09-01.jpg> | |
| 164 | [31/08/2021, 13:26:09] Luxury Villas: hi mercy. can you light the fire for the guest | |
| 165 | [31/08/2021, 13:45:02] Mercy: Yes I did | |
| 166 | [31/08/2021, 14:12:05] Luxury Villas: thank you. guestarriving shortly | |
| 167 | [31/08/2021, 14:17:36] Mercy: OK thanks | |
| 168 | [01/09/2021, 13:27:43] Luxury Villas: Helloooo. Sorry but the bedding will need to be charged as my catheter leaked 🤔 | |
| 169 | [01/09/2021, 13:28:54] Mercy: No problem I will do that 😊 | |
| 170 | [01/09/2021, 14:09:48] Mercy: Do I need to put in black or white | |
| 171 | [01/09/2021, 14:09:59] Luxury Villas: I prefer white | |
| 172 | [01/09/2021, 14:10:44] Mercy: Sure | |
| 173 | [01/09/2021, 14:15:29] Luxury Villas: Did we do guest fkst ? | |
| 174 | [01/09/2021, 14:42:04] Luxury Villas: we have a guest this weekend. they wnat me to find a by sitter for them (Saturday 4 Sep from 18:00 till 21:30.) i said around R300-400. Would you like to do it? | |
| 175 | [01/09/2021, 15:01:06] Mercy: Yes I did | |
| 176 | [01/09/2021, 15:01:55] Mercy: Yes pls thank you 🙏🙏 | |
| 177 | [01/09/2021, 15:03:04] Mercy: I didn't vacuum for them I just swipe and moop because the are working also | |
| 178 | [01/09/2021, 15:04:18] Luxury Villas: coolio.. ill offer then | |
| 179 | [01/09/2021, 15:05:19] Mercy: Thanks again | |
| 180 | [01/09/2021, 15:13:59] Luxury Villas: I thought was good idea 👍 | |
| 181 | [01/09/2021, 15:24:14] Mercy: Yes | |
| 182 | [01/09/2021, 22:46:59] Luxury Villas: Hi mercy. Can Annie help at all tiday as we have that viewing. Or if not someone else | |
| 183 | [02/09/2021, 09:09:59] Mercy: Morning yes she can | |
| 184 | [03/09/2021, 12:27:31] Luxury Villas: the guest arrives today and they are the ones wanting the baby sitting for tomorrow 🙏😊 | |
| 185 | [03/09/2021, 12:34:05] Mercy: OK thanks 😊 | |
| 186 | [03/09/2021, 13:00:39] Luxury Villas: would it help to hae help tomorrow? | |
| 187 | [03/09/2021, 13:46:30] Mercy: Sorry you mean what | |
| 188 | [03/09/2021, 13:48:05] Mercy: Yes pls | |
| 189 | [03/09/2021, 13:53:03] Luxury Villas: Annie? | |
| 190 | [03/09/2021, 14:17:11] Mercy: OK thanks | |
| 191 | [05/09/2021, 12:09:44] Mercy: Hie I want to thank you for yesterday for babysitting 🙏😊 | |
| 192 | [05/09/2021, 12:26:05] Luxury Villas: My pleasure. When the tourists return then that will be a popular request | |
| 193 | [05/09/2021, 12:26:11] Luxury Villas: Did they pay you directly | |
| 194 | [05/09/2021, 15:28:19] Mercy: The pay me today by the time the was going | |
| 195 | [05/09/2021, 15:30:59] Luxury Villas: okey dokey.. was it the R400? | |
| 196 | [05/09/2021, 15:36:11] Mercy: Yes R400 | |
| 197 | [05/09/2021, 15:52:10] Luxury Villas: Thats super | |

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| 198 | [06/09/2021, 10:15:44] Luxury Villas: CAN YOU GRAB THE DOOR PLS | |
| 199 | [06/09/2021, 10:18:59] Mercy: Sorry which one | |
| 200 | [06/09/2021, 10:19:47] Luxury Villas: It's ok. Got it | |
| 201 | [06/09/2021, 10:20:00] Luxury Villas: Have we started downstairs | |
| 202 | [06/09/2021, 10:21:42] Mercy: Yes | |
| 203 | [06/09/2021, 10:21:49] Mercy: Thank you | |
| 204 | [06/09/2021, 10:27:50] Luxury Villas: thank you. they are half an hour passed check outtime | |
| 205 | [06/09/2021, 10:30:16] Luxury Villas: Can you mention next guest arrives very soon | |
| 206 | [06/09/2021, 10:34:19] Mercy: Yes the are living now | |
| 207 | [06/09/2021, 10:34:27] Luxury Villas: Super | |
| 208 | [06/09/2021, 10:34:48] Mercy: We was booking ubar for them | |
| 209 | [06/09/2021, 10:35:01] Luxury Villas: Can we wash my grey cheque trousers as they are the only smart ones I can wear with my catheter lol | |
| 210 | [06/09/2021, 10:35:09] Luxury Villas: Good. Or a rubbish truck | |
| 211 | [06/09/2021, 10:35:32] Mercy: U want it today | |
| 212 | [06/09/2021, 10:51:56] Luxury Villas: Ideally if possible | |
| 213 | [06/09/2021, 11:35:51] Luxury Villas: The agent just called. Apparently the people are very germ conscious so we need all 3 dogs hidden away and no sign of dogs and i need to wear a mask and no one else should be in the house. So maybe best to kee dogs and humans in the garage. No problem if still cleaning going on as long as everyone wears mask | |
| 214 | [06/09/2021, 13:09:56] Mercy: We was all in the garage 😊 | |
| 215 | [09/09/2021, 11:23:17] Luxury Villas: Hi Mercy. Can you take all the flowers down to the new garden area please as soon as posisble ,, thank you | |
| 216 | [09/09/2021, 16:58:46] Luxury Villas: Please let the guy look wherever he wants | |
| 217 | [09/09/2021, 16:59:12] Mercy: Yes I did thanks | |
| 218 | [09/09/2021, 17:32:35] Luxury Villas: Which bits of the house did he see | |
| 219 | [11/09/2021, 17:08:42] Luxury Villas: can you please make an excuse to go to the guest flat and introduce yourself. they are here two nights. there is to be NO LOUD MUSIC. NO GUEST ALLOWED ONTO THE PROPERTY. NO COMPLAINTS FROM DAVID | |
| 220 | [11/09/2021, 17:42:15] Mercy: OK sure I will now | |
| 221 | [11/09/2021, 17:50:36] Mercy: I did talk to them | |
| 222 | [11/09/2021, 18:00:05] Luxury Villas: what did they say | |
| 223 | [11/09/2021, 20:21:01] Mercy: The said the will not make noise | |
| 224 | [12/09/2021, 22:17:32] Luxury Villas: okey dokey. i was ging to ask how the flat is and if you needed anything else? | |
| 225 | [13/09/2021, 09:21:30] Mercy: Morning you mean same one to help | |
| 226 | [13/09/2021, 09:30:49] Luxury Villas: sorry, no. I meant for your home | |
| 227 | [13/09/2021, 09:34:44] Mercy: OK not now because am busy looking for another flat to stay | |
| 228 | [13/09/2021, 09:36:23] Mercy: So my be when we move I will need same help | |
| 229 | [13/09/2021, 09:53:16] Luxury Villas: okey dokey 🙏🙏 | |

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| 230 | [13/09/2021, 19:12:19] Mercy: Hello Darren sorry to disturb you this evening I would like to say that the place we had found for staying at they gave us 2months and then they gave us an extra month like 3months but they said that we should find a new place since they will have new people who are gonna rent out the whole house so I was going to ask if your offer that you gave me was still on because I found a place in setpoint 1 bedroom for 8.5k and the 2bedrooms are mostly 9k or more usually up to 12k at its heaviest but most of the 8k rooms are usually only 1 bedroom I have only seen 2 that where 2 bedrooms that where at 8k most are at 9k as I said before so if that's okay with you I also looked in gardens I found a couple at 8k and as you can remember the room I found down the road from Hove that was at 5.5k I don't know if u maybe think the others are to expensive we can settle with those room if they are still available | |
| 231 | [13/09/2021, 19:13:51] Mercy: But those 2 places where taken already that where at 8k | |
| 232 | [13/09/2021, 19:17:14] Luxury Villas: Okey, thank you. So how much would a similar 2 bedroom be able to be found for? | |
| 233 | [13/09/2021, 19:17:53] Mercy: 9k-12k in sea point | |
| 234 | [13/09/2021, 19:18:12] Mercy: Some are usually at 10k | |
| 235 | [13/09/2021, 19:28:49] Luxury Villas: if you can find a nice one that has 2 beds at 10k im sure i can stretch to that | |
| 236 | [13/09/2021, 19:30:08] Mercy: Oh thank u so much | |
| 237 | [13/09/2021, 19:31:53] Mercy: I'm sure we can find one at that price we really appreciate you for your help 😊😊😊 | |
| 238 | [13/09/2021, 19:35:35] Luxury Villas: My pleasure. 🙏🙏 | |
| 239 | [15/09/2021, 16:22:18] Luxury Villas: Can you grab billy and kyla | |
| 240 | [15/09/2021, 16:40:37] Mercy: Ok | |
| 241 | [15/09/2021, 22:09:42] Luxury Villas: Hi mercy. Can Maggie help tomorrow | |
| 242 | [17/09/2021, 15:28:08] Luxury Villas: Can we find the glue and fix the broken vase and candle 🙏 | |
| 243 | [17/09/2021, 20:04:24] Mercy: OK I will tomorrow | |
| 244 | [18/09/2021, 12:50:10] Luxury Villas: THANK YOU. YES PLEASE | |
| 245 | [18/09/2021, 13:06:59] Luxury Villas: Can we look for my electric cigarette. It looks like a metal cigar | |
| 246 | [18/09/2021, 14:22:43] Mercy: OK I will look | |
| 247 | [18/09/2021, 16:11:12] Luxury Villas: <attached: 00000247-VIDEO-2021-09-18-16-11-12.mp4> | |
| 248 | [18/09/2021, 17:31:27] Mercy: The don't have respect | |
| 249 | [18/09/2021, 17:46:49] Luxury Villas: They act like it is their property | |
| 250 | [18/09/2021, 17:58:28] Mercy: True | |
| 251 | [19/09/2021, 15:56:22] Luxury Villas: This needs doing. There are now multiple broken items 🤔🤔🤔🤔 | |
| 252 | [19/09/2021, 16:03:03] Luxury Villas: Please say hello to guests and stress the rules. Especially re David. | |
| 253 | [19/09/2021, 16:03:09] Luxury Villas: I can smell trouble | |
| 254 | [19/09/2021, 16:03:18] Luxury Villas: I think they are getting high | |
| 255 | [19/09/2021, 16:23:47] Mercy: Yes I did and I will again | |
| 256 | [19/09/2021, 16:41:13] Luxury Villas: It is a mistake to set up to eat near davids sside in my opinion as thy are loud people | |
| 257 | [19/09/2021, 16:41:34] Luxury Villas: and i have surgery tomorrow so i would like a relaxed sunday. no complaints and no loud music | |

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| 258 | [19/09/2021, 17:07:17] Mercy: I did talk them again and the said the will not make lot of noise | |
| 259 | [19/09/2021, 17:07:59] Mercy: All the best for tomorrow | |
| 260 | [22/09/2021, 01:56:22] Luxury Villas: thank you fr my lovely welcome today | |
| 261 | [22/09/2021, 04:49:36] Mercy: Morning your welcome | |
| 262 | [22/09/2021, 08:19:27] Luxury Villas: morning morning.. 🙏🙏🙏🙏🙏🙏🙏🙏 | |
| 263 | [22/09/2021, 12:44:20] Luxury Villas: Can you keep an eye on the puppies pls | |
| 264 | [22/09/2021, 13:02:15] Mercy: Yes no problem | |
| 265 | [24/09/2021, 13:34:53] Luxury Villas: Hola. do any of the guys who came last night do decorating | |
| 266 | [24/09/2021, 14:57:44] Mercy: I will ask them but I don't know any one for now | |
| 267 | [24/09/2021, 15:30:37] Luxury Villas: the fiur guys who cam yesterday maybe one or al know how to decorate | |
| 268 | [24/09/2021, 17:06:50] Luxury Villas: WOW. THEY ARE LOUD | |
| 269 | [24/09/2021, 17:06:54] Luxury Villas: THIS IS NOT DISNEY WORLD | |
| 270 | [24/09/2021, 17:34:05] Luxury Villas: Can we do the Astro turf si the dogs dont pee on the guests | |
| 271 | [25/09/2021, 11:30:19] Luxury Villas: The viewing is in 90 minutes | |
| 272 | [25/09/2021, 11:37:52] Mercy: OK sure | |
| 273 | [26/09/2021, 14:57:45] Luxury Villas: Can we please make sure to cover every area of the garden with sprinkler 🙏🙏🙏🙏🙏🙏 | |
| 274 | [26/09/2021, 15:11:54] Mercy: Yes I did because I started from morning | |
| 275 | [26/09/2021, 17:15:59] Luxury Villas: thank you 🙏🙏🙏🙏🙏🙏 | |
| 276 | [01/10/2021, 10:45:13] Luxury Villas: Can we take the last partition off pls | |
| 277 | [01/10/2021, 12:10:24] Luxury Villas: Where is the broken glass lamp top | |
| 278 | [01/10/2021, 12:10:42] Luxury Villas: Can one of the ladies do the garden watering pls | |
| 279 | [01/10/2021, 12:15:02] Luxury Villas: also, the windows and glass need cleaning including the outside tables | |
| 280 | [01/10/2021, 12:34:55] Luxury Villas: Hi mercy. Can you take Jasper pls | |
| 281 | [01/10/2021, 13:29:13] Mercy: Yes we will do that | |
| 282 | [01/10/2021, 13:29:36] Mercy: At the kitchen | |
| 283 | [01/10/2021, 13:29:57] Mercy: We did water the garden | |
| 284 | [02/10/2021, 21:33:12] Luxury Villas: Hi there. How long did you abd Annie spend cleaning downstairs. The father of the girls Claims they are super tidy | |
| 285 | [02/10/2021, 21:47:59] Mercy: We can say my 1:30 because we didn't check the time we start and finish | |
| 286 | [02/10/2021, 21:50:10] Mercy: And in the room we just make 2 beds because the said we don't need to do the roos because of there messes | |
| 287 | [02/10/2021, 21:51:19] Mercy: Of the bags and other stuff like clothes everywhere and everything 😊 | |
| 288 | [02/10/2021, 21:53:24] Mercy: <attached: 00000288-PHOTO-2021-10-02-21-53-24.jpg> | |
| 289 | [02/10/2021, 21:53:57] Luxury Villas: her father is a moron | |
| 290 | [02/10/2021, 21:54:48] Mercy: True | |
| 291 | [04/10/2021, 08:41:05] Luxury Villas: if anyone we employ comes to the house please ask them to be quiet as the guest is clearly recording us all. Obviously we can tell the move people to be quiet | |
| 292 | [04/10/2021, 09:28:12] Mercy: OK thanks | |
| 293 | [05/10/2021, 09:08:45] Luxury Villas: Paula just messaged. She is coming circa 12 to collect the mail. I want the house and garden to be perfect perfect perfect 🙏🙏🙏🙏🙏🙏🙏🙏🙏🙏🙏🙏 | |

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| 294 | [05/10/2021, 09:13:03] Mercy: Morning OK thanks I was watering and now I want to start in the house and Michael said I need to go and get my ✂ | |
| 295 | [05/10/2021, 09:14:08] Luxury Villas: is annie here and who is helping today> | |
| 296 | [05/10/2021, 09:14:35] Mercy: Annie she's not available today | |
| 297 | [05/10/2021, 09:14:48] Mercy: Am trying to ask Maggie | |
| 298 | [05/10/2021, 09:15:56] Luxury Villas: okey.. can we go as quickly as e can as it needs to be PERFECT by 12 🤔🤔🤔🤔 | |
| 299 | [05/10/2021, 09:16:11] Luxury Villas: can Katie keep jasper for today> | |
| 300 | [05/10/2021, 09:19:51] Luxury Villas: can we make a start. who can get here the quickest | |
| 301 | [05/10/2021, 09:20:02] Luxury Villas: Plud when the fiilm people arrivethey must help as we didhalf for them | |
| 302 | [05/10/2021, 09:23:19] Mercy: Maggie but to be here quick my if we Uber her | |
| 303 | [05/10/2021, 09:28:16] Mercy: Yes no problem the happy together 😊 | |
| 304 | [05/10/2021, 09:32:34] Luxury Villas: Michael will order | |
| 305 | [05/10/2021, 19:00:33] Mercy: <attached: 00000305-PHOTO-2021-10-05-19-00-33.jpg> | |
| 306 | [05/10/2021, 19:00:33] Mercy: <attached: 00000306-PHOTO-2021-10-05-19-00-33.jpg> | |
| 307 | [05/10/2021, 19:00:34] Mercy: <attached: 00000307-PHOTO-2021-10-05-19-00-34.jpg> | |
| 308 | [05/10/2021, 19:00:34] Mercy: <attached: 00000308-PHOTO-2021-10-05-19-00-34.jpg> | |
| 309 | [05/10/2021, 19:00:34] Mercy: <attached: 00000309-PHOTO-2021-10-05-19-00-34.jpg> | |
| 310 | [05/10/2021, 19:00:35] Mercy: <attached: 00000310-PHOTO-2021-10-05-19-00-35.jpg> | |
| 311 | [05/10/2021, 19:02:07] Luxury Villas: Ooooooooooooooooooo.. Thats lovely 😊😊😊😊 | |
| 312 | [05/10/2021, 19:02:48] Mercy: Yes very beautiful | |
| 313 | [05/10/2021, 19:05:42] Luxury Villas: It's in furnished ? What road ? | |
| 314 | [05/10/2021, 19:08:48] Mercy: It's empty nothing in | |
| 315 | [05/10/2021, 19:10:07] Mercy: Princess Beach , Princesses street Hout Bay | |
| 316 | [05/10/2021, 19:12:50] Luxury Villas: and he one in camps ba> | |
| 317 | [05/10/2021, 19:15:41] Mercy: I didn't because they didn't give us address for that apartment | |
| 318 | [05/10/2021, 19:16:24] Luxury Villas: Ok. But we can still view | |
| 319 | [05/10/2021, 19:17:18] Mercy: Yes thank you | |
| 320 | [06/10/2021, 09:43:00] Luxury Villas: Helloooo | |
| 321 | [06/10/2021, 09:44:20] Mercy: Hie | |
| 322 | [06/10/2021, 09:44:32] Mercy: Am at vaccine area | |
| 323 | [06/10/2021, 09:45:13] Luxury Villas: yippeee 🙌 | |
| 324 | [06/10/2021, 09:47:15] Mercy: Thanks | |
| 325 | [06/10/2021, 14:13:06] Luxury Villas: Neville said the gardens must be soaked tiday and all week so the new plants take | |
| 326 | [06/10/2021, 14:27:36] Mercy: Sure | |
| 327 | [07/10/2021, 15:00:58] Luxury Villas: Can James pop over now and assemble the table | |
| 328 | [07/10/2021, 15:11:57] Mercy: Let me phone him | |
| 329 | [07/10/2021, 15:42:06] Luxury Villas: we need to do it urgently so we can oush the guests to use the other side so david doesnt complain | |
| 330 | [07/10/2021, 16:04:25] Luxury Villas: Hi Mercy. We have a video company coming at 5pm. We need to get the rooms perfect. Sorry I was only just told | |
| 331 | [07/10/2021, 16:05:54] Luxury Villas: Can James come now. Or any guys | |
| 332 | [07/10/2021, 16:34:41] Luxury Villas: Can you pls stay a bit later today please. Until the video guy goes | |
| 333 | [07/10/2021, 17:21:37] Luxury Villas: What does everyone want to eat | |
| 334 | [07/10/2021, 17:24:35] Mercy: We would like some lamb burgers please if possible . | |
| 335 | [07/10/2021, 17:24:58] Luxury Villas: Just lamb? Do you know anywhere | |

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| 336 | [07/10/2021, 17:29:08] Mercy: Michael knows the normal burger u always buy . | |
| 337 | [07/10/2021, 17:29:25] Luxury Villas: But you are ok with beef burger | |
| 338 | [07/10/2021, 17:29:31] Mercy: Or if not any burger is fine | |
| 339 | [07/10/2021, 17:38:13] Luxury Villas: I've ordered burger and chips for everyone. Can you bring me large glass of wine. I'm avoiding the chef as he talks too much | |
| 340 | [07/10/2021, 17:38:19] Luxury Villas: And the bottle 🍷 | |
| 341 | [07/10/2021, 18:19:17] Luxury Villas: can we light the fire pls | |
| 342 | [07/10/2021, 18:19:41] Mercy: OK sue | |
| 343 | [07/10/2021, 18:19:43] Mercy: Sure | |
| 344 | [07/10/2021, 18:20:12] Mercy: OK sure am coming with it | |
| 345 | [07/10/2021, 18:23:46] Luxury Villas: Is the food here? Can you bring mine and Micheal's to the office. | |
| 346 | [07/10/2021, 18:24:17] Luxury Villas: Also there are two pasta dishes for later for me a d Micheal | |
| 347 | Pleae keep separate | |
| 348 | [07/10/2021, 18:24:40] Luxury Villas: Can we get the puppies back in pls | |
| 349 | [07/10/2021, 18:29:29] Mercy: OK thanks | |
| 350 | [07/10/2021, 18:29:38] Mercy: Sure | |
| 351 | [07/10/2021, 18:45:46] Luxury Villas: Can we distrubite the new solar lights | |
| 352 | [07/10/2021, 18:46:13] Luxury Villas: Was there extra chips in the order | |
| 353 | [07/10/2021, 19:16:32] Mercy: No it was only 6 books | |
| 354 | [07/10/2021, 19:17:06] Mercy: And pasta | |
| 355 | [07/10/2021, 19:18:31] Luxury Villas: Okey dokey | |
| 356 | [07/10/2021, 19:21:29] Mercy: Can we distrubite the new solar lights | |
| 357 | [07/10/2021, 19:23:30] Mercy: Sorry am seeing the message now and we are on our way home | |
| 358 | [07/10/2021, 19:33:46] Luxury Villas: no worries | |
| 359 | [07/10/2021, 19:43:14] Mercy: Thanks | |
| 360 | [08/10/2021, 08:47:56] Luxury Villas: Hi Mercy. can you bring in and unwrap the rugs from the garage | |
| 361 | [08/10/2021, 12:39:33] Luxury Villas: Can I have the dog beds pls | |
| 362 | [08/10/2021, 12:40:05] Luxury Villas: Can we water the gardens pls. The gardener said we must soak every area or the new plants won't thrive | |
| 363 | [08/10/2021, 13:18:11] Mercy: Yes | |
| 364 | [08/10/2021, 13:18:46] Mercy: I will bring to you am just cleaning down stairs | |
| 365 | [08/10/2021, 13:24:56] Luxury Villas: okey no rusjh | |
| 366 | [08/10/2021, 13:25:19] Mercy: Thanks | |
| 367 | [08/10/2021, 13:29:01] Luxury Villas: Can you grab all the plastic flowers as well | |
| 368 | [08/10/2021, 13:29:41] Mercy: OK sure | |
| 369 | [08/10/2021, 14:10:54] Luxury Villas: <attached: 00000368-PHOTO-2021-10-08-14-10-54.jpg> | |
| 370 | [08/10/2021, 14:20:50] Mercy: Sure | |
| 371 | [08/10/2021, 14:33:21] Luxury Villas: Where are the ice cube trays pls | |
| 372 | [08/10/2021, 16:33:26] Mercy: I put it back in the fridge | |
| 373 | [08/10/2021, 16:44:27] Luxury Villas: Thank you. Can we have the flowers | |
| 374 | [08/10/2021, 17:09:36] Mercy: Which ones | |
| 375 | [08/10/2021, 17:13:30] Luxury Villas: all the ones we removed from the kitch. plastic ones | |
| 376 | [08/10/2021, 17:22:11] Mercy: I did put together | |
| 377 | [08/10/2021, 17:28:28] Luxury Villas: Thsnk you | |
| 378 | [09/10/2021, 18:59:39] Luxury Villas: Was their food for me yesterday btw | |

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| 379 | [09/10/2021, 19:40:28] Mercy: <attached: 00000378-AUDIO-2021-10-09-19-40-28.opus> | |
| 380 | [09/10/2021, 19:41:58] Mercy: And very sorry I didn't explain yesterday | |
| 381 | [12/10/2021, 11:49:16] Luxury Villas: Hellooooo. How was the flat | |
| 382 | [13/10/2021, 15:52:18] Mercy: Hie pls can I have same vegetables if you don't mind 😊 | |
| 383 | [13/10/2021, 16:10:50] Luxury Villas: of colurse yes | |
| 384 | [13/10/2021, 16:11:07] Mercy: Thank you | |
| 385 | [15/10/2021, 20:40:37] Luxury Villas: <attached: 00000384-PHOTO-2021-10-15-20-40-37.jpg> | |
| 386 | [15/10/2021, 21:04:18] Mercy: Very sorry I didn't check in the veggies drow fo 2 to 3 days | |
| 387 | [16/10/2021, 09:49:15] Luxury Villas: <attached: 00000386-PHOTO-2021-10-16-09-49-15.jpg> | |
| 388 | [16/10/2021, 09:49:28] Luxury Villas: wonderful news 🙌👍👏👏💖 | |
| 389 | [16/10/2021, 10:24:29] Luxury Villas: The guest needs an iron and iron board | |
| 390 | [16/10/2021, 10:36:29] Mercy: Morning OK sure | |
| 391 | [16/10/2021, 10:40:02] Mercy: Am trying to nock the are not opening | |
| 392 | [16/10/2021, 10:40:22] Mercy: So I just left it outside | |
| 393 | [16/10/2021, 10:41:22] Mercy: Thanks very much 😊👏 | |
| 394 | [16/10/2021, 11:16:15] Luxury Villas: My pleasure 😊 | |
| 395 | [16/10/2021, 14:10:31] Luxury Villas: <attached: 00000394-PHOTO-2021-10-16-14-10-31.jpg> | |
| 396 | [16/10/2021, 14:10:55] Mercy: OK I will | |
| 397 | [16/10/2021, 14:10:59] Luxury Villas: <attached: 00000396-PHOTO-2021-10-16-14-10-58.jpg> | |
| 398 | [16/10/2021, 14:11:08] Mercy: Yes | |
| 399 | [16/10/2021, 14:11:43] Mercy: Am finishing in the studio then I will do that | |
| 400 | [16/10/2021, 14:26:31] Luxury Villas: re the guests out and ill let the puppies out | |
| 401 | [16/10/2021, 14:49:47] Luxury Villas: does Katie want to take jasper today as we may need to spend time at the new house tonight and tomorrow and he causes chaos | |
| 402 | [16/10/2021, 15:53:50] Mercy: Yes she can | |
| 403 | [19/10/2021, 09:04:08] Luxury Villas: Can you do the bedroom upstairs pls | |
| 404 | [19/10/2021, 09:07:17] Mercy: Am coming now | |
| 405 | [19/10/2021, 09:50:28] Luxury Villas: Have meeting here at 12 today | |
| 406 | [19/10/2021, 10:07:45] Mercy: OK thanks | |
| 407 | [19/10/2021, 11:47:53] Luxury Villas: <attached: 00000406-AUDIO-2021-10-19-11-47-52.opus> | |
| 408 | [19/10/2021, 11:48:40] Luxury Villas: I need my toothbrush and tooth paste from upstairs | |
| 409 | [19/10/2021, 11:49:01] Luxury Villas: also, please check if perfume is spilled in the top left drawer and i need the glass perfume bottle cap | |
| 410 | [19/10/2021, 11:49:09] Mercy: OK am going to take it | |
| 411 | [19/10/2021, 11:49:32] Mercy: OK sure | |
| 412 | [19/10/2021, 11:50:09] Luxury Villas: Can you see if perfume spilled | |
| 413 | [19/10/2021, 12:16:34] Mercy: Yes it spilled in the drawer | |
| 414 | [19/10/2021, 13:02:21] Luxury Villas: Half the bottle has gone ? | |
| 415 | [19/10/2021, 13:02:29] Luxury Villas: What did the lady say | |
| 416 | [19/10/2021, 13:06:41] Mercy: True | |
| 417 | [19/10/2021, 13:07:28] Mercy: She just said she put it nicely | |
| 418 | [19/10/2021, 13:14:15] Luxury Villas: She put it on its side. Not upright. The top isn't fixed. | |
| 419 | [19/10/2021, 13:39:21] Mercy: Yes | |
| 420 | [19/10/2021, 15:42:40] Mercy: Food is here | |
| 421 | [19/10/2021, 15:43:30] Luxury Villas: Please keep ours safe lol | |

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| 422 | [19/10/2021, 16:53:05] Mercy: Thanks | |
| 423 | [21/10/2021, 13:28:30] Mercy: Hie do we need to put this still down stairs for the guests | |
| 424 | [21/10/2021, 13:29:42] Mercy: <attached: 00000423-PHOTO-2021-10-21-13-29-42.jpg> | |
| 425 | [21/10/2021, 13:35:10] Luxury Villas: Nope. They have real hob | |
| 426 | [21/10/2021, 13:40:50] Mercy: OK thanks 😊 | |
| 427 | [21/10/2021, 17:05:17] Luxury Villas: Is James still here. I have an important appointment. Can someone hose the car quickly pls | |
| 428 | [21/10/2021, 17:06:17] Mercy: Ok sure | |
| 429 | [21/10/2021, 17:07:09] Luxury Villas: thank you. I need to leave in 30-40 mins so just a quick one is ok 💕💕🙏 | |
| 430 | [21/10/2021, 17:07:39] Mercy: OK we will do quick | |
| 431 | [22/10/2021, 08:04:51] Luxury Villas: Hi mercy. What did the ladies do yesterday? Almost nothing has been done | |
| 432 | [22/10/2021, 08:15:57] Luxury Villas: Why gif James tell the guys they were not needed | |
| 433 | [22/10/2021, 16:41:36] Luxury Villas: <attached: 00000432-PHOTO-2021-10-22-16-41-36.jpg> | |
| 434 | [22/10/2021, 16:42:03] Luxury Villas: <attached: 00000433-PHOTO-2021-10-22-16-42-02.jpg> | |
| 435 | [22/10/2021, 16:54:08] Mercy: Yes the pack it | |
| 436 | [22/10/2021, 16:55:27] Mercy: <attached: 00000435-VIDEO-2021-10-22-16-55-27.mp4> | |
| 437 | [22/10/2021, 16:56:10] Mercy: Missed voice call | |
| 438 | [22/10/2021, 17:08:57] Mercy: Hie can the come or you need something from this video | |
| 439 | [22/10/2021, 17:10:28] Luxury Villas: No he can come | |
| 440 | [22/10/2021, 17:11:06] Luxury Villas: I just wanted to make sure they had it all | |
| 441 | [22/10/2021, 17:11:30] Luxury Villas: They need to come here and help us move everything | |
| 442 | [22/10/2021, 17:14:53] Mercy: OK thanks | |
| 443 | [23/10/2021, 10:09:44] Luxury Villas: Hellooooooooo. Is all ok at home | |
| 444 | [23/10/2021, 10:52:19] Mercy: Good morning yes everything is fine | |
| 445 | [24/10/2021, 12:35:59] Luxury Villas: Hi mercy. Before you come here can you make a list of any items that are surplus / extra at hove. Like: | |
| 446 | Solar lights | |
| 447 | Bulbs | |
| 448 | Cushions | |
| 449 | Throws | |
| 450 | Rugs | |
| 451 | Lights | |
| 452 | Vases | |
| 453 | | |
| 454 | And I can decide what to bring here to save money | |
| 455 | [24/10/2021, 12:40:07] Luxury Villas: I will return to living at Hove on the 1st when the guests move out. This booking has been in the diary for months | |
| 456 | | |
| 457 | After that then I will push any legs to Llandudno and the new property in camps bay as I dint relax when guests are at Hove which I view as my home now and not a business 🙏🙏💕 | |
| 458 | [24/10/2021, 12:41:05] Luxury Villas: <attached: 00000446-AUDIO-2021-10-24-12-41-04.opus> | |
| 459 | [24/10/2021, 12:59:58] Luxury Villas: Ps. How many of the round globe solar lights are there and how many are not by the new patio 🙏🙏 | |
| 460 | [24/10/2021, 13:00:10] Luxury Villas: And are there any nice trays that are spare | |

| | | |
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| 461 | [24/10/2021, 13:04:42] Mercy: OK am checking everything now | |
| 462 | [24/10/2021, 13:08:33] Mercy: All together 20 and 10 on new area and 10 left | |
| 463 | [24/10/2021, 13:09:52] Luxury Villas: Grrat. Can you pls bring the 1 that are not used on new patio | |
| 464 | [24/10/2021, 13:10:11] Luxury Villas: And of you let me know pls re these | |
| 465 | [24/10/2021, 13:14:18] Mercy: Hie we got 8 vases 4 rugs 10 solar lights there is no any cushions, and throws | |
| 466 | [24/10/2021, 13:20:11] Luxury Villas: This is extra ? Can you send pics pls | |
| 467 | [24/10/2021, 13:20:18] Luxury Villas: Can you bring stain remover ? | |
| 468 | [24/10/2021, 13:37:50] Mercy: Yes I did | |
| 469 | [24/10/2021, 13:40:48] Luxury Villas: <attached: 00000457-PHOTO-2021-10-24-13-40-48.jpg> | |
| 470 | [24/10/2021, 13:41:04] Luxury Villas: All 10 not being used on patio. | |
| 471 | [24/10/2021, 13:42:39] Luxury Villas: <attached: 00000459-PHOTO-2021-10-24-13-42-39.jpg> | |
| 472 | [24/10/2021, 13:42:40] Mercy: <attached: 00000460-PHOTO-2021-10-24-13-42-40.jpg> | |
| 473 | [24/10/2021, 13:42:41] Mercy: <attached: 00000461-PHOTO-2021-10-24-13-42-41.jpg> | |
| 474 | [24/10/2021, 13:42:41] Mercy: <attached: 00000462-PHOTO-2021-10-24-13-42-41.jpg> | |
| 475 | [24/10/2021, 13:43:08] Luxury Villas: Are these feather or cheap ones | |
| 476 | [24/10/2021, 13:43:44] Mercy: We got 10 at the new area and 1 at the vegetable garden and 2 at the pond and 2 with me here | |
| 477 | [24/10/2021, 13:43:57] Luxury Villas: We need 4 x quality pillows here for the main bed. Maybe take them from other beds. Just a couple per bed. Call | |
| 478 | Me if I'm being confusing | |
| 479 | [24/10/2021, 13:44:01] Mercy: Cheap one's | |
| 480 | [24/10/2021, 13:44:27] Luxury Villas: Thank | |
| 481 | You. Plus the two flame solar by the pond? | |
| 482 | [24/10/2021, 13:45:47] Luxury Villas: Ah no. We have cheap ones. We need 4 quality ones. But can swap cheap ones for quality ones on the beds | |
| 483 | [24/10/2021, 13:52:51] Mercy: We did take them | |
| 484 | [24/10/2021, 13:53:10] Luxury Villas: Percent 🙏😊😊 | |
| 485 | [24/10/2021, 13:55:11] Mercy: The guest are here so it will difficult to change them | |
| 486 | [24/10/2021, 13:55:28] Luxury Villas: Okey. It can wait until tomorrow | |
| 487 | [24/10/2021, 13:55:55] Mercy: OK sure | |
| 488 | [24/10/2021, 13:57:31] Mercy: And this we only found 10 at the new are and 2 at the pond and 1 at the vegetable area and 2 with me here | |
| 489 | [24/10/2021, 13:57:45] Luxury Villas: Perfect | |
| 490 | [24/10/2021, 13:59:05] Mercy: Can we take all of these | |
| 491 | [24/10/2021, 13:59:35] Luxury Villas: Yes pls. But not the green one. That's Paula's | |
| 492 | [24/10/2021, 14:00:46] Mercy: OK thanks | |
| 493 | [24/10/2021, 14:01:09] Mercy: So do you mind book Uber for us | |
| 494 | [24/10/2021, 14:10:44] Luxury Villas: Micheal has booked it 🙏😊 | |
| 495 | [24/10/2021, 14:11:42] Mercy: Yes thank you we are on our way coming there 😊 | |
| 496 | [24/10/2021, 21:19:37] Mercy: Beds | |
| 497 | Fridge | |
| 498 | Couch | |
| 499 | [24/10/2021, 21:21:49] Mercy: Please | |
| 500 | [24/10/2021, 21:22:44] Mercy: And tomorrow do I need to there or here at hove or we can help each other with Annie and then come there | |

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| 501 | [24/10/2021, 21:26:44] Mercy: Am asking this because of katie when she finish school no one can look after her when am at Llandudno | |
| 502 | [24/10/2021, 21:34:07] Luxury Villas: I would usually say if its quicker to do that then yes but if you are nopt here there is no point the girls coming in as i dont have time to manage them and unless they are manged very little seems to get done. So its best you manage them | |
| 503 | [24/10/2021, 21:34:41] Luxury Villas: can she come here after school; or is that too far | |
| 504 | [24/10/2021, 21:34:59] Luxury Villas: okey dokeyy. Do you know anywhere we cna get them from | |
| 505 | [24/10/2021, 22:01:51] Mercy: No | |
| 506 | [24/10/2021, 22:05:16] Mercy: OK sure we will do that start at hove and then we will be there at 11 me Annie | |
| 507 | [24/10/2021, 22:11:25] Luxury Villas: Okey dokey. Thank you | |
| 508 | [24/10/2021, 22:12:17] Luxury Villas: I will speak to the team so we can sortr | |
| 509 | [24/10/2021, 22:14:17] Mercy: OK thanks | |
| 510 | [29/10/2021, 17:49:53] Mercy: Hie Darren I just wanna to thank you for everything you done to me and my 2 girls we really appreciate you always 🤗🤗 we get 2 beds and mattress,couch,and fridge and I try to move same stuff here at the new house thanks thanks thanks very much | |
| 511 | [29/10/2021, 17:54:07] Mercy: <attached: 00000495-PHOTO-2021-10-29-17-54-07.jpg> | |
| 512 | [29/10/2021, 17:54:07] Mercy: <attached: 00000496-PHOTO-2021-10-29-17-54-07.jpg> | |
| 513 | [29/10/2021, 17:54:08] Mercy: <attached: 00000497-PHOTO-2021-10-29-17-54-08.jpg> | |
| 514 | [29/10/2021, 17:54:08] Mercy: <attached: 00000498-PHOTO-2021-10-29-17-54-08.jpg> | |
| 515 | [29/10/2021, 17:54:10] Mercy: <attached: 00000499-PHOTO-2021-10-29-17-54-10.jpg> | |
| 516 | [29/10/2021, 17:54:21] Mercy: Thanks very much 🤗🤗 | |
| 517 | [30/10/2021, 00:41:18] Luxury Villas: You are very very very welcome. It is my pleasure to help with the flat and the rent and the furniture. | |
| 518 | | |
| 519 | You, Katie and Emily deserve a real home. Somewhere to feel happy and safe. It is a pure pleasure to help | |
| 520 | | |
| 521 | Please let me know if there is anything else at all I can help with 🙏❤️🤗🙏❤️ | |
| 522 | Please | |
| 523 | [30/10/2021, 00:41:29] Luxury Villas: Sorry for the late reply. It's very crazy here lol | |
| 524 | [01/11/2021, 09:11:49] Mercy: <attached: 00000503-PHOTO-2021-11-01-09-11-49.jpg> | |
| 525 | [01/11/2021, 09:11:50] Mercy: <attached: 00000504-PHOTO-2021-11-01-09-11-50.jpg> | |
| 526 | [01/11/2021, 09:14:03] Mercy: We all happy 🤗 for what you did to us | |
| 527 | [01/11/2021, 10:18:10] Luxury Villas: Helloooooo lovely ladies 🙏❤️❤️❤️❤️❤️ | |
| 528 | [01/11/2021, 10:18:41] Luxury Villas: I am very glad. That was always the plan. For your to have a real home and a real family home ❤️❤️❤️ | |
| 529 | [01/11/2021, 10:19:20] Luxury Villas: Is there anything else you need 🙏🙏🙏 | |
| 530 | [01/11/2021, 10:41:17] Luxury Villas: Hi Mercy. are you and annie at Hove road? | |
| 531 | [01/11/2021, 10:47:30] Mercy: Hie yes we are at Hove Heaven | |
| 532 | [01/11/2021, 17:45:01] Luxury Villas: How's life at the new home? It looks lovely | |
| 533 | [01/11/2021, 21:37:17] Mercy: It's very great we love it is everything we dreamed of everything so far works great no complains we are very great full thanks you | |
| 534 | [01/11/2021, 21:39:11] Luxury Villas: I am very very glad. This was the idea in my head when you moved from hive that it should be a proper family home ❤️❤️❤️❤️ | |

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| 535 | [01/11/2021, 21:54:03] Mercy: It really is , it feels like a dream you have made my dreams come true you where a blessing hidden from my life for the greatness you brought no words can describe how grateful I am | |
| 536 | [04/11/2021, 23:11:05] Luxury Villas: I only just saw this message. That made me cry 😭. But happy tears 😊❤️❤️❤️❤️ | |
| 537 | [04/11/2021, 23:14:45] Luxury Villas: The important thing is you have a lovely home that's perfect for a family. For the long term. And for Emily to grow up in and Katie to study in. I'm very very happy to assist for many many many years to come. So you should not worry about anything | |
| 538 | [04/11/2021, 23:24:55] Luxury Villas: Can you let me know when you're awake. Had couple of questions about the previous place | |
| 539 | [05/11/2021, 02:58:31] Luxury Villas: question for you,. the people that owned the place you just moved from in Camps Bay.. what are they like as people ? | |
| 540 | [05/11/2021, 08:42:06] Mercy: Morning pls can you send back the list you send to clement for the shop it deleted in his phone so his at the shop waiting for another list | |
| 541 | [05/11/2021, 10:57:06] Luxury Villas: Hello are you at hove ? | |
| 542 | [05/11/2021, 10:57:38] Luxury Villas: Spray | |
| 543 | | |
| 544 | 10 silver | |
| 545 | | |
| 546 | 8 blue | |
| 547 | | |
| 548 | 3 gold | |
| 549 | | |
| 550 | 2 copper | |
| 551 | | |
| 552 | 4 black | |
| 553 | [05/11/2021, 11:01:30] Mercy: Am at new house as you ask to park the shoes and I will be there shortly | |
| 554 | [05/11/2021, 11:03:48] Luxury Villas: Okey dokey | |
| 555 | [05/11/2021, 11:23:33] Mercy: Thanks | |
| 556 | [05/11/2021, 18:14:27] Luxury Villas: I need your help re moving stuff upstairs and also helping to pack some more clothes | |
| 557 | [05/11/2021, 18:26:09] Mercy: OK sure my phone run out datas now I connected to WiFi | |
| 558 | [05/11/2021, 18:49:46] Mercy: Can we start packing | |
| 559 | [05/11/2021, 18:59:14] Luxury Villas: Yes. But I think makes sense to sort as plenty needs to stay here | |
| 560 | [05/11/2021, 19:40:28] Mercy: I will take little not much | |
| 561 | [05/11/2021, 23:24:49] Luxury Villas: Can you start at hove tomorrow as the guests check out early at circa 8am. | |
| 562 | There is one guest maybe checking in after 🕒🕒 | |
| 563 | [05/11/2021, 23:42:58] Mercy: Morning OK sure I will | |
| 564 | [05/11/2021, 23:54:16] Luxury Villas: Super. Then to come to here pls | |
| 565 | [06/11/2021, 08:50:03] Mercy: Morning OK sure | |
| 566 | [06/11/2021, 11:36:57] Luxury Villas: <attached: 00000534-AUDIO-2021-11-06-11-36-57.opus> | |
| 567 | [06/11/2021, 12:46:28] Mercy: Am done down stairs | |
| 568 | [06/11/2021, 12:47:04] Mercy: So I was busy doing the lines and towels | |
| 569 | [06/11/2021, 12:47:23] Mercy: By 2 o'clock I will be there | |
| 570 | [06/11/2021, 12:47:39] Mercy: Sorry I left my phone in the garage | |

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| 571 | [06/11/2021, 13:10:03] Luxury Villas: <attached: 00000539-AUDIO-2021-11-06-13-10-02.opus> | |
| 572 | [06/11/2021, 13:10:39] Luxury Villas: <attached: 00000540-AUDIO-2021-11-06-13-10-38.opus> | |
| 573 | [06/11/2021, 13:24:41] Mercy: OK sure | |
| 574 | [06/11/2021, 13:59:10] Mercy: <attached: 00000542-PHOTO-2021-11-06-13-59-10.jpg> | |
| 575 | [06/11/2021, 13:59:34] Mercy: <attached: 00000543-PHOTO-2021-11-06-13-59-34.jpg> | |
| 576 | [06/11/2021, 14:01:32] Mercy: I did give them water | |
| 577 | [06/11/2021, 15:18:57] Mercy: <attached: 00000545-PHOTO-2021-11-06-15-18-57.jpg> | |
| 578 | [06/11/2021, 15:19:20] Luxury Villas: Thank you. | |
| 579 | [06/11/2021, 15:19:29] Luxury Villas: Ooooo. Thst are beautufion | |
| 580 | [06/11/2021, 15:52:51] Mercy: Very very beautiful | |
| 581 | [06/11/2021, 16:06:56] Luxury Villas: The palm trees are amazing | |
| 582 | [06/11/2021, 16:07:24] Luxury Villas: Are you heading to Llandudno | |
| 583 | [06/11/2021, 16:21:32] Mercy: And I like them | |
| 584 | [06/11/2021, 16:21:36] Mercy: Yes | |
| 585 | [06/11/2021, 17:31:47] Mercy: Missed voice call | |
| 586 | [07/11/2021, 12:12:35] Luxury Villas: Hi mercy. If you can unpack all of the bathroom stuff into one pile pls and we'll sort | |
| 587 | | |
| 588 | And the clothes from hove onto the bed in piles and I'll sort pls | |
| 589 | [07/11/2021, 12:16:16] Mercy: OK I will do that | |
| 590 | [07/11/2021, 12:21:16] Luxury Villas: Thank | |
| 591 | You. Have you seen Wellem at all today | |
| 592 | [07/11/2021, 12:32:15] Mercy: No I didn't seen him | |
| 593 | [07/11/2021, 12:34:13] Luxury Villas: Okey. I have important meeting at hove today at 5pm so we need to get there in enough time to make it all over perfect | |
| 594 | [07/11/2021, 13:26:18] Mercy: Sure no problem | |
| 595 | [07/11/2021, 16:30:48] Luxury Villas: <attached: 00000560-AUDIO-2021-11-07-16-30-48.opus> | |
| 596 | [07/11/2021, 16:41:18] Luxury Villas: <attached: 00000561-AUDIO-2021-11-07-16-41-18.opus> | |
| 597 | [08/11/2021, 17:54:50] Luxury Villas: <attached: 00000562-AUDIO-2021-11-08-17-54-49.opus> | |
| 598 | [08/11/2021, 18:26:50] Mercy: No one here | |
| 599 | [08/11/2021, 18:30:43] Mercy: The arm is biping pls send me cord 😊👤 | |
| 600 | [11/11/2021, 10:59:58] Luxury Villas: Re the windows and anything then whatever the guests want then we must do, we nust make sure they are happy | |
| 601 | [11/11/2021, 11:00:27] Luxury Villas: did they say why they dont want the windows cleaned inside. can the guy come back next week? | |
| 602 | [11/11/2021, 11:04:44] Mercy: The didn't say any reason | |
| 603 | [11/11/2021, 11:05:21] Mercy: I did ask them so the give me this number to phone to the office | |
| 604 | [11/11/2021, 11:05:53] Mercy: 021 704 2700 | |
| 605 | [11/11/2021, 11:06:10] Luxury Villas: is that for window cleaners? | |
| 606 | [11/11/2021, 11:13:53] Mercy: I did phone to the office so it's fine the will come next week on Friday | |
| 607 | [11/11/2021, 14:01:48] Luxury Villas: Perfecto | |
| 608 | [11/11/2021, 14:12:30] Mercy: Thanks | |

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| 609 | [14/11/2021, 21:52:18] Luxury Villas: Hello,, are we remembering please to water every part of the gardens front and front front and back every day? 🙏🙏🙏🙏🙏🙏🙏🙏🙏 | |
| 610 | [15/11/2021, 06:49:47] Mercy: Morning yes I can't forget 😊 | |
| 611 | [15/11/2021, 13:25:44] Luxury Villas: Hi mercy. what time will you get here? can you bring the table mats i used in my office to protect the wood surfaces pls | |
| 612 | [15/11/2021, 14:40:01] Mercy: Hie I don't know exactly because we was busy doing the washing and ironing for the guest and now we starting in the rooms because the just come out 1 hour ago so we left with 3 rooms and we left with 2 roads for washing 😊 | |
| 613 | [15/11/2021, 14:42:28] Mercy: And the table it will need the bakie🚗 because it can't feat in the small car | |
| 614 | [15/11/2021, 14:44:04] Luxury Villas: Oh 🤔 | |
| 615 | [15/11/2021, 14:44:11] Luxury Villas: Do you know anyone | |
| 616 | [15/11/2021, 14:45:31] Mercy: The always sleep up to late time and close the rooms that you can't ask anyone | |
| 617 | [15/11/2021, 14:45:58] Luxury Villas: Ah well they are oN holiday 🦋🦋 | |
| 618 | [15/11/2021, 14:46:43] Mercy: True 🍀🍀🍀🍀 | |
| 619 | [15/11/2021, 14:47:13] Mercy: Yes let me ask him | |
| 620 | [15/11/2021, 15:48:44] Luxury Villas: Thank you. Easier to pay someone to bring it | |
| 621 | [16/11/2021, 09:51:53] Luxury Villas: Please make sure the roof guys get access. The roof company have cancelled THREE TIMES so far and Paula is understandably not happy. If they don't get into the property then it could be weeks before they can come again and the next time there is heavy rain the property will be damaged. So no we cannot reschedule them if the guest asks | |
| 622 | [16/11/2021, 10:00:41] Luxury Villas: Maddie just confirmed the roofers are not doing any work inside at all. There are aonly three reasons to come in 1) power, 2) pee, 3) poo | |
| 623 | [16/11/2021, 10:04:40] Mercy: Yes I let them in | |
| 624 | [16/11/2021, 14:41:40] Luxury Villas: Hi mercy, is anyone watering the ferns that came from here or did the gusy plant them | |
| 625 | [16/11/2021, 15:31:27] Mercy: Yes he did plant them and I water them every day | |
| 626 | [16/11/2021, 16:37:24] Luxury Villas: Taxi is outside | |
| 627 | [16/11/2021, 16:37:56] Mercy: Thanks | |
| 628 | [16/11/2021, 16:38:34] Luxury Villas: <attached: 00000593-AUDIO-2021-11-16-16-38-33.opus> | |
| 629 | [16/11/2021, 16:48:59] Mercy: Okay I will we are almost there so I will brief it out for you . | |
| 630 | [18/11/2021, 13:51:57] Luxury Villas: Hello what time do you think you'll be finished at Hove and able to come here | |
| 631 | [18/11/2021, 14:13:06] Mercy: <attached: 00000596-AUDIO-2021-11-18-14-13-06.opus> | |
| 632 | [18/11/2021, 16:18:25] Mercy: Hie can u pls book us Uber | |
| 633 | [18/11/2021, 16:22:12] Luxury Villas: <attached: 00000598-PHOTO-2021-11-18-16-22-11.jpg> | |
| 634 | [18/11/2021, 16:23:11] Mercy: Thanks | |
| 635 | [18/11/2021, 16:32:15] Luxury Villas: Car is waiting | |
| 636 | [19/11/2021, 13:44:18] Luxury Villas: <attached: 00000601-AUDIO-2021-11-19-13-44-18.opus> | |
| 637 | [19/11/2021, 14:03:33] Mercy: Yes now we busy doing the lines for the 4 beds | |
| 638 | [19/11/2021, 14:09:30] Luxury Villas: Okey dokey. By what time will it be ready | |
| 639 | [19/11/2021, 15:02:54] Mercy: At 3:45 | |
| 640 | [19/11/2021, 15:03:07] Luxury Villas: perfect... we have two importantmeetings | |
| 641 | [19/11/2021, 15:03:28] Mercy: OK thanks 😊 | |

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| 642 | [21/11/2021, 16:26:04] Luxury Villas: <attached: 00000607-PHOTO-2021-11-21-16-26-04.jpg> | |
| 643 | [21/11/2021, 16:26:46] Mercy: OK we are coming | |
| 644 | [25/11/2021, 20:01:27] Luxury Villas: HI MERCY.. ARE ALL THE GUEST THERE? JUST CHECKING NO SIGNS OF A PARTY? | |
| 645 | [25/11/2021, 20:35:53] Mercy: Hie yes the are here the are doing party but not too roud | |
| 646 | [25/11/2021, 21:06:12] Luxury Villas: I am furious. Furious. Make sure not one extra person comes in and tell me if anyone tries. | |
| 647 | [25/11/2021, 21:06:53] Luxury Villas: I am sending Clement now to Hove. And I want at least two more men to site to secure the outside. | |
| 648 | [25/11/2021, 21:06:57] Mercy: Am chasing them now | |
| 649 | [25/11/2021, 21:07:13] Luxury Villas: They have lied and they clearly intended a party | |
| 650 | [25/11/2021, 21:07:44] Luxury Villas: <attached: 00000615-PHOTO-2021-11-25-21-07-43.jpg> | |
| 651 | [25/11/2021, 21:09:00] Mercy: The are starting to go | |
| 652 | [25/11/2021, 21:17:43] Luxury Villas: <attached: 00000617-VIDEO-2021-11-25-21-17-43.mp4> | |
| 653 | [25/11/2021, 21:18:00] Luxury Villas: That doesn't look like they are leaving. That's people arriving | |
| 654 | [25/11/2021, 21:33:04] Luxury Villas: Get them out of my home !!!!!!!!!!! You know I never never never allow guests to invite guests. There are 16 people in my home. A home I have invested my heart , soul and money into. How can you have allowed that to happen. I want them out now | |
| 655 | [25/11/2021, 21:41:28] Mercy: Very Sorry but I tried | |
| 656 | [25/11/2021, 21:50:06] Luxury Villas: You tried what? | |
| 657 | [25/11/2021, 21:50:24] Luxury Villas: you should have let me know the moment you thought there may be trouble | |
| 658 | [25/11/2021, 22:00:40] Luxury Villas: <attached: 00000623-AUDIO-2021-11-25-22-00-40.opus> | |
| 659 | [25/11/2021, 22:16:25] Mercy: Yes I checked everything is fine | |
| 660 | [25/11/2021, 22:18:29] Luxury Villas: Ok. Micheal will arrange transfer. | |
| 661 | [25/11/2021, 22:18:36] Luxury Villas: How many are left | |
| 662 | [25/11/2021, 22:19:19] Mercy: 8 | |
| 663 | [25/11/2021, 22:22:05] Luxury Villas: The deal is simple. When her friends go Micheal makes the payment then she goes. So can we not delay this and can she stop lying | |
| 664 | [25/11/2021, 22:23:05] Luxury Villas: <attached: 00000629-PHOTO-2021-11-25-22-23-05.jpg> | |
| 665 | [25/11/2021, 22:23:39] Mercy: Ok | |
| 666 | [25/11/2021, 23:21:27] Mercy: Hie we left with 5 people now | |
| 667 | [25/11/2021, 23:22:00] Luxury Villas: The girl asked for refund for tomorrow if she leaves tonight. I agreed. | |
| 668 | [25/11/2021, 23:22:04] Luxury Villas: They must leave | |
| 669 | [25/11/2021, 23:22:18] Luxury Villas: They have proved to be liars and cheats | |
| 670 | [25/11/2021, 23:22:18] Mercy: If the come more we will call the APP again to help us | |
| 671 | [25/11/2021, 23:22:52] Luxury Villas: But that means staying all night to guard the house | |
| 672 | [25/11/2021, 23:23:32] Mercy: Ok | |
| 673 | [25/11/2021, 23:23:55] Mercy: And the are so mean to me 🤬🤬 | |
| 674 | [25/11/2021, 23:24:44] Luxury Villas: Were they? | |
| 675 | | |
| 676 | Did you tell PPA. | |

| | | |
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| 677 | | |
| 678 | These are nasty people. They must leave | |
| 679 | [25/11/2021, 23:24:44] Mercy: Yes | |
| 680 | [25/11/2021, 23:26:02] Mercy: He sees the way the are talking | |
| 681 | [26/11/2021, 00:08:24] Luxury Villas: <attached: 00000642-AUDIO-2021-11-26-00-08-23.opus> | |
| 682 | [26/11/2021, 00:10:00] Mercy: OK thanks for us know | |
| 683 | [26/11/2021, 00:10:32] Luxury Villas: Can you ask them the time they will leave and o can let security know. | |
| 684 | [26/11/2021, 00:10:42] Luxury Villas: Please lock they are | |
| 685 | [26/11/2021, 00:10:45] Luxury Villas: Gate | |
| 686 | [26/11/2021, 09:04:22] Luxury Villas: Have the guests left? | |
| 687 | [26/11/2021, 09:04:35] Luxury Villas: Please take photos of any mess | |
| 688 | [26/11/2021, 09:06:50] Mercy: No the are still here | |
| 689 | [26/11/2021, 09:07:13] Mercy: Yes I will | |
| 690 | [26/11/2021, 20:19:43] Luxury Villas: Hi Mercy. did my food arrive today | |
| 691 | [28/11/2021, 16:49:13] Luxury Villas: <attached: 00000652-AUDIO-2021-11-28-16-49-13.opus> | |
| 692 | [28/11/2021, 16:50:03] Mercy: OK thanks | |
| 693 | [28/11/2021, 17:21:22] Luxury Villas: <attached: 00000654-AUDIO-2021-11-28-17-21-22.opus> | |
| 694 | [28/11/2021, 17:38:14] Mercy: Let me check here | |
| 695 | [28/11/2021, 17:40:39] Mercy: <attached: 00000656-PHOTO-2021-11-28-17-40-39.jpg> | |
| 696 | [28/11/2021, 17:43:13] Mercy: And I put other bags by the shoes area | |
| 697 | [28/11/2021, 18:45:52] Luxury Villas: thank you | |
| 698 | [28/11/2021, 18:46:36] Luxury Villas: can we clean both fridges, especially the one on the middle floor as something smells inside, | |
| 699 | [29/11/2021, 09:33:08] Luxury Villas: Can we open up the house pls | |
| 700 | [29/11/2021, 09:33:49] Mercy: OK sure | |
| 701 | [29/11/2021, 11:40:44] Luxury Villas: Is Annie free to come help get hove perfect perfect | |
| 702 | [29/11/2021, 11:52:34] Mercy: No she's not available she got guests to her house | |
| 703 | [29/11/2021, 11:53:12] Luxury Villas: is there anyone else good and fast? | |
| 704 | [29/11/2021, 11:54:14] Mercy: Maggie or Juana | |
| 705 | [29/11/2021, 11:54:48] Mercy: I can take one of them then will make faster faster | |
| 706 | [29/11/2021, 11:55:27] Mercy: We can come in early morning so by the time we can finish | |
| 707 | [29/11/2021, 11:55:47] Luxury Villas: Lol. I said fast 🤔 | |
| 708 | [29/11/2021, 11:55:57] Luxury Villas: Can any come today | |
| 709 | [29/11/2021, 11:56:20] Luxury Villas: Need to also make garage perfect and I need the nee store room cleared | |
| 710 | [29/11/2021, 11:56:54] Mercy: OK let me ask one off them | |
| 711 | [30/11/2021, 17:01:17] Luxury Villas: How many people can we get to the new Llandudno tomorrow | |
| 712 | [30/11/2021, 17:02:41] Mercy: If we can be 4 it will be best | |
| 713 | [30/11/2021, 17:03:02] Mercy: Because it cleaning and making the beds | |
| 714 | [30/11/2021, 17:23:01] Luxury Villas: okey. can you arrange for them to come please? | |
| 715 | [30/11/2021, 17:24:09] Mercy: OK I will | |
| 716 | [30/11/2021, 17:25:01] Mercy: Am including clement and me then Maggie and Juana | |
| 717 | [30/11/2021, 17:25:15] Mercy: Because Annie she's still not available | |
| 718 | [30/11/2021, 17:25:32] Luxury Villas: as many people as possible. but need 2 x men for carrying and heavy thinbgs | |

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| 719 | [30/11/2021, 17:25:36] Luxury Villas: ALSO LOTS OF GLASS CLEANER | |
| 720 | [30/11/2021, 17:26:13] Mercy: OK I will try to find same guy | |
| 721 | [30/11/2021, 17:41:23] Luxury Villas: cleaning stuff | |
| 722 | | |
| 723 | HandAndy | |
| 724 | | |
| 725 | Windolene | |
| 726 | | |
| 727 | Tiles cleaner | |
| 728 | | |
| 729 | Wood cleaner floor | |
| 730 | | |
| 731 | Moop | |
| 732 | | |
| 733 | Watching powder soap | |
| 734 | | |
| 735 | Comfort fabric | |
| 736 | | |
| 737 | Finish powderball soap | |
| 738 | | |
| 739 | Cloth glass cleaner | |
| 740 | | |
| 741 | Thank you | |
| 742 | [30/11/2021, 17:41:23] Luxury Villas: <attached: 00000683-PHOTO-2021-11-30-17-41-23.jpg> | |
| 743 | [30/11/2021, 17:45:59] Luxury Villas: <attached: 00000684-PHOTO-2021-11-30-17-45-59.jpg> | |
| 744 | [30/11/2021, 17:46:00] Luxury Villas: <attached: 00000685-PHOTO-2021-11-30-17-46-00.jpg> | |
| 745 | [01/12/2021, 20:51:46] Luxury Villas: <attached: 00000686-PHOTO-2021-12-01-20-51-46.jpg> | |
| 746 | [02/12/2021, 14:28:14] Luxury Villas: Can you guys go to hove to do quick tidy and luxe to do quick tidy. We have the artist doing the sculptures | |
| 747 | [02/12/2021, 14:28:29] Luxury Villas: Can we go now to luxe | |
| 748 | [02/12/2021, 15:04:57] Mercy: Are at Luxe | |
| 749 | [02/12/2021, 15:05:19] Mercy: We are at Luxe thanks | |
| 750 | [02/12/2021, 15:24:49] Luxury Villas: Super duper. Let me know once done. I'll come over in twenty mins with the artists | |
| 751 | [02/12/2021, 15:25:15] Mercy: Sure | |
| 752 | [02/12/2021, 16:32:49] Mercy: We done here and the people also done do u mind to book us Uber pls | |
| 753 | [02/12/2021, 16:33:00] Mercy: To hove | |
| 754 | [02/12/2021, 16:46:10] Luxury Villas: Will do now | |
| 755 | [02/12/2021, 16:46:19] Mercy: Thanks | |
| 756 | [02/12/2021, 16:50:47] Luxury Villas: <attached: 00000697-PHOTO-2021-12-02-16-50-47.jpg> | |
| 757 | [02/12/2021, 16:50:58] Mercy: Thanks | |
| 758 | [02/12/2021, 16:59:22] Luxury Villas: <attached: 00000699-PHOTO-2021-12-02-16-59-21.jpg> | |

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| 759 | [02/12/2021, 16:59:32] Luxury Villas: <attached: 00000700-AUDIO-2021-12-02-16-59-32.opus> | |
| 760 | [02/12/2021, 17:00:02] Mercy: Sure | |
| 761 | [02/12/2021, 17:03:09] Luxury Villas: Taxi arriving | |
| 762 | [02/12/2021, 17:03:33] Mercy: Thznks | |
| 763 | [02/12/2021, 17:04:28] Mercy: <attached: 00000704-PHOTO-2021-12-02-17-04-28.jpg> | |
| 764 | [02/12/2021, 17:04:29] Mercy: <attached: 00000705-PHOTO-2021-12-02-17-04-29.jpg> | |
| 765 | [02/12/2021, 17:04:29] Mercy: <attached: 00000706-PHOTO-2021-12-02-17-04-29.jpg> | |
| 766 | [02/12/2021, 17:04:29] Mercy: <attached: 00000707-PHOTO-2021-12-02-17-04-29.jpg> | |
| 767 | [02/12/2021, 17:04:30] Mercy: <attached: 00000708-PHOTO-2021-12-02-17-04-30.jpg> | |
| 768 | [02/12/2021, 17:04:30] Mercy: <attached: 00000709-PHOTO-2021-12-02-17-04-30.jpg> | |
| 769 | [02/12/2021, 17:09:06] Luxury Villas: woooooooooooooooooooooooooooooooooow | |
| 770 | [02/12/2021, 17:10:27] Mercy: Very beautiful 😊 | |
| 771 | [02/12/2021, 17:12:19] Mercy: Not yet the Uber | |
| 772 | [02/12/2021, 17:17:04] Luxury Villas: One no huge | |
| 773 | [02/12/2021, 17:17:24] Luxury Villas: He's there | |
| 774 | [02/12/2021, 17:18:58] Mercy: No we at side for long time no one is here | |
| 775 | [02/12/2021, 17:21:35] Luxury Villas: he s coming | |
| 776 | [02/12/2021, 17:21:39] Luxury Villas: came here by mistake' | |
| 777 | [02/12/2021, 17:21:55] Mercy: We are at 16Liermans | |
| 778 | [02/12/2021, 17:22:02] Mercy: Thanks | |
| 779 | [02/12/2021, 17:27:46] Luxury Villas: Mercy - Uber is arrived | |
| 780 | [02/12/2021, 19:27:57] Luxury Villas: I'm at luxe | |
| 781 | [02/12/2021, 22:48:56] Luxury Villas: Hola. Can the team start at hove tomorrow pls | |
| 782 | [03/12/2021, 15:43:02] Luxury Villas: REMOVAL MEN | |
| 783 | | |
| 784 | HOVE ROAD TO LEGEND TO HOUT | |
| 785 | | |
| 786 | The photo shoot needs to obviosuly include all the same stuff as from last time plus extra items as this is THE professional shoot | |
| 787 | | |
| 788 | INSIDE | |
| 789 | | |
| 790 | GREY L SHAPE SOFA. LOUNGE | (LEGEN |
| 791 | CUSHIONS AND THROWS | (LEGEN |
| 792 | VELVET OTTOMAN. LOUNGE | (LEGEN |
| 793 | 2 X PAIR LOUIS | (LEGEN |
| 794 | 2 X PAIR LOUIS | (LEGEN |
| 795 | L SHAPED CREAM SOFA | (LEGEN |
| 796 | COFFEE TABLE | (LEGEN |
| 797 | Accessories | (LEGEN |
| 798 | Silver bowls and punch bowls | (LEGEN |
| 799 | | |
| 800 | BEDDING SETS | |
| 801 | | |
| 802 | GARDEN BLOCK AND CHISEL SPHERE CHAIRS | (HOUT) |
| 803 | PATIO SET 1 | (LEGEN |
| 804 | PATIO SET 2 | (LEGEN |
| 805 | SUN LOUNGERS X 5 | (LEGEN |
| 806 | 2 X PAIR LOUIS | (LEGEN |

| | | |
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| 807 | LOUNGER FROM MASTER BEDROOM | (LEGEN |
| 808 | [03/12/2021, 15:43:55] Luxury Villas: LUXE TO HOUT | |
| 809 | | |
| 810 | THE WHITE GARDEN SET (ALL OF IT) | |
| 811 | THE HAMMOCKS | |
| 812 | ANYTHING OMITTED LAST TIME | |
| 813 | | |
| 814 | LUXE TO LEGEND | |
| 815 | ALL THE EXCESS ORNAMENTS | |
| 816 | ALL OF THE TERRACE FURNITURE | |
| 817 | THE WHITE 2 PERSON TABLE AND CHAIRS | |
| 818 | [03/12/2021, 21:45:48] Luxury Villas: IMPORTANT: We have our first let at Luxe. a last minute booking starting tomorrow afternoon. So can everyone go to Luxe as early as possible | |
| 819 | [03/12/2021, 22:42:10] Mercy: Hie yes no problem | |
| 820 | [04/12/2021, 14:18:50] Luxury Villas: <attached: 00000727-AUDIO-2021-12-04-14-18-49.opus> | |
| 821 | [04/12/2021, 14:20:02] Mercy: OK sure | |
| 822 | [04/12/2021, 14:22:10] Mercy: <attached: 00000729-PHOTO-2021-12-04-14-22-10.jpg> | |
| 823 | [04/12/2021, 14:22:26] Mercy: You mean this ones | |
| 824 | [04/12/2021, 14:22:39] Luxury Villas: Yes pls | |
| 825 | [04/12/2021, 14:22:55] Mercy: Thanks | |
| 826 | [04/12/2021, 14:23:41] Mercy: <attached: 00000733-PHOTO-2021-12-04-14-23-41.jpg> | |
| 827 | [04/12/2021, 14:24:04] Mercy: And this or only 2 the one I sent first | |
| 828 | [04/12/2021, 14:24:06] Luxury Villas: That can stay | |
| 829 | [04/12/2021, 14:24:16] Mercy: Sure | |
| 830 | [04/12/2021, 14:25:28] Mercy: <attached: 00000737-PHOTO-2021-12-04-14-25-28.jpg> | |
| 831 | [04/12/2021, 14:25:46] Mercy: <attached: 00000738-PHOTO-2021-12-04-14-25-46.jpg> | |
| 832 | [05/12/2021, 00:45:03] Luxury Villas: D DAY.pdf • 9 pages <attached: 00000739-D DAY.pdf> | |
| 833 | [05/12/2021, 00:45:05] Luxury Villas: Been working on this and sending to everyone to help coordinate a chaotic day 🙏🙏🙏🙏🙏🙏 | |
| 834 | [05/12/2021, 04:21:01] Luxury Villas: Hola. re the removal men,, who found them initially> ? and what weere they like when they moved your furniture? they have been very moody and very careless moving the stuff and items are danaged | |
| 835 | [05/12/2021, 12:36:16] Mercy: Hie sorry we didn't have network here because of electricity | |
| 836 | [05/12/2021, 12:47:44] Luxury Villas: What's wrong with electricity | |
| 837 | [05/12/2021, 12:57:51] Mercy: It was powercut | |
| 838 | [05/12/2021, 12:58:04] Luxury Villas: Load shedding ? | |
| 839 | [05/12/2021, 13:04:12] Mercy: Yes was load shedding | |
| 840 | [05/12/2021, 21:45:55] Luxury Villas: <attached: 00000747-PHOTO-2021-12-05-21-45-54.jpg> | |
| 841 | [06/12/2021, 05:34:14] Luxury Villas: Monray is here | |
| 842 | [06/12/2021, 07:02:25] Mercy: <attached: 00000749-PHOTO-2021-12-06-07-02-25.jpg> | |
| 843 | [07/12/2021, 12:48:35] Luxury Villas: hi mercy.. which property are you at | |
| 844 | [07/12/2021, 12:52:22] Mercy: Hie am at 12 Hove Heaven | |
| 845 | [07/12/2021, 12:53:42] Luxury Villas: on your own>? | |
| 846 | [07/12/2021, 12:53:44] Luxury Villas: where is clem | |
| 847 | [07/12/2021, 12:54:03] Mercy: Yes | |

| | | |
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| 848 | [07/12/2021, 12:54:09] Mercy: His there | |
| 849 | [07/12/2021, 13:05:19] Luxury Villas: OKEY. WHAT TIME WILL YOU FINISH AT HOBE | |
| 850 | [07/12/2021, 13:48:22] Mercy: When am done here I will be there | |
| 851 | [07/12/2021, 13:48:46] Mercy: I got lot of washing | |
| 852 | [07/12/2021, 14:43:45] Luxury Villas: Okey dokey | |
| 853 | [08/12/2021, 00:24:12] Luxury Villas: HI MERCY. IS THERE ANY POST FOR ME AS MY CARD IS DUE TO ARRIVE FROM LODNON | |
| 854 | [08/12/2021, 04:42:23] Luxury Villas: can you and everyone please come here to Legend first 🙏🙏. as early as possible | |
| 855 | [08/12/2021, 05:59:59] Luxury Villas: Hi mercy. Where is all the bathroom stuff | |
| 856 | [08/12/2021, 08:30:22] Luxury Villas: Hi mercy. Where are you | |
| 857 | [08/12/2021, 08:54:46] Luxury Villas: <attached: 00000764-PHOTO-2021-12-08-08-54-46.jpg> | |
| 858 | [08/12/2021, 15:49:44] Luxury Villas: Can the ladies please finish the glass. There are lots of windows still to do | |
| 859 | [08/12/2021, 15:52:14] Mercy: Yes we will | |
| 860 | [08/12/2021, 15:54:06] Luxury Villas: There is still a lot to do | |
| 861 | [08/12/2021, 18:19:16] Luxury Villas: <attached: 00000768-PHOTO-2021-12-08-18-19-16.jpg> | |
| 862 | [09/12/2021, 11:43:48] Luxury Villas: Hi. Where is the bathroom stuff | |
| 863 | [09/12/2021, 11:59:00] Mercy: Let me ask Michael | |
| 864 | [09/12/2021, 13:31:23] Luxury Villas: Can you guys gather up all personal items and put them into one area. Unpack them and put into piles and I will sort. I don't want to carry stuff back home to hove again. Please chat to me first | |
| 865 | [09/12/2021, 14:02:27] Mercy: Me am at Hove Heaven but I will ask Clement | |
| 866 | [09/12/2021, 14:54:38] Luxury Villas: Hellooooo. Just ordering food. Are you coming here after. | |
| 867 | [09/12/2021, 15:25:29] Luxury Villas: can you please water all the garden A LOT A LOTA LOT please 🙏🙏🙏🙏🙏. including the frot by the road / pavement | |
| 868 | [09/12/2021, 16:51:43] Mercy: Yes I will be there | |
| 869 | [09/12/2021, 16:51:49] Mercy: Yes I will | |
| 870 | [10/12/2021, 00:04:48] Luxury Villas: do you know were my orange bag is | |
| 871 | [10/12/2021, 07:01:46] Luxury Villas: And toiletries | |
| 872 | [10/12/2021, 07:31:22] Mercy: Morning today its my job to look all the toiletries stuff | |
| 873 | [10/12/2021, 09:13:13] Mercy: That bag is in side of another bag the big LV | |
| 874 | [10/12/2021, 09:13:13] Mercy: Is in the one of the drawers | |
| 875 | [10/12/2021, 09:13:13] Mercy: Am at hove for the garden and quick cleaning | |
| 876 | [10/12/2021, 09:21:24] Luxury Villas: in which room... there are lots of rooms | |
| 877 | [10/12/2021, 09:21:36] Luxury Villas: okey,, the garden? | |
| 878 | [10/12/2021, 09:22:38] Mercy: In your room | |
| 879 | [10/12/2021, 09:22:42] Mercy: Yes | |
| 880 | [10/12/2021, 09:28:27] Luxury Villas: Are you gardening now lol | |
| 881 | [10/12/2021, 10:26:22] Mercy: Finish | |
| 882 | [10/12/2021, 10:28:17] Mercy: Am doing ironing now | |
| 883 | [10/12/2021, 13:14:36] Luxury Villas: Hellooooo. What time will you be here? Is there anything of mine at the house | |
| 884 | [10/12/2021, 13:14:43] Luxury Villas: Do we have any boxes | |
| 885 | [10/12/2021, 13:57:06] Mercy: Nothing here | |
| 886 | [10/12/2021, 13:57:34] Mercy: My there I will look when am there | |
| 887 | [10/12/2021, 13:58:11] Mercy: My be at 3 I will be there | |

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| 888 | [10/12/2021, 14:10:19] Luxury Villas: Okey dokey | |
| 889 | [10/12/2021, 15:30:34] Mercy: Am done here pls can you book me Uber 😊 | |
| 890 | [10/12/2021, 15:58:40] Mercy: Hello | |
| 891 | [10/12/2021, 16:05:40] Luxury Villas: sorry , yes | |
| 892 | [10/12/2021, 16:06:00] Mercy: Thank you | |
| 893 | [10/12/2021, 16:27:17] Luxury Villas: <attached: 00000800-PHOTO-2021-12-10-16-27-17.jpg> | |
| 894 | [10/12/2021, 16:27:28] Luxury Villas: Three cancelled. This ine us nearby | |
| 895 | [10/12/2021, 16:27:50] Mercy: Thanks | |
| 896 | [10/12/2021, 18:45:07] Luxury Villas: Hi mercy. Where are my bathroom products etc | |
| 897 | [10/12/2021, 20:08:00] Mercy: I did ask Michael so his said he knows where are the the products | |
| 898 | [10/12/2021, 20:10:39] Luxury Villas: If he knows where it is he's keeping it a secret | |
| 899 | [11/12/2021, 10:45:56] Luxury Villas: <attached: 00000806-PHOTO-2021-12-11-10-45-56.jpg> | |
| 900 | [11/12/2021, 11:40:09] Mercy: 😊😊😊 | |
| 901 | [11/12/2021, 14:39:26] Mercy: <attached: 00000808-PHOTO-2021-12-11-14-39-26.jpg> | |
| 902 | [11/12/2021, 16:06:00] Luxury Villas: Lunch was delicious😊😊😊 | |
| 903 | [11/12/2021, 16:21:28] Luxury Villas: PLAN RE ALL OUR STUFF | |
| 904 | | |
| 905 | | |
| 906 | PLEASE USE THE GYM | |
| 907 | | |
| 908 | CAN WE TAKE ALL BOXES AND BAGS AND REMOVE ALL CONTENTS AND LAY THEM OUT INTO MANY GROUPS. LITERALLY AS MANY GROUPS AND SUB GROUPS AS POSSIBLE. | |
| 909 | | |
| 910 | FOR EXAMPLE, PINK VIBRATORS TO ONE PILE, PURPLE HAND CUFFS TO ANOTHER PILE BONDAGE WHIPS TO ANOTHER PILE, | |
| 911 | | |
| 912 | THEN WE CAN SORT THROUGH | |
| 913 | ----- | |
| 914 | | |
| 915 | | |
| 916 | ONCE SORTED WE CAN REPEAT WITH PAPERWORK | |
| 917 | | |
| 918 | ----- | |
| 919 | | |
| 920 | RE THE CLOTHES, PLEAE DO SIMILAR. WE WIL BUY A TON OF HANGERS. ALL CLOTHES T BE PUT ON HANGERS AND SPREAD BETWEEN THE TWO ROOMS | |
| 921 | | |
| 922 | | |
| 923 | ----- | |
| 924 | [12/12/2021, 13:10:26] Luxury Villas: Hola. We urgently need photos pls | |
| 925 | [12/12/2021, 13:53:51] Luxury Villas: <attached: 00000812-AUDIO-2021-12-12-13-53-50.opus> | |
| 926 | [12/12/2021, 18:53:51] Mercy: This message was deleted. | |
| 927 | [12/12/2021, 18:54:22] Mercy: Thanks Very much they already sent a message and sorry for the late reply I was bit held up with work like the daily | |

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| 928 | [12/12/2021, 18:56:31] Luxury Villas: Helloooooooooooooo.. Im confused. what do you mean># | |
| 929 | [12/12/2021, 18:59:42] Mercy: Oh just had to clean up the mess and was just doing extra outside and if you don't mind can you book an Uber for me cause transport is hard today Please | |
| 930 | [12/12/2021, 19:02:58] Mercy: <attached: 00000817-PHOTO-2021-12-12-19-02-58.jpg> | |
| 931 | [12/12/2021, 19:02:58] Mercy: <attached: 00000818-PHOTO-2021-12-12-19-02-58.jpg> | |
| 932 | [12/12/2021, 19:02:59] Mercy: <attached: 00000819-PHOTO-2021-12-12-19-02-59.jpg> | |
| 933 | [12/12/2021, 19:03:01] Mercy: <attached: 00000820-PHOTO-2021-12-12-19-03-01.jpg> | |
| 934 | [12/12/2021, 19:03:01] Mercy: <attached: 00000821-PHOTO-2021-12-12-19-03-01.jpg> | |
| 935 | [12/12/2021, 19:03:02] Mercy: <attached: 00000822-PHOTO-2021-12-12-19-03-02.jpg> | |
| 936 | [12/12/2021, 19:03:02] Mercy: <attached: 00000823-PHOTO-2021-12-12-19-03-02.jpg> | |
| 937 | [12/12/2021, 19:03:03] Mercy: <attached: 00000824-PHOTO-2021-12-12-19-03-03.jpg> | |
| 938 | [12/12/2021, 19:03:04] Mercy: <attached: 00000825-PHOTO-2021-12-12-19-03-04.jpg> | |
| 939 | [12/12/2021, 19:03:04] Mercy: <attached: 00000826-PHOTO-2021-12-12-19-03-04.jpg> | |
| 940 | [12/12/2021, 19:03:04] Mercy: <attached: 00000827-PHOTO-2021-12-12-19-03-04.jpg> | |
| 941 | [12/12/2021, 19:05:23] Luxury Villas: Okey dokey | |
| 942 | [16/12/2021, 11:32:20] Luxury Villas: Can you call pls. We need everyone at luxe pls | |
| 943 | [16/12/2021, 11:33:15] Mercy: OK it's clement at Laxe | |
| 944 | [16/12/2021, 11:45:10] Luxury Villas: we need you to go please | |
| 945 | [16/12/2021, 11:45:19] Luxury Villas: Grace only told me now she is t in at legend | |
| 946 | [16/12/2021, 11:45:32] Luxury Villas: jade and tania not in | |
| 947 | [16/12/2021, 12:13:28] Mercy: OK but the guest ask me to do there laundry and ironing | |
| 948 | [16/12/2021, 12:24:31] Luxury Villas: Bring it with | |
| 949 | [16/12/2021, 12:37:16] Mercy: OK sure am waiting the other road to finish then you can Uber me | |
| 950 | [16/12/2021, 12:38:13] Luxury Villas: okey dokey | |
| 951 | [16/12/2021, 19:53:39] Luxury Villas: hi Mercy. Michel mentioned abut the extra hours. The amount is R7,075. Can you confirm if that is all Novembers? | |
| 952 | [16/12/2021, 19:53:49] Luxury Villas: EXTRA HOURS TABLE.xlsx <attached: 00000839-EXTRA HOURS TABLE.xlsx> | |
| 953 | [16/12/2021, 19:55:59] Luxury Villas: I will print out this table. Its an easy one page document. All you need to do for future months is put in the total for day then at the end of each month you will have the figures for that month. So you can literally hand it over on the 31st or 1st and wont have to go from memory or search for old notes.🙏🙏🙏🙏🙏 | |
| 954 | [16/12/2021, 19:59:57] Luxury Villas: And as always if you ever need an advance just ask and its a pleasure to do that. we do seem to have the chat each month about record keeping and each month i say "not to worry but lets get it right next month". Please appreciate that with 6 housekeepers, 4 full time staff, the casual staff and housekeepers and then builders , gardeners etc we have to keep a log and also track the huge sums leaving the accounts 🙏🙏🙏🙏. Hopefully the print out will make it much easier | |
| 955 | [16/12/2021, 20:13:02] Mercy: Yes and true because for this month I started writing down so it mustn't give us problems | |
| 956 | [16/12/2021, 20:25:42] Luxury Villas: YippeeEEEEEE. What have you done with Mercy. Where is the real mercy. Please put mercy on the phone. 🤔🤔🤔🤔🤔 | |
| 957 | [16/12/2021, 20:29:39] Mercy: 🤔🤔🤔🤔🤔 | |
| 958 | [16/12/2021, 20:35:48] Mercy: Yes is all November over time, weekends plus sleep over 🤔🙏 | |

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| 959 | [16/12/2021, 21:06:55] Luxury Villas: I thought i was charging you for our pyjama party ? 🤔🤔🤔.. Thats great. ill print the form and then the end of every month it can be done immediately. Please understand Micheal is just trying to be efficient. Last month there was over thirty individuals who had to be paid so it gets very confusing. If he is ever 'too efficient' trying to do his job just mention to me directly and i will sort for you 🙏🙏🙏 | |
| 960 | [16/12/2021, 21:14:39] Mercy: 🤔🤔🤔🤔🤔 I know it's too much for you guys because you hard lot of things to do and think | |
| 961 | [17/12/2021, 02:21:53] Luxury Villas: Hi mercy. Do you check the electricity at hove | |
| 962 | [17/12/2021, 08:52:53] Mercy: Morning sorry I check yesterday was 147 units and sorry for not telling you yesterday | |
| 963 | [17/12/2021, 08:52:53] Mercy: And am near there I will let you know what left | |
| 964 | [17/12/2021, 11:33:57] Luxury Villas: Can we please check regularly. 🙏 | |
| 965 | [17/12/2021, 11:34:16] Luxury Villas: Do you know anyone who can help tiday. Clifton first. Then legend | |
| 966 | [17/12/2021, 11:44:27] Mercy: Sorry it's 886 | |
| 967 | [17/12/2021, 11:46:57] Mercy: Only Annie but she got same guest at her house | |
| 968 | [17/12/2021, 13:22:22] Luxury Villas: Can you pls do Clifton after hove | |
| 969 | [17/12/2021, 15:11:46] Luxury Villas: Helloooo🙏❤️? | |
| 970 | [17/12/2021, 16:41:24] Mercy: <attached: 00000857-PHOTO-2021-12-17-16-41-24.jpg> | |
| 971 | [17/12/2021, 16:41:44] Mercy: It make me difficult to do things 😊 | |
| 972 | [17/12/2021, 16:42:16] Mercy: I was at pharmacy to get something to apply | |
| 973 | [17/12/2021, 17:09:14] Luxury Villas: No it's fine. Micheal told me. So you need to rest. | |
| 974 | [17/12/2021, 17:10:02] Luxury Villas: Do you have an account we can transfer money to as every day I'm using the maximum allowed limit for cash withdrawals and I'm also being charged R200 for every cash withdrawal | |
| 975 | [17/12/2021, 22:03:00] Luxury Villas: Hi mercy. can you or someone do clifton tomorrow (Saturday). But we need to stat at Legend pls | |
| 976 | [18/12/2021, 02:31:37] Luxury Villas: Helloooo. Can you bring anyone tiday to help as we have a super important day at legend | |
| 977 | [18/12/2021, 09:01:17] Mercy: Morning yes we are together hear at Legend | |
| 978 | [18/12/2021, 14:20:09] Luxury Villas: can we start on the master bedroom | |
| 979 | [18/12/2021, 14:30:03] Luxury Villas: can we bring up the dog beds pls as its super hot for them | |
| 980 | [18/12/2021, 14:41:05] Luxury Villas: <attached: 00000867-PHOTO-2021-12-18-14-41-05.jpg> | |
| 981 | [18/12/2021, 16:38:43] Luxury Villas: Micheal's phone died as he was adding trip | |
| 982 | [18/12/2021, 17:59:01] Mercy: Hie OK thanks pls can you order the Uber for the stuff to come there | |
| 983 | [18/12/2021, 19:16:23] Luxury Villas: did you spewak to micheal as i ony just saw this | |
| 984 | [18/12/2021, 19:38:44] Mercy: Yes thank you | |
| 985 | [18/12/2021, 21:16:43] Luxury Villas: super duper | |
| 986 | [19/12/2021, 13:27:39] Luxury Villas: Hi Mercy. Why is the garden not being watered. I've spent well over 200k on the garden and it's dying | |
| 987 | [19/12/2021, 13:28:26] Mercy: Hie am not working today | |
| 988 | [19/12/2021, 13:28:52] Luxury Villas: I mean in the week. It's dry as dust and plants are dying | |
| 989 | [19/12/2021, 13:29:45] Mercy: Always I did water the garden only yesterday and today | |
| 990 | [19/12/2021, 13:30:13] Mercy: But Friday I did water | |

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| 991 | [19/12/2021, 13:31:29] Luxury Villas: There is no water content in the soil. That means not enough Water over the last weeks. The gardens must be soaked in every part every day you are there. Literally soaked | |
| 992 | [19/12/2021, 13:33:06] Mercy: OK I will do that but always I do that my because we had too much sun it needs to do twice a day | |
| 993 | [19/12/2021, 15:48:47] Luxury Villas: Please set a reminder or an alarm so its done every day. The house and garden are very important to me. The other houses are just businesses whereas Hove is my home | |
| 994 | [19/12/2021, 17:42:23] Mercy: I know I will do that all the time 😊 | |
| 995 | [20/12/2021, 15:30:17] Luxury Villas: The guest can check in | |
| 996 | [20/12/2021, 15:30:32] Mercy: OK thanks | |
| 997 | [20/12/2021, 19:42:16] Luxury Villas: Has the electricity gone ? | |
| 998 | [20/12/2021, 19:53:20] Luxury Villas: how much electricity is there on the meter? | |
| 999 | [20/12/2021, 20:46:15] Luxury Villas: <attached: 00000886-PHOTO-2021-12-20-20-46-14.jpg> | |
| 1000 | [23/12/2021, 10:11:23] Luxury Villas: Hi Mercy, are you at Hive? | |
| 1001 | [23/12/2021, 10:12:10] Luxury Villas: Bookings.com has done another double booking AGAIN!!! 🙄🙄🙄🙄🙄🙄. WE ARE TRYING TO CANCEL SO IN THE MEANTIME IF THEY ARRIVE EARLY PLEASE DONT ANSWER THE BELL AT ALL TODAY | |
| 1002 | [23/12/2021, 11:16:10] Mercy: Hie OK thanks for letting me know am not going to open for any one | |
| 1003 | [23/12/2021, 11:30:12] Luxury Villas: I am trying to sort out another mess from bookings | |
| 1004 | [23/12/2021, 11:33:45] Mercy: OK thanks | |
| 1005 | [23/12/2021, 12:12:50] Luxury Villas: The double booking guest is at the gate. PLEASE DO NOT ANSWET | |
| 1006 | [23/12/2021, 13:36:55] Mercy: Yes and am not | |
| 1007 | [26/12/2021, 07:45:56] Luxury Villas: Hi mercy. | |
| 1008 | [26/12/2021, 07:52:50] Luxury Villas: <attached: 00000895-PHOTO-2021-12-26-07-52-50.jpg> | |
| 1009 | [26/12/2021, 07:52:50] Mercy: Morning | |
| 1010 | [26/12/2021, 07:53:23] Mercy: Pls thanks and you too 🙏🙏🙏🙏 | |
| 1011 | [26/12/2021, 07:54:02] Mercy: Pls book me Uber to come there I can't find any transport | |
| 1012 | [26/12/2021, 07:55:03] Luxury Villas: to here or hove? | |
| 1013 | [26/12/2021, 07:56:34] Luxury Villas: Hove viewing: 10am | |
| 1014 | | |
| 1015 | Clifton check in 12.00 | |
| 1016 | | |
| 1017 | Hove road possible check in: 2:00pm | |
| 1018 | [26/12/2021, 07:56:37] Luxury Villas: Busy day | |
| 1019 | [26/12/2021, 07:57:57] Mercy: To there to collect more lines | |
| 1020 | [26/12/2021, 07:58:01] Mercy: Pls | |
| 1021 | [26/12/2021, 07:59:29] Mercy: <attached: 00000904-PHOTO-2021-12-26-07-59-29.jpg> | |
| 1022 | [26/12/2021, 07:59:59] Mercy: I can yours at Clifton | |
| 1023 | [26/12/2021, 08:00:36] Luxury Villas: Im ordering you a cab to come hee 🚗 | |
| 1024 | [26/12/2021, 08:00:50] Mercy: OK thanks pls | |
| 1025 | [26/12/2021, 08:00:57] Luxury Villas: Is hove looking good? | |
| 1026 | [26/12/2021, 08:01:11] Luxury Villas: <attached: 00000909-PHOTO-2021-12-26-08-01-11.jpg> | |
| 1027 | [26/12/2021, 08:02:02] Mercy: ,thanks | |
| 1028 | [26/12/2021, 08:03:18] Luxury Villas: He's there | |

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| 1029 | [26/12/2021, 08:08:17] Luxury Villas: Is this managable? | |
| 1030 | [26/12/2021, 08:08:56] Mercy: Am on my way | |
| 1031 | [26/12/2021, 08:09:02] Mercy: Yes | |
| 1032 | [26/12/2021, 08:09:21] Luxury Villas: perfect | |
| 1033 | [26/12/2021, 08:11:10] Mercy: Is he going to wait for me | |
| 1034 | [26/12/2021, 08:11:53] Mercy: Am out side | |
| 1035 | [26/12/2021, 08:12:00] Luxury Villas: It's best if you ask him. It might be too long to wait. Can order you a nee one if needed. | |
| 1036 | [26/12/2021, 08:12:07] Luxury Villas: Ok. I'll come | |
| 1037 | [26/12/2021, 08:14:16] Mercy: Thanks | |
| 1038 | [26/12/2021, 08:35:36] Mercy: Are the people coming up or down | |
| 1039 | [26/12/2021, 13:39:57] Luxury Villas: Is Micheal sniffing paint. He sounds like he is going crazy | |
| 1040 | [26/12/2021, 13:40:42] Mercy: No his okay | |
| 1041 | [28/12/2021, 11:28:27] Luxury Villas: Hellooop. How is Hove? Do you know any housekeepers or maids who can come in today or tomorrow to help get ready for the nee guests | |
| 1042 | [28/12/2021, 11:29:03] Mercy: Hie all fine | |
| 1043 | [28/12/2021, 11:30:04] Mercy: The are PPA company out side the want to put switch are you the one you send them here | |
| 1044 | [28/12/2021, 11:32:39] Luxury Villas: Yes. | |
| 1045 | [28/12/2021, 11:32:52] Luxury Villas: They are taking over all security in all properties | |
| 1046 | [28/12/2021, 11:33:23] Mercy: OK thanks | |
| 1047 | [28/12/2021, 12:03:21] Luxury Villas: <attached: 00000930-PHOTO-2021-12-28-12-03-20.jpg> | |
| 1048 | [28/12/2021, 12:03:42] Luxury Villas: Please call me. This is getting unmanageable | |
| 1049 | [28/12/2021, 12:08:08] Luxury Villas: <attached: 00000932-AUDIO-2021-12-28-12-08-07.opus> | |
| 1050 | [28/12/2021, 20:05:06] Luxury Villas: Hi Mercy. what rooms is the guest currently using btw | |
| 1051 | [28/12/2021, 21:12:26] Mercy: Hie all up ones | |
| 1052 | [28/12/2021, 21:12:57] Mercy: I mean upstairs and in Michael's office | |
| 1053 | [29/12/2021, 16:13:18] Luxury Villas: Hi there are guests at the house to be let in. they have booked the poolsude residnece, | |
| 1054 | [29/12/2021, 16:19:54] Luxury Villas: why are they saying yo said someone has booked in at 12 oclock | |
| 1055 | [29/12/2021, 16:22:01] Mercy: Hie I didn't say anything to them | |
| 1056 | [29/12/2021, 16:32:01] Luxury Villas: These people lie | |
| 1057 | [29/12/2021, 16:37:21] Mercy: The time the come I just let me ask you to give me permission | |
| 1058 | [29/12/2021, 16:41:37] Luxury Villas: Then they talk rubbish | |
| 1059 | [29/12/2021, 16:42:21] Mercy: I need the Duvets inners pls | |
| 1060 | [29/12/2021, 16:42:49] Mercy: Because other two rooms don't have inners | |
| 1061 | [29/12/2021, 16:43:07] Luxury Villas: You are joking | |
| 1062 | [29/12/2021, 16:43:28] Mercy: I did last time said about that | |
| 1063 | [29/12/2021, 16:43:37] Mercy: Michael knows | |
| 1064 | [29/12/2021, 16:43:55] Mercy: Because we take everything to there | |
| 1065 | [29/12/2021, 16:44:44] Luxury Villas: Ffs. For two months since we got luxe I've been asking we get bedding !!!'n | |
| 1066 | [29/12/2021, 16:45:30] Mercy: I always ask for that for many times | |

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| 1067 | [29/12/2021, 16:45:45] Mercy: And I need 7 pillows | |
| 1068 | [29/12/2021, 16:46:09] Mercy: Because we take everything to there | |
| 1069 | [29/12/2021, 16:47:18] Mercy: If am not mistaken at Clifton we have one | |
| 1070 | [29/12/2021, 16:47:25] Luxury Villas: <attached: 00000953-AUDIO-2021-12-29-16-47-25.opus> | |
| 1071 | [29/12/2021, 16:50:39] Mercy: I know | |
| 1072 | [31/12/2021, 11:54:08] Luxury Villas: He's on his way | |
| 1073 | [31/12/2021, 12:02:02] Mercy: OK thanks he phone me | |
| 1074 | [01/01/2022, 08:32:43] Mercy: Morning pls there is no Transport here do you mind to Uber me to campus pls | |
| 1075 | [01/01/2022, 09:40:10] Luxury Villas: Hi mercy. Just saw this. | |
| 1076 | [01/01/2022, 09:40:15] Luxury Villas: Do you need Uber | |
| 1077 | [01/01/2022, 10:00:05] Mercy: Am here already thanks but struggle | |
| 1078 | [01/01/2022, 10:16:48] Luxury Villas: Awww. I'm sorry | |
| 1079 | [02/01/2022, 11:11:17] Luxury Villas: Hola. Are you at hove | |
| 1080 | [02/01/2022, 11:11:31] Luxury Villas: Are the downstairs guests there atm ? | |
| 1081 | [02/01/2022, 11:12:02] Mercy: Morning yes am here | |
| 1082 | [02/01/2022, 11:12:11] Mercy: Yes the still here | |
| 1083 | [02/01/2022, 11:13:09] Mercy: <attached: 00000966-PHOTO-2022-01-02-11-13-09.jpg> | |
| 1084 | [02/01/2022, 11:13:48] Luxury Villas: can youkep an eye on them. I think their boss may try to avoid paying his bill. so if it looks like they are packing to leave pls let me know immeidaeky | |
| 1085 | [02/01/2022, 11:13:56] Luxury Villas: Its broken>? | |
| 1086 | [02/01/2022, 11:14:05] Luxury Villas: can we do the wshing ere for you>? | |
| 1087 | [02/01/2022, 11:15:06] Mercy: OK I will because she's still here | |
| 1088 | [02/01/2022, 11:15:29] Luxury Villas: do thy look like they are chilling or getting ready | |
| 1089 | [02/01/2022, 11:15:46] Mercy: Yes pls because I really need bedings to be done | |
| 1090 | [02/01/2022, 11:16:00] Mercy: She's still sleeping | |
| 1091 | [02/01/2022, 11:16:06] Luxury Villas: can you put it all in an uber? | |
| 1092 | [02/01/2022, 11:16:12] Mercy: I was there just now | |
| 1093 | [02/01/2022, 11:16:20] Luxury Villas: good ,, how many people in how many room? | |
| 1094 | [02/01/2022, 11:17:52] Mercy: Yesterday I was all 3 rooms today two rooms but the guy he is already awake only the Lady sleeping | |
| 1095 | [02/01/2022, 11:25:46] Luxury Villas: Okey dokey. Pls keep me updated | |
| 1096 | [02/01/2022, 11:48:49] Mercy: Sure | |
| 1097 | [02/01/2022, 12:35:18] Luxury Villas: any movement? | |
| 1098 | [02/01/2022, 12:36:37] Mercy: Yes she's planning to go | |
| 1099 | [02/01/2022, 12:36:58] Mercy: My be I 10 or 15 minutes | |
| 1100 | [02/01/2022, 12:37:58] Luxury Villas: Why did you not say | |
| 1101 | [02/01/2022, 12:39:32] Mercy: She just call me now | |
| 1102 | [02/01/2022, 12:39:39] Luxury Villas: please delay them somehow | |
| 1103 | [02/01/2022, 12:39:45] Luxury Villas: can we lock the gate or sehting | |
| 1104 | [02/01/2022, 12:39:58] Mercy: She want iron | |
| 1105 | [02/01/2022, 12:40:06] Luxury Villas: Ok good. | |
| 1106 | [02/01/2022, 12:40:21] Luxury Villas: Maybe offer yo do it for her? | |
| 1107 | [02/01/2022, 12:40:45] Mercy: She said she will do it | |
| 1108 | [02/01/2022, 12:41:08] Luxury Villas: Ok. Take a little time to find her an iron | |
| 1109 | [02/01/2022, 12:41:28] Mercy: I already give to her | |
| 1110 | [02/01/2022, 12:41:52] Luxury Villas: Oh. Can you think of anything else | |
| 1111 | [02/01/2022, 12:42:33] Mercy: <attached: 00000994-PHOTO-2022-01-02-12-42-33.jpg> | |

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| 1112 | [02/01/2022, 12:42:43] Mercy: When she gone | |
| 1113 | [02/01/2022, 12:42:50] Luxury Villas: Sorry ? | |
| 1114 | [02/01/2022, 12:43:05] Luxury Villas: Whst ? | |
| 1115 | [02/01/2022, 12:43:16] Luxury Villas: Did they have a party? | |
| 1116 | [02/01/2022, 12:45:43] Mercy: Last night the didn't but | |
| 1117 | last of last night | |
| 1118 | [02/01/2022, 12:46:07] Mercy: She's trying to book Uber now | |
| 1119 | [02/01/2022, 12:46:39] Luxury Villas: Can we lock gates or do something | |
| 1120 | [02/01/2022, 12:46:52] Luxury Villas: Or disable things 🗑 | |
| 1121 | [02/01/2022, 12:46:58] Luxury Villas: They owe 60,000 | |
| 1122 | [02/01/2022, 12:47:05] Mercy: I don't have keys for small gate | |
| 1123 | [02/01/2022, 12:47:35] Luxury Villas: Ok. Whst do you suggest | |
| 1124 | [02/01/2022, 12:47:38] Mercy: And the key for the big gate to lock | |
| 1125 | [02/01/2022, 12:47:51] Luxury Villas: Ok. Whst do you suggest | |
| 1126 | [02/01/2022, 12:48:01] Luxury Villas: Do they have cars? | |
| 1127 | [02/01/2022, 12:48:29] Mercy: No she's taking Uber | |
| 1128 | [02/01/2022, 12:48:45] Luxury Villas: Ok. So can you suggest something | |
| 1129 | [02/01/2022, 12:49:08] Luxury Villas: Maybe say you are getting her some veg from the garden | |
| 1130 | [02/01/2022, 12:49:18] Luxury Villas: I dint know Whst to suggest | |
| 1131 | [02/01/2022, 12:49:20] Mercy: Nothing to think | |
| 1132 | [02/01/2022, 12:49:34] Luxury Villas: ??? | |
| 1133 | [02/01/2022, 12:51:08] Mercy: Ok | |
| 1134 | [02/01/2022, 12:51:19] Luxury Villas: anything.. | |
| 1135 | [02/01/2022, 12:51:32] Luxury Villas: just say is a gift | |
| 1136 | [02/01/2022, 12:51:49] Luxury Villas: we have called PPA security | |
| 1137 | [02/01/2022, 12:53:27] Mercy: She's going out now | |
| 1138 | [02/01/2022, 12:53:38] Mercy: 🗑 | |
| 1139 | [02/01/2022, 12:53:39] Luxury Villas: then tell her we havbe called the polce | |
| 1140 | [02/01/2022, 12:53:49] Luxury Villas: and security | |
| 1141 | [02/01/2022, 12:53:57] Mercy: <attached: 00001023-PHOTO-2022-01-02-12-53-57.jpg> | |
| 1142 | [02/01/2022, 12:53:56] Luxury Villas: and we will charge her for not paying her bill | |
| 1143 | [02/01/2022, 12:54:06] Luxury Villas: put me on the phone to her | |
| 1144 | [02/01/2022, 12:58:45] Luxury Villas: Thank you. | |
| 1145 | [02/01/2022, 12:59:01] Mercy: Your welcome | |
| 1146 | [02/01/2022, 12:59:19] Luxury Villas: It's not her fault. But the company owed 62,000 | |
| 1147 | [02/01/2022, 13:06:15] Mercy: OK thanks | |
| 1148 | [02/01/2022, 13:06:58] Mercy: So what can I do when the come to correct there stuff | |
| 1149 | [02/01/2022, 13:07:35] Luxury Villas: Nothing. It's not your job to get involved. That's not fair on you. PPA will handle it. | |
| 1150 | [02/01/2022, 13:07:41] Luxury Villas: What stuff have they left | |
| 1151 | [02/01/2022, 13:07:55] Mercy: The are out side | |
| 1152 | [02/01/2022, 13:08:20] Luxury Villas: Ok. Don't answer until PPA arrive | |
| 1153 | [02/01/2022, 13:08:22] Mercy: The PPA the gone | |
| 1154 | [02/01/2022, 13:09:07] Mercy: The said where are the guest and is said the gone the said ok | |
| 1155 | [02/01/2022, 13:09:29] Luxury Villas: The guest left before they arrived | |
| 1156 | [02/01/2022, 13:13:41] Mercy: Are the PPA coming | |
| 1157 | [02/01/2022, 13:14:10] Luxury Villas: Yes. 5 mins max | |
| 1158 | [02/01/2022, 13:20:49] Mercy: Thanks | |

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| 1159 | [02/01/2022, 13:31:25] Luxury Villas: He's paid. You can answer the phone 🙏🙏🙏 | |
| 1160 | [02/01/2022, 13:35:39] Luxury Villas: Ffs. Hold on. Sorry | |
| 1161 | [02/01/2022, 13:53:33] Mercy: I did thanks | |
| 1162 | [02/01/2022, 17:12:55] Mercy: Hie do you mind sending the Uber to correct the washing | |
| 1163 | [02/01/2022, 17:13:49] Luxury Villas: sure thing | |
| 1164 | [02/01/2022, 17:39:20] Luxury Villas: <attached: 00001046-PHOTO-2022-01-02-17-39-20.jpg> | |
| 1165 | [02/01/2022, 17:45:00] Mercy: Thanks | |
| 1166 | [02/01/2022, 17:52:56] Luxury Villas: Uber is there. We will send you bedding | |
| 1167 | [02/01/2022, 17:56:50] Mercy: The Uber is not here | |
| 1168 | [02/01/2022, 17:57:30] Mercy: <attached: 00001050-PHOTO-2022-01-02-17-57-30.jpg> | |
| 1169 | [02/01/2022, 17:57:41] Luxury Villas: He cancelled as he waited too long | |
| 1170 | [02/01/2022, 19:10:23] Luxury Villas: The guest has arrived. Plesee let them in | |
| 1171 | [02/01/2022, 20:25:38] Luxury Villas: I'm trying to call everyone | |
| 1172 | [02/01/2022, 20:27:21] Mercy: We done and Michael is busy with the guest upstairs | |
| 1173 | [02/01/2022, 22:27:24] Luxury Villas: <attached: 00001055-PHOTO-2022-01-02-22-27-24.jpg> | |
| 1174 | [02/01/2022, 22:27:31] Luxury Villas: Hi Mercy. whose TV is that | |
| 1175 | [03/01/2022, 08:51:11] Mercy: Good morning | |
| 1176 | [03/01/2022, 08:57:01] Mercy: <attached: 00001058-PHOTO-2022-01-03-08-57-01.jpg> | |
| 1177 | [03/01/2022, 08:58:40] Luxury Villas: I thought Micheal paid you the overtime ? | |
| 1178 | [03/01/2022, 09:38:09] Mercy: Not yet | |
| 1179 | [03/01/2022, 11:48:02] Luxury Villas: None of it or some of it? | |
| 1180 | [03/01/2022, 11:48:18] Luxury Villas: when did you give that form to micheal? | |
| 1181 | [03/01/2022, 20:16:21] Luxury Villas: Hi Mercy, When did you give that form to micheal? | |
| 1182 | [03/01/2022, 20:17:14] Luxury Villas: Im confused i thought you had been paid the November overtime. I thought overpaid for November in fact. Or is this for December? | |
| 1183 | [03/01/2022, 20:18:22] Luxury Villas: From the notes November was not only paid but overpaid. is this November or December? | |
| 1184 | [03/01/2022, 20:20:26] Luxury Villas: You deleted this message. | |
| 1185 | [03/01/2022, 20:40:37] Mercy: Hie this is for December | |
| 1186 | [04/01/2022, 11:57:19] Mercy: Missed voice call | |
| 1187 | [05/01/2022, 10:38:20] Luxury Villas: Helloooooooooooooo.. ae there any beds at Hove that dont have thick toppers? | |
| 1188 | [05/01/2022, 10:43:16] Mercy: Yes 3 beds | |
| 1189 | [06/01/2022, 11:28:14] Luxury Villas: oh bugger , i thought we had more | |
| 1190 | [06/01/2022, 11:28:24] Luxury Villas: how many ful bed sets do we have at hove? | |
| 1191 | [06/01/2022, 11:28:29] Luxury Villas: is ther a tape measure there? | |
| 1192 | [06/01/2022, 11:32:23] Mercy: No we don't have here | |
| 1193 | [06/01/2022, 11:32:59] Mercy: 2 white ones and 2 black ones | |
| 1194 | [06/01/2022, 11:33:31] Luxury Villas: is that spare? what if we incude whats aon each bed? | |
| 1195 | [06/01/2022, 11:34:44] Mercy: It's what we have on the beds we don't have spare ones | |
| 1196 | [06/01/2022, 11:35:00] Luxury Villas: OH, SO ONLY 4 SETS BUT 6 BEDS? | |
| 1197 | [06/01/2022, 12:18:53] Mercy: We got 5 beds that we are using and one there is no lines on it | |
| 1198 | [06/01/2022, 12:19:17] Mercy: One bed I put my lines | |
| 1199 | [06/01/2022, 12:21:20] Luxury Villas: Okey. We have bought lots new 🛏 | |
| 1200 | [06/01/2022, 12:21:55] Mercy: Thanks very much | |
| 1201 | [07/01/2022, 11:41:37] Luxury Villas: Helloooooo | |

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| 1202 | [07/01/2022, 11:41:42] Luxury Villas: Hows you? | |
| 1203 | [07/01/2022, 11:41:58] Luxury Villas: re your december overtime and the days worked by the ladies, are you able to bring me the time sheets pls? | |
| 1204 | [07/01/2022, 11:45:05] Mercy: Helloooo am good and you | |
| 1205 | [07/01/2022, 11:46:43] Mercy: I think one of them sent to Michael | |
| 1206 | [07/01/2022, 11:48:33] Mercy: <attached: 00001088-PHOTO-2022-01-07-11-48-33.jpg> | |
| 1207 | [07/01/2022, 11:50:18] Mercy: Maggie work 4 days plus 1 night she was starting 8 to 9 pm and of those days she start 6 up 9pm | |
| 1208 | [07/01/2022, 11:50:53] Mercy: Like all together R1500 | |
| 1209 | [07/01/2022, 11:51:08] Luxury Villas: I think maybe a photo of some figures on a bit of paper. Definitely not an actual sheet. We can't file photos | |
| 1210 | [07/01/2022, 11:51:32] Mercy: Am waiting for Gradys | |
| 1211 | [07/01/2022, 11:52:46] Luxury Villas: For her form or her hours ? | |
| 1212 | [07/01/2022, 11:53:21] Luxury Villas: Ok. Thank you. I still need the form pls. The accountant won't accept a text as a wages form | |
| 1213 | [07/01/2022, 11:54:12] Mercy: OK thanks | |
| 1214 | [07/01/2022, 13:49:04] Mercy: <attached: 00001096-PHOTO-2022-01-07-13-49-04.jpg> | |
| 1215 | [07/01/2022, 13:49:12] Mercy: That's Juana | |
| 1216 | [07/01/2022, 13:50:00] Mercy: <attached: 00001098-PHOTO-2022-01-07-13-50-00.jpg> | |
| 1217 | [07/01/2022, 13:50:18] Mercy: That's for Gradys | |
| 1218 | [07/01/2022, 13:50:35] Mercy: Am waiting for Maggie's one | |
| 1219 | [07/01/2022, 13:55:02] Luxury Villas: That's great. But like I know saying now Abd every month I must have the forms. I can't give the accountant photos. I'm not trying to be awkward but the amount and value of cash payments leaving the accounts is in the hundreds of thousands. Without proof it's an expense it makes it look like we are making way more profit which = huge tax bill | |
| 1220 | [07/01/2022, 16:45:54] Luxury Villas: are you able to pop in today or tomorrow or Sunday just to drop the forms in so i can do all the transfers for you 🙏 | |
| 1221 | [07/01/2022, 16:46:27] Luxury Villas: do you think you will have Maggies by next week? | |
| 1222 | [07/01/2022, 16:48:49] Luxury Villas: Great, so now finally as of today you have got gladys form and Juanas form off of them 🙏🙏🙏🙏🙏🙏🙏. If you can get them to me r Micheal over the weekend can finally get this processed for them 💕 | |
| 1223 | [07/01/2022, 17:10:05] Mercy: Yes I will ask them to bring to me or come them self | |
| 1224 | [07/01/2022, 17:10:29] Mercy: OK I will thanks | |
| 1225 | [08/01/2022, 13:11:20] Mercy: Hie Darren girls are there with there lists the work | |
| 1226 | [08/01/2022, 13:14:24] Luxury Villas: Yes please. Ive been nagging for so long to get these forms. It s only one sheet so in theory it should be quick and simple each month rather than painful and protracted. And it makes me look like im dragging my feet whereas i just cant keep waiving cash payments through as there are so many bad consequences that can come from that. Problems with tax or SARS audit. As we have said before, the ladies dont need to worry that filling these forms in may suddenly cause problems with immigration or tax. Its more for our records, so we have information and rerecords if there is an audit (internal or from outside). Plus with approaching 30 staff what used to be doable on a nod and wink is much more complicated. i can arrange te transfer literally the moment i have the sheets. as much as id love to be super chilled and waive a month through if we can't start the new year as we mean to go on we will repeat all the bad habits.. | |
| 1227 | [08/01/2022, 13:14:34] Luxury Villas: sorry, that was i my drafts and not sent | |

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| 1228 | [08/01/2022, 13:15:07] Luxury Villas: Indeedy, i saw them, they have given their time sheets to clem so thats perfect, Just let me know which bank account to pay too | |
| 1229 | [08/01/2022, 13:17:27] Mercy: Ned Bank. | |
| 1230 | Account number : 1194141544 | |
| 1231 | Branch code | |
| 1232 | 198765 | |
| 1233 | [08/01/2022, 13:17:27] Mercy: Florence kusala wayelo | |
| 1234 | [08/01/2022, 13:30:46] Luxury Villas: Thank you For both ? | |
| 1235 | [08/01/2022, 13:32:11] Luxury Villas: Will send all the info to Jen to pay. Imagine it'll be done Monday when she is in the office. I've transferred a load to them as they now do all the payroll so thst it can be super professional | |
| 1236 | [08/01/2022, 13:32:16] Mercy: Yes pls | |
| 1237 | [08/01/2022, 13:32:51] Mercy: Sure thanks | |
| 1238 | [09/01/2022, 01:44:04] Luxury Villas: Hi Mercy. We have a last minute booking for the ground floor at Hove. Is it ready ? if not if you let me know a time by which it will be pls.. thank you 🙏🙏🙏🙏 | |
| 1239 | [09/01/2022, 08:29:10] Mercy: Morning it's clean but no lines we don't have | |
| 1240 | [09/01/2022, 08:29:16] Mercy: Even the towels we don't have anything hear | |
| 1241 | [09/01/2022, 10:47:01] Luxury Villas: Shit. Did you tell the team ? | |
| 1242 | [09/01/2022, 11:31:18] Mercy: Yes from Sunday up to now | |
| 1243 | [09/01/2022, 11:38:07] Luxury Villas: Who did you tell | |
| 1244 | [09/01/2022, 11:58:40] Mercy: Michael knows | |
| 1245 | [09/01/2022, 12:02:13] Luxury Villas: Okey. You told Micheal | |
| 1246 | [09/01/2022, 15:03:23] Mercy: Hie the guest are here can I let them in | |
| 1247 | [09/01/2022, 15:20:04] Mercy: Hie the guest are here but the are refused to stay down stairs the want upstairs | |
| 1248 | [09/01/2022, 17:29:02] Mercy: The guest are all gone | |
| 1249 | [09/01/2022, 17:31:54] Luxury Villas: What w horrible man | |
| 1250 | [10/01/2022, 04:47:24] Luxury Villas: hola, did you get Maggie pay / attendance form completed? 🙏🙏 | |
| 1251 | [10/01/2022, 06:35:14] Luxury Villas: <attached: 00001130-PHOTO-2022-01-10-06-35-14.jpg> | |
| 1252 | [10/01/2022, 06:35:42] Luxury Villas: Just to check this is 29 days? Is thst 250 per day | |
| 1253 | [10/01/2022, 06:35:58] Luxury Villas: <attached: 00001132-PHOTO-2022-01-10-06-35-58.jpg> | |
| 1254 | [10/01/2022, 06:36:27] Luxury Villas: And is this one 14 or 13 days | |
| 1255 | [10/01/2022, 09:04:47] Mercy: Morning this is Juana who work 29 days | |
| 1256 | [10/01/2022, 09:06:34] Mercy: This is Gradys who work 13 days plus 1 night we can say 14 days | |
| 1257 | [10/01/2022, 09:07:58] Mercy: And Maggie 4 days plus 1 night we can just said 5 days | |
| 1258 | [10/01/2022, 09:08:56] Mercy: The hours for Maggie is same like girls hours she didn't come because of transport | |
| 1259 | [10/01/2022, 10:43:30] Luxury Villas: Okey. But when hs she bringing her form? I'll get the ladies done anyway. It's not fair they wait for her | |
| 1260 | [10/01/2022, 11:01:59] Mercy: I will ask her to send or to come and give to clement | |
| 1261 | [11/01/2022, 18:58:38] Luxury Villas: MERCY DECEMBER OVERTIME. This are my over time hours 90 × 55 =R4950 and weekends 8 ×400 =3200 and holidays 2 =R800 thanks | |
| 1262 | [11/01/2022, 18:59:28] Luxury Villas: CLEM HAS FOR JUAN AND GLADYS . I PROMISED PAULA IUD SORT THEM ALL OUT AND KEEP FORGETTING SO ITS 100% Y FAULT | |

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| 1263 | [11/01/2022, 21:36:51] Luxury Villas: MERCY "This are my over time hours 90 x 55 =R4950 and weekends 8 x400 =3200 and holidays 2 =R800 thanks (4950+3200+800) | |
| 1264 | [11/01/2022, 22:32:49] Luxury Villas: Glads 14 days at 250 and Juana is 29 days at 250 | |
| 1265 | [11/01/2022, 22:33:14] Luxury Villas: Juana and Gladys alresdy have 🙏❤️ | |
| 1266 | [11/01/2022, 22:35:42] Luxury Villas: If we can please process these. I know you only took over payroll on the 1st January but I have way too much on my plate and dint want to forget | |
| 1267 | [11/01/2022, 23:07:00] Luxury Villas: sorry, those were the messages to Jen as she has taken over all the payroll so it can be done efficiently and quickly. from 1st Jan she is doing all wages and supplier payments and i asked she also do yours and the ladies (even though pre dates her taking over) as that way i know itll get done 🙏👍. She said shes doing it tonight for you | |
| 1268 | [12/01/2022, 12:15:52] Mercy: Hie there are people here to check if this place is still available for them the book from 12 to 27 February | |
| 1269 | [12/01/2022, 12:16:07] Luxury Villas: Who is thst ? | |
| 1270 | [12/01/2022, 12:16:18] Mercy: The white person | |
| 1271 | [12/01/2022, 12:16:46] Luxury Villas: Name please. And for upper of Lower house | |
| 1272 | [12/01/2022, 12:17:27] Mercy: Tomorrow Ali | |
| 1273 | [12/01/2022, 12:18:03] Luxury Villas: Yes. That's correct | |
| 1274 | [12/01/2022, 12:18:18] Luxury Villas: Tamoor. 12-27 Feb | |
| 1275 | [12/01/2022, 12:19:01] Mercy: He want to speak to you | |
| 1276 | [12/01/2022, 12:23:41] Mercy: The said the taking full house | |
| 1277 | [12/01/2022, 12:24:27] Luxury Villas: thats correct. the full house for 2 weeks in February 👍👍👍✓✓ | |
| 1278 | [12/01/2022, 12:24:36] Luxury Villas: okey | |
| 1279 | [12/01/2022, 12:26:19] Mercy: 🙏😄 | |
| 1280 | [12/01/2022, 12:26:26] Mercy: His gone | |
| 1281 | [12/01/2022, 12:26:58] Mercy: But he takes Michael's number I didn't want to him your number 😞 | |
| 1282 | [12/01/2022, 12:28:27] Luxury Villas: Its cool. after his stay then I will return to Hive full time and i dont think i want to rent it anymore .. it is just too stressful and people are just not nice | |
| 1283 | [12/01/2022, 13:04:10] Mercy: Pls come back home 🙏😞 | |
| 1284 | [12/01/2022, 13:06:51] Luxury Villas: I asm very home sick. Legend is bigger and more impressive but Hove is HOME 😄😄. I dont think i like other people staying there. Especially when they are not nice. | |
| 1285 | [12/01/2022, 13:42:12] Mercy: True other people are not good better come back home and I miss papers 😞😞 | |
| 1286 | [12/01/2022, 13:47:14] Luxury Villas: pap[ers? you mean you miss my mess? lol | |
| 1287 | [12/01/2022, 13:50:57] Mercy: I mean jasper, Billy boy and princess girl 🙏😞🙏 | |
| 1288 | [12/01/2022, 14:42:02] Luxury Villas: But not me lol | |
| 1289 | [12/01/2022, 14:50:10] Mercy: Both of you 😞 | |
| 1290 | [12/01/2022, 14:50:41] Mercy: If one day I got chance I will pop there to you guys | |
| 1291 | [12/01/2022, 14:54:49] Luxury Villas: Yes please. | |
| 1292 | [12/01/2022, 14:55:01] Luxury Villas: In the meantime I'm | |
| 1293 | Not taking new bookings | |
| 1294 | [12/01/2022, 15:05:46] Mercy: OK thanks | |
| 1295 | [13/01/2022, 01:08:53] Luxury Villas: Hola hola | |
| 1296 | [14/01/2022, 13:52:03] Luxury Villas: <attached: 00001174-VIDEO-2022-01-14-13-52-03.mp4> | |

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| 1297 | [14/01/2022, 13:52:30] Luxury Villas: Omg. That's bright. Can you put it on dim and on "fade" | |
| 1298 | [14/01/2022, 14:14:15] Mercy: Hie the ask me to switch off because it was too much in there rooms | |
| 1299 | [14/01/2022, 14:49:22] Luxury Villas: thats why needs to be on dim and on fade.. we hjust need to see it at nighjt on the right fucntion to decide what to do | |
| 1300 | [14/01/2022, 16:05:12] Mercy: OK | |
| 1301 | [16/01/2022, 02:23:54] Luxury Villas: <attached: 00001179-PHOTO-2022-01-16-02-23-54.jpg> | |
| 1302 | [16/01/2022, 02:24:43] Luxury Villas: Hi mercy. The pond has a leak. We will fix it. But in the meantime can we water it a lot as these plants need to live in water 🌿💧🌿 | |
| 1303 | [16/01/2022, 02:32:52] Luxury Villas: Did Jen sort all the payments etc last week. She's very good and very efficient. She will do all the staff payments from 1st January. And Gail and Jen anc Angelo will do all the bookings | |
| 1304 | [16/01/2022, 12:09:15] Luxury Villas: Can you call me please | |
| 1305 | [16/01/2022, 17:50:19] Mercy: Hie OK I will tomorrow add more water and now it's like every 3 days the water is finish | |
| 1306 | [16/01/2022, 17:50:20] Mercy: Yes thanks very much she did pay us 🙏😊 | |
| 1307 | [16/01/2022, 17:50:24] Mercy: Can I now | |
| 1308 | [16/01/2022, 17:50:36] Mercy: Sorry I was at the funeral | |
| 1309 | [16/01/2022, 17:53:16] Luxury Villas: It's all sorted | |
| 1310 | [16/01/2022, 17:53:44] Luxury Villas: Super. Jen will do all payments now. She us super efficient. 🙏🙏🙏 | |
| 1311 | [16/01/2022, 17:54:08] Luxury Villas: Wow. That's not good. I will have it repaired | |
| 1312 | [17/01/2022, 10:02:09] Mercy: <attached: 00001190-PHOTO-2022-01-17-10-02-09.jpg> | |
| 1313 | [17/01/2022, 10:22:10] Luxury Villas: Oooooo. How did that happen ? 🤔😊 | |
| 1314 | [17/01/2022, 10:22:34] Mercy: I put pipe in it | |
| 1315 | [17/01/2022, 10:22:37] Luxury Villas: Are you remembering to water my babies every day 🙏🙏🙏🙏🙏 | |
| 1316 | [17/01/2022, 10:22:46] Luxury Villas: I was joking 🤔🙏😊 | |
| 1317 | [17/01/2022, 10:23:07] Mercy: Yes it's what am doing now | |
| 1318 | [17/01/2022, 10:23:19] Mercy: 😊😊 I know | |
| 1319 | [19/01/2022, 09:16:18] Luxury Villas: <attached: 00001197-VIDEO-2022-01-19-09-16-18.mp4> | |
| 1320 | [19/01/2022, 09:17:20] Mercy: Helloooo no and what happened | |
| 1321 | [20/01/2022, 10:03:41] Luxury Villas: The left side of the house collapsed. 😔😔😔 | |
| 1322 | [20/01/2022, 10:18:30] Mercy: Ooh very sorry 😔 | |
| 1323 | [21/01/2022, 15:53:22] Mercy: <attached: 00001201-PHOTO-2022-01-21-15-53-22.jpg> | |
| 1324 | [21/01/2022, 16:22:12] Luxury Villas: Perfect | |
| 1325 | [21/01/2022, 16:24:17] Mercy: Thanks | |
| 1326 | [21/01/2022, 16:29:10] Mercy: And we still not pay the guy who move us from here to there R500 and the other guy R300 he work with us the day we was moving from Luxe | |
| 1327 | [21/01/2022, 16:29:17] Mercy: To Legend | |
| 1328 | [22/01/2022, 00:21:31] Luxury Villas: Oh. Who is thst? Do you have their bank details ? | |
| 1329 | [22/01/2022, 00:21:45] Luxury Villas: Do we pay Maggie to you 🙏 | |
| 1330 | [22/01/2022, 02:47:37] Mercy: Hie yes you can pay Maggie to me | |
| 1331 | [22/01/2022, 02:50:38] Mercy: <attached: 00001209-PHOTO-2022-01-22-02-50-38.jpg> | |
| 1332 | [22/01/2022, 02:51:18] Mercy: This is for Maxwell who work 1 day | |
| 1333 | [22/01/2022, 02:52:26] Mercy: But I don't have the bank account for the bakie guy | |
| 1334 | [22/01/2022, 02:53:05] Mercy: <attached: 00001212-Raster wa Bakie.vcf> | |

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| 1335 | [22/01/2022, 02:54:29] Mercy: This is the number for him my be you can send through the phone number thank you | |
| 1336 | [22/01/2022, 09:13:19] Luxury Villas: perfect, thank you very much 🙏🙏🙏🙏🙏🙏❤️❤️❤️❤️ | |
| 1337 | [22/01/2022, 18:55:24] Luxury Villas: Hola hola. How are you? Do you know what katie would like for her birthday 🍰❤️👉🙏 | |
| 1338 | [23/01/2022, 08:15:52] Mercy: Morning she like same bedroom lights 🌟 | |
| 1339 | [23/01/2022, 10:16:33] Luxury Villas: <attached: 00001217-PHOTO-2022-01-23-10-16-33.jpg> | |
| 1340 | [23/01/2022, 10:16:42] Luxury Villas: 😊😊😊😊😊 | |
| 1341 | [23/01/2022, 10:16:52] Luxury Villas: You mean like LED>? | |
| 1342 | [23/01/2022, 10:17:19] Mercy: This is lovely | |
| 1343 | [23/01/2022, 10:17:37] Mercy: Am sure yes 😊😊😊 | |
| 1344 | [23/01/2022, 10:18:13] Mercy: She sow the one go around the couch here at hove | |
| 1345 | [23/01/2022, 10:52:31] Luxury Villas: so cute.. and now everyone is a team and we can do so many special training skills.. Even private chef ridian can help train people to have amazing food skills | |
| 1346 | [23/01/2022, 10:52:43] Luxury Villas: and then people can earn ore per day too 🙏🙏 | |
| 1347 | [23/01/2022, 10:52:53] Luxury Villas: aha,, how long? | |
| 1348 | [23/01/2022, 10:52:58] Luxury Villas: i think Max leaves today? | |
| 1349 | [23/01/2022, 11:01:13] Mercy: Yes and true | |
| 1350 | [23/01/2022, 11:01:39] Mercy: Yes the are leaving today am here at Hove Heaven | |
| 1351 | [24/01/2022, 09:40:45] Mercy: <attached: 00001229-PHOTO-2022-01-24-09-40-45.jpg> | |
| 1352 | [24/01/2022, 10:26:12] Luxury Villas: <attached: 00001230-PHOTO-2022-01-24-10-26-12.jpg> | |
| 1353 | [24/01/2022, 10:27:36] Luxury Villas: I have ordered a 15 metre LED light for katie 🙏👉 | |
| 1354 | [24/01/2022, 10:27:49] Luxury Villas: I think it comes next week 📺 | |
| 1355 | [24/01/2022, 10:28:13] Mercy: Ooh thanks very much 😊 | |
| 1356 | [24/01/2022, 10:35:24] Mercy: We done have this ones here | |
| 1357 | [24/01/2022, 12:29:51] Mercy: Hie there is other lady who want to speak to you here at hove | |
| 1358 | [24/01/2022, 12:30:28] Luxury Villas: my pleasure | |
| 1359 | [24/01/2022, 12:30:40] Mercy: Missed voice call | |
| 1360 | [24/01/2022, 12:30:48] Luxury Villas: okey,, what lady<> | |
| 1361 | [24/01/2022, 12:31:26] Mercy: I don't know but she bring same forms | |
| 1362 | [24/01/2022, 12:31:45] Mercy: And want to speak to you | |
| 1363 | [24/01/2022, 12:32:32] Luxury Villas: Then please give her my number. Or she can leave them with you | |
| 1364 | [24/01/2022, 12:32:49] Mercy: OK sure | |
| 1365 | [26/01/2022, 10:01:34] Mercy: Hellooo there he correct the chair 😊 | |
| 1366 | [27/01/2022, 10:21:59] Mercy: Hello this one fellow down can I pls have Monrely here | |
| 1367 | [27/01/2022, 10:38:38] Luxury Villas: A fellow down. ? Have you been jumping on men? | |
| 1368 | [27/01/2022, 10:58:28] Mercy: 😊 no it's heavy wind | |
| 1369 | [27/01/2022, 19:58:46] Luxury Villas: OHHH NOT A FELLA? ;) | |
| 1370 | [27/01/2022, 19:59:04] Luxury Villas: CLEM SAID PEOPLE GOING TO HIBVE TOMORROW TO CLEAN SO IM VERY CONFUSED | |
| 1371 | [27/01/2022, 20:00:22] Mercy: It will happen every week to each house | |
| 1372 | [27/01/2022, 20:02:59] Mercy: It's just to teach each other how to clean and how we make the beds and my be next week we will be at Luxe and the other week at Hampton | |

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| 1373 | [27/01/2022, 20:03:28] Mercy: Only for unhour | |
| 1374 | [27/01/2022, 20:04:12] Mercy: Then everyone need to be back where the person belongs | |
| 1375 | [29/01/2022, 11:19:15] Luxury Villas: Hola hola lovely lady. Is all ok? | |
| 1376 | [29/01/2022, 11:19:27] Luxury Villas: PPA called to say panic alarm went off ? | |
| 1377 | [29/01/2022, 11:20:54] Mercy: Hello yes it happened by mistake | |
| 1378 | [29/01/2022, 11:21:04] Mercy: Everything Is ok | |
| 1379 | [29/01/2022, 11:24:21] Luxury Villas: Ahhhh. So you are not “panicking “ 😊 | |
| 1380 | [29/01/2022, 11:56:29] Mercy: No am fine here 😊 🙋 | |
| 1381 | [29/01/2022, 11:57:26] Luxury Villas: so i should not panic about you panicking becuasse there is no panic? | |
| 1382 | [29/01/2022, 11:57:47] Mercy: Yes 😊 😊 😊 | |
| 1383 | [29/01/2022, 11:58:18] Luxury Villas: Phew ,, panic over 🙌 🙌 | |
| 1384 | [29/01/2022, 11:58:35] Mercy: 😊 😊 😊 😊 | |
| 1385 | [30/01/2022, 19:25:43] Luxury Villas: Helloooooo lovely lady. Do you know where the remote control for the pool lights is please | |
| 1386 | [30/01/2022, 19:47:25] Mercy: <attached: 00001264-AUDIO-2022-01-30-19-47-25.opus> | |
| 1387 | [30/01/2022, 19:49:40] Luxury Villas: That's perfect 🙌 😊 | |
| 1388 | [30/01/2022, 19:53:59] Luxury Villas: Where is the bedding for the sofa bed pls | |
| 1389 | [30/01/2022, 20:21:59] Mercy: Thanks 😊 🙋 | |
| 1390 | [31/01/2022, 10:15:10] Mercy: Hellooo there 🙋 this guest needs the baby caught for baby to sleep on it | |
| 1391 | [31/01/2022, 10:15:26] Mercy: And baby chair | |
| 1392 | [03/02/2022, 17:51:52] Mercy: <attached: 00001270-AUDIO-2022-02-03-17-51-52.opus> | |
| 1393 | [06/02/2022, 10:56:26] Luxury Villas: Hellooooooo.. lovely lady ♥ Hows you? 🙋 | |
| 1394 | | |
| 1395 | Hows the sparkly new washing machine? Is it better than the old one? | |
| 1396 | | |
| 1397 | If I get a kletter from the Christian Barnard hospital come for me will you please let me know? Its very important | |
| 1398 | | |
| 1399 | Howa are the new guests and are you getting enough help? 🙋 🙋 | |
| 1400 | [06/02/2022, 11:37:00] Mercy: Hello am good and you 🙋 OK I will check tomorrow 😊 the guest are lovely | |
| 1401 | [06/02/2022, 14:23:18] Luxury Villas: Thats great. Do you need any assistance or do you already have? xxx 🙋 🙋 | |
| 1402 | [06/02/2022, 15:53:10] Mercy: Yes pls 🙋 🙋 🙋 | |
| 1403 | [06/02/2022, 23:33:51] Luxury Villas: Lol. Yes to which question ? 🙋 🙋 | |
| 1404 | [08/02/2022, 11:36:00] Mercy: <attached: 00001276-PHOTO-2022-02-08-11-36-00.jpg> | |
| 1405 | [08/02/2022, 12:02:49] Luxury Villas: Good morning ♥ | |
| 1406 | [08/02/2022, 23:42:26] Luxury Villas: Helloooo. are the geusts enjoying themselves? are they here for work or pleasure btw># | |
| 1407 | [09/02/2022, 05:39:56] Luxury Villas: We have a viewing at hove tiday for people staying for a week in March. Is it looking perfect and wonderful ? 🙋 ♥ | |
| 1408 | [09/02/2022, 05:55:41] Mercy: Good morning ♥ yes the are enjoying and always busy working in side and out | |
| 1409 | [09/02/2022, 05:56:17] Mercy: Yes but we will also make the place looking ♥ today | |
| 1410 | [09/02/2022, 05:58:00] Luxury Villas: super ,, are they usually in or out in the afternoon | |
| 1411 | [09/02/2022, 05:58:19] Luxury Villas: thank you.. do we need any ornaments or scatter cushions etc | |
| 1412 | [09/02/2022, 05:58:43] Mercy: Same are in the Holly day and same out | |

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| 1413 | [09/02/2022, 05:59:34] Mercy: Pls because you know me and decorations 🙏 | |
| 1414 | [09/02/2022, 08:55:27] Luxury Villas: Looool | |
| 1415 | [10/02/2022, 18:12:15] Luxury Villas: hola, is there any spare bedding at hive to borrow for two days # | |
| 1416 | [11/02/2022, 00:22:06] Mercy: Hola Hola, no we don't have | |
| 1417 | [11/02/2022, 00:23:21] Mercy: Am also struggling when I need to change the bedings am doing wash and put it back | |
| 1418 | [11/02/2022, 00:47:09] Luxury Villas: okey dokey. we just had to buy new beds for the new bedrooms jut then realised sill we need bedding🙏🙏🙏 | |
| 1419 | [11/02/2022, 00:47:41] Mercy: Yes pls and thank you 🙏🙏 | |
| 1420 | [11/02/2022, 02:38:54] Luxury Villas: Okey dokey. Well soon you won't have all this washing anymore 😊 | |
| 1421 | [11/02/2022, 11:56:09] Luxury Villas: Hellooooo. Do you need any hand wash etc as Ollie in the shop | |
| 1422 | [11/02/2022, 11:56:24] Luxury Villas: <attached: 00001294-PHOTO-2022-02-11-11-56-23.jpg> | |
| 1423 | [11/02/2022, 12:52:34] Mercy: Yes pls pls | |
| 1424 | [11/02/2022, 13:04:17] Luxury Villas: Okey dokey. How many | |
| 1425 | [11/02/2022, 13:04:26] Luxury Villas: It's just for 6 weeks | |
| 1426 | [11/02/2022, 13:07:49] Mercy: 6 pls | |
| 1427 | [11/02/2022, 13:08:20] Mercy: Hi Macy, we should be checking into 12 Hove road tomorrow. We are looking for Darren's office address | |
| 1428 | [11/02/2022, 13:08:21] Mercy: Would you have his or Micheals office address? | |
| 1429 | [11/02/2022, 13:08:21] Mercy: Damien | |
| 1430 | [11/02/2022, 13:08:22] Mercy: Hie Damien | |
| 1431 | [11/02/2022, 13:08:22] Mercy: OK but let me ask my friends am working with if the knows where the office are or if the have address | |
| 1432 | [11/02/2022, 13:08:22] Mercy: Great, thanks so much Macy | |
| 1433 | [11/02/2022, 13:08:39] Mercy: Do you know this guy | |
| 1434 | [11/02/2022, 13:09:08] Mercy: I just answered like this | |
| 1435 | [11/02/2022, 13:11:20] Luxury Villas: I think your friend is confused. They have a couple villas. They are not a company with an office or like an estate agency. But they always easy to get on phone t deal with anything neded | |
| 1436 | [11/02/2022, 13:11:25] Luxury Villas: CAN YOU SEND THAT | |
| 1437 | [11/02/2022, 13:11:47] Luxury Villas: we have told them so many tiems we are not an estate agent. a host with a couple of properties does not have an "office" | |
| 1438 | [11/02/2022, 13:11:58] Luxury Villas: I think micheal is going to cam,ps bay to meet him# | |
| 1439 | [11/02/2022, 13:12:50] Mercy: OK thanks very much | |
| 1440 | [11/02/2022, 13:13:54] Mercy: <attached: 00001312-PHOTO-2022-02-11-13-13-54.jpg> | |
| 1441 | [11/02/2022, 13:14:40] Luxury Villas: He has two weeks in the diary which are safe. 20 February to 4 March,. | |
| 1442 | | |
| 1443 | But he was on the old manual booking system. Not the new automated one | |
| 1444 | | |
| 1445 | So there is an overlap of a few days between old and new | |
| 1446 | | |
| 1447 | Burt his booking of 20 february to 4 March is 100% safe and inn the diary | |
| 1448 | | |
| 1449 | I just don't think someone entered the dates correctly | |
| 1450 | | |

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| 1451 | But Micheal is going to see him | |
| 1452 | [11/02/2022, 13:15:08] Luxury Villas: I think your friend is confused. They have a couple villas. They are not a company with an office or like an estate agency. But they always easy to get on phone to deal with anything needed | |
| 1453 | [11/02/2022, 13:15:13] Luxury Villas: that's what I would reply | |
| 1454 | [11/02/2022, 13:15:42] Luxury Villas: they have 20 February to 4 March but he says it should be 13 February to 27 February 🤔 | |
| 1455 | [11/02/2022, 13:16:51] Mercy: OK sure | |
| 1456 | [12/02/2022, 00:31:18] Luxury Villas: Hellooooooooooooooooooooooooooooo... do you have help at the moment? as you have lots of guests | |
| 1457 | [12/02/2022, 07:55:34] Mercy: Good morning yes I have same one to help me because is full house and busy all the time | |
| 1458 | [12/02/2022, 08:16:57] Luxury Villas: that's what I thought. definitely needs two people | |
| 1459 | [12/02/2022, 08:22:18] Mercy: Yes thank you 🙏🙏 | |
| 1460 | [12/02/2022, 11:54:35] Luxury Villas: Hola, is Hove looking lovely and beautiful today? | |
| 1461 | [12/02/2022, 12:39:13] Mercy: Yes very beautiful | |
| 1462 | [12/02/2022, 16:59:40] Mercy: Pls can I have same Electricity here at Hove Heaven | |
| 1463 | [12/02/2022, 18:47:03] Luxury Villas: I just saw this. had you run out at this point or about to | |
| 1464 | [12/02/2022, 19:06:20] Luxury Villas: Helloooo. Has anyone sorted electrify ? | |
| 1465 | [12/02/2022, 22:31:14] Mercy: No one buy for me and the guest are in dark | |
| 1466 | [12/02/2022, 22:32:05] Mercy: Missed voice call | |
| 1467 | [12/02/2022, 22:32:14] Mercy: Network here | |
| 1468 | [12/02/2022, 22:32:22] Mercy: Problem | |
| 1469 | [12/02/2022, 22:32:28] Luxury Villas: I need the metre number pls | |
| 1470 | [12/02/2022, 22:32:39] Mercy: <attached: 00001332-PHOTO-2022-02-12-22-32-39.jpg> | |
| 1471 | [12/02/2022, 22:32:40] Luxury Villas: I don't know why no one has sorted this | |
| 1472 | [12/02/2022, 22:33:04] Mercy: I try from morning no one buys for me | |
| 1473 | [12/02/2022, 22:33:57] Mercy: If it's possible for you now then I can go down and buy then you will give me back my cash | |
| 1474 | [12/02/2022, 22:37:54] Mercy: Missed voice call | |
| 1475 | [12/02/2022, 22:38:03] Mercy: 🖐 | |
| 1476 | [12/02/2022, 22:38:29] Mercy: My network is very bad here | |
| 1477 | [12/02/2022, 22:40:23] Luxury Villas: This is stupid. I can't buy it online with a bank card | |
| 1478 | [12/02/2022, 22:43:38] Luxury Villas: Please let me know once you gave it | |
| 1479 | [12/02/2022, 22:49:49] Mercy: It's not working am in the shop 🤦🏻 😞 | |
| 1480 | [12/02/2022, 22:50:32] Mercy: The said we must try online | |
| 1481 | [12/02/2022, 22:51:02] Luxury Villas: The problem is I don't have a South African bank account and it's asking me to do EFT is and stuff if there's a way I can do it on paper my bankcard and my credit card that's fine but then somebody needs to give me the website I go to otherwise I'm completely stuck as I've never put it this way before the only way over but it is when you go to the checkout the spa et cetera | |
| 1482 | [12/02/2022, 22:52:46] Luxury Villas: Wow this country is crazy you can't be telling me that you can't buy literacy online with a credit card there must be away | |
| 1483 | [12/02/2022, 22:55:11] Mercy: Am trying on my friend if the can buy | |
| 1484 | [12/02/2022, 22:56:12] Luxury Villas: Thank you if I had a South African account I can sort it but I don't I've tried six different online websites them seem to do it by credit card they want to do some kind of bank transfer or prepaid credit | |
| 1485 | [12/02/2022, 22:58:18] Luxury Villas: Please let me know as a guest sounded very annoyed 🤦🏻 | |

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| 1486 | [12/02/2022, 22:59:21] Mercy: Yes I will let you know am still at ENGEN GARAGE | |
| 1487 | [12/02/2022, 23:00:09] Mercy: <attached: 00001349-AUDIO-2022-02-12-23-00-09.opus> | |
| 1488 | [12/02/2022, 23:15:03] Luxury Villas: 2034 3238 4739 1114 0448 | |
| 1489 | [12/02/2022, 23:15:53] Luxury Villas: <attached: 00001351-PHOTO-2022-02-12-23-15-53.jpg> | |
| 1490 | [12/02/2022, 23:22:49] Mercy: Thanks very much 🙏 | |
| 1491 | [12/02/2022, 23:23:00] Luxury Villas: My pleasure. | |
| 1492 | [12/02/2022, 23:23:22] Luxury Villas: I'm | |
| 1493 | Sorry no one sorted it. I thought they had. That's Not fair to leave the house without electricity but at least it's sorted now | |
| 1494 | [12/02/2022, 23:23:55] Luxury Villas: PS. The lady said that they had already given Gail a list of issues with the house but that the issues haven't been attended to. The only issue that I'm aware of course that they wanted more key fobs which I gave authority to go out to sort. Are you aware of any issues they help with the house because I've not been told | |
| 1495 | [12/02/2022, 23:35:50] Mercy: Everything it's OK at Hove Heaven I explain to them what the can do to get it on when the punch | |
| 1496 | [13/02/2022, 00:44:10] Luxury Villas: Ah. So they did it right now | |
| 1497 | [13/02/2022, 09:48:28] Mercy: Morning yes I did explain for them nicely 😊 | |
| 1498 | [13/02/2022, 12:44:07] Mercy: Am sure the need spare of keys because the other one the have the battery are not working | |
| 1499 | [13/02/2022, 15:19:38] Luxury Villas: I don't understand why Gail did not sort this | |
| 1500 | [13/02/2022, 15:19:53] Luxury Villas: Are they happy though I | |
| 1501 | [13/02/2022, 15:45:48] Mercy: Yes the are happy 😊 | |
| 1502 | [13/02/2022, 15:46:18] Mercy: Me too I don't understand | |
| 1503 | [14/02/2022, 01:58:28] Luxury Villas: morning ,, quick question. what date did gail and jen last pay yoyu and for what period? | |
| 1504 | [14/02/2022, 11:44:31] Luxury Villas: ? | |
| 1505 | [14/02/2022, 11:59:02] Mercy: Morning it is you you was paying me and it was January not Gail and Jen | |
| 1506 | [14/02/2022, 12:06:30] Luxury Villas: Gail and Jen have not made Any payments to you at all during January or February. I'm confused as the forms they have sent me show I have transferred five or six lots to you | |
| 1507 | [14/02/2022, 12:52:57] Mercy: The one I was getting it was showing your name so I don't know if it was them or you and let me ask where I use the account to send me messages if she still have | |
| 1508 | [14/02/2022, 12:56:22] Luxury Villas: The ones wuth my name since December are where I have transfered my money to them for them to pay stuff out | |
| 1509 | | |
| 1510 | What was the last week you got paid by that method | |
| 1511 | [14/02/2022, 12:58:09] Mercy: I think it's two weeks now no i here that I get paid | |
| 1512 | [14/02/2022, 13:06:35] Luxury Villas: Okey. Can you let me know all dates Abd amounts for January | |
| 1513 | [14/02/2022, 13:33:16] Mercy: OK I will | |
| 1514 | [14/02/2022, 18:01:38] Luxury Villas: Hellooooo. Are you at hove | |
| 1515 | [14/02/2022, 18:03:24] Mercy: Hie no am home now | |
| 1516 | [14/02/2022, 18:40:30] Luxury Villas: Ok. What is the current metre reading | |
| 1517 | [14/02/2022, 18:51:38] Mercy: It's was on 400 something | |
| 1518 | [14/02/2022, 18:51:39] Mercy: Still more units | |
| 1519 | [15/02/2022, 10:03:44] Mercy: <attached: 00001378-PHOTO-2022-02-15-10-03-44.jpg> | |

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| 1520 | [15/02/2022, 10:04:02] Luxury Villas: Thank you | |
| 1521 | [15/02/2022, 10:11:45] Mercy: <attached: 00001380-PHOTO-2022-02-15-10-11-45.jpg> | |
| 1522 | [15/02/2022, 10:11:45] Mercy: <attached: 00001381-PHOTO-2022-02-15-10-11-45.jpg> | |
| 1523 | [15/02/2022, 10:11:46] Mercy: <attached: 00001382-PHOTO-2022-02-15-10-11-46.jpg> | |
| 1524 | [15/02/2022, 10:12:16] Mercy: This is what I get from my sister | |
| 1525 | [15/02/2022, 10:14:40] Mercy: Because for the first time you or the pay me for December that was R8950 and for Juana was R7250 and Gradys was R3250 if am not mistaken | |
| 1526 | [15/02/2022, 10:51:37] Luxury Villas: okey dokey. so only those payments? | |
| 1527 | [15/02/2022, 11:21:28] Luxury Villas: b | |
| 1528 | [15/02/2022, 13:16:33] Mercy: Am sure but I ask her to check again if there is more | |
| 1529 | [15/02/2022, 13:36:52] Luxury Villas: Alarm went off. Is all ok | |
| 1530 | [15/02/2022, 13:47:35] Mercy: Yes it was the phase | |
| 1531 | [15/02/2022, 14:11:34] Mercy: I think we got a problem with the arm | |
| 1532 | [15/02/2022, 14:30:48] Luxury Villas: what happens | |
| 1533 | [15/02/2022, 19:56:55] Mercy: Hie it just happened again but I tried to look around the everything was ok | |
| 1534 | [15/02/2022, 19:58:56] Mercy: And pls do you mind if I still have same one to help me at hove because it's full house and lot of things to do plus washing and ironing 🧺 | |
| 1535 | [15/02/2022, 20:20:18] Luxury Villas: Of course. What's their name | |
| 1536 | [15/02/2022, 20:20:51] Luxury Villas: Can you confirm pls | |
| 1537 | [15/02/2022, 20:23:53] Mercy: Brennlly | |
| 1538 | [15/02/2022, 21:13:39] Luxury Villas: Question what are the guests like at Hove because the other ones from the company that are staying at legend always drinking and being sick and staying up late and being messy and dirty | |
| 1539 | [15/02/2022, 21:28:41] Mercy: Here at hove heaven the are not like that the are not drinking much because the are always working | |
| 1540 | [15/02/2022, 21:29:04] Mercy: And my because the got kids | |
| 1541 | [15/02/2022, 22:53:40] Luxury Villas: ah yes. the ons at legend are sll younge and no kids | |
| 1542 | [15/02/2022, 23:59:46] Mercy: My be that's why the are doing that | |
| 1543 | [16/02/2022, 13:09:56] Luxury Villas: Hellooooo. Can we ask what time they need us to arrange check out on sunday please | |
| 1544 | [16/02/2022, 13:11:07] Mercy: OK I will ask them | |
| 1545 | [16/02/2022, 17:00:31] Luxury Villas: Did we find out even check out is | |
| 1546 | [16/02/2022, 17:37:16] Mercy: Am did ask but same of them the are going on Friday for the one I ask | |
| 1547 | [16/02/2022, 18:01:36] Luxury Villas: THANK YOU. we do need times and dates per person pls | |
| 1548 | [16/02/2022, 18:02:00] Luxury Villas: are the pool lights off. the guests say tey got a shock from one but i think that is impossible? | |
| 1549 | [16/02/2022, 19:22:23] Mercy: OK I will tomorrow | |
| 1550 | [16/02/2022, 19:23:51] Mercy: Hie yes i switch them off it was a spark at the corner because of water | |
| 1551 | [17/02/2022, 12:17:37] Luxury Villas: Hi mercy. The guy to kill the cockroaches is outside | |
| 1552 | [17/02/2022, 12:37:51] Mercy: Hie yes he is with me | |
| 1553 | [17/02/2022, 22:47:00] Luxury Villas: Did we get an update. In luxe they are all leaving Saturday | |
| 1554 | [17/02/2022, 22:50:16] Mercy: Hie the said the same story like yesterday that the are not quite sure if is Saturday or Sunday | |
| 1555 | [18/02/2022, 15:17:03] Mercy: Hie how are you the guy from the police was here looking for you and he asked for your details he said you got 6 cases from the guest | |

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| 1556 | [18/02/2022, 15:17:48] Mercy: And pls do you mind sending me the order for cleaning stuff pls pls | |
| 1557 | [18/02/2022, 15:23:47] Luxury Villas: wtf>? and when | |
| 1558 | [18/02/2022, 15:24:59] Mercy: Today but I didn't give them your details | |
| 1559 | [18/02/2022, 15:27:39] Mercy: This if you can sent them today or tomorrow I will be OK thanks | |
| 1560 | [18/02/2022, 17:51:00] Luxury Villas: What stuff sorry ? | |
| 1561 | [18/02/2022, 17:51:37] Mercy: Clean stuff pls | |
| 1562 | [18/02/2022, 17:53:25] Mercy: Like toilet papers, hand Andy, dishwasher liquid, Domestors, Ducks pls | |
| 1563 | [18/02/2022, 18:00:36] Luxury Villas: Okey cool. Did you ask someone | |
| 1564 | [18/02/2022, 19:01:21] Mercy: No I didn't | |
| 1565 | [18/02/2022, 19:01:21] Mercy: Ask anyone | |
| 1566 | [18/02/2022, 19:04:26] Luxury Villas: Ah. Ok. That's why not been done. I'll ask Ollie | |
| 1567 | [18/02/2022, 19:14:54] Mercy: OK thanks very much | |
| 1568 | [20/02/2022, 14:03:51] Mercy: Hie | |
| 1569 | [20/02/2022, 14:04:56] Mercy: Missed voice call | |
| 1570 | [20/02/2022, 14:05:05] Luxury Villas: Hello battery dying sorry almost no battery left | |
| 1571 | [20/02/2022, 14:05:11] Luxury Villas: Can you text is much easier | |
| 1572 | [20/02/2022, 14:05:19] Mercy: The are people to check in | |
| 1573 | [20/02/2022, 14:05:32] Luxury Villas: Yes. Tamoor Ali | |
| 1574 | [20/02/2022, 14:05:40] Mercy: Do you know anyone | |
| 1575 | [20/02/2022, 14:05:49] Luxury Villas: Yes. Tamoor Ali | |
| 1576 | [20/02/2022, 14:05:53] Mercy: OK but the house not yet done | |
| 1577 | [20/02/2022, 14:06:13] Luxury Villas: I thought they checked out yesterday and I thought you had help someone a bit confused | |
| 1578 | [20/02/2022, 14:06:41] Mercy: But we make all the beds it's only vacuum left and dusying | |
| 1579 | [20/02/2022, 14:07:36] Luxury Villas: That's fine then 🙏❤️ | |
| 1580 | [20/02/2022, 14:08:04] Luxury Villas: How does it look. I wanted To bring back some of the nice fluffy stuff that the guests who just left ask that we take out but maybe I can do that tomorrow | |
| 1581 | [20/02/2022, 14:55:14] Mercy: I think the way the see it the love it because the didn't complain | |
| 1582 | [20/02/2022, 14:59:48] Luxury Villas: Lol. Good 🙌😊😊😊😊 | |
| 1583 | [20/02/2022, 19:05:00] Mercy: Yes we are done everything | |
| 1584 | [20/02/2022, 19:05:15] Mercy: Am going to the bus stop now | |
| 1585 | [20/02/2022, 21:15:42] Luxury Villas: Perfect, thank you | |
| 1586 | [20/02/2022, 21:15:48] Luxury Villas: the gusts said thereis a letter for me | |
| 1587 | [20/02/2022, 21:17:07] Mercy: Yes sorry I forgot to tell you was a busy day today | |
| 1588 | [21/02/2022, 05:29:19] Luxury Villas: ah, ok. can toyu pop it in an uber as soon as your in work.. is that 8am or? | |
| 1589 | [21/02/2022, 09:49:28] Luxury Villas: Helloooo | |
| 1590 | [21/02/2022, 09:49:35] Luxury Villas: <attached: 00001449-PHOTO-2022-02-21-09-49-35.jpg> | |
| 1591 | [21/02/2022, 10:00:01] Mercy: Hie sorry I was in garden | |
| 1592 | [21/02/2022, 10:00:10] Luxury Villas: <attached: 00001451-PHOTO-2022-02-21-10-00-10.jpg> | |
| 1593 | [21/02/2022, 10:00:21] Luxury Villas: Ordered a second one | |
| 1594 | [21/02/2022, 10:01:22] Mercy: <attached: 00001453-PHOTO-2022-02-21-10-01-22.jpg> | |

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| 1595 | [21/02/2022, 10:02:06] Luxury Villas: I hope you are joking mercy ?!?!?!? | |
| 1596 | [21/02/2022, 10:02:27] Luxury Villas: What is thst a photo of ?!?!? | |
| 1597 | [21/02/2022, 10:02:34] Mercy: So am waiting for the guest to go out and go in to check but I did keep it in the garage the way I did with Paula's ones | |
| 1598 | [21/02/2022, 10:03:04] Mercy: It's the machine in the garage | |
| 1599 | [21/02/2022, 10:06:42] Mercy: Can you pls cancel | |
| 1600 | [21/02/2022, 10:06:55] Mercy: Pls until I find it | |
| 1601 | [21/02/2022, 10:07:04] Mercy: Pls and very sorry | |
| 1602 | [21/02/2022, 10:25:40] Luxury Villas: Okey. Cancelled | |
| 1603 | [21/02/2022, 10:27:40] Mercy: Thanks but very very sorry | |
| 1604 | [21/02/2022, 10:39:28] Luxury Villas: okey. ps, i have asked Monray to bring all bouganvillea to here that are not doing very well as we have 25+ dotted around the properties but only a very few are doing well. Thandi and Wellem will give us theirs and we will keep them all together at the back in like a bouganvillea hospital 🌿🌿🌿🌿 | |
| 1605 | [21/02/2022, 10:40:18] Mercy: OK thanks very much | |
| 1606 | [21/02/2022, 10:40:50] Mercy: <attached: 00001465-PHOTO-2022-02-21-10-40-50.jpg> | |
| 1607 | [21/02/2022, 10:43:36] Luxury Villas: I think there are 12 in total | |
| 1608 | [21/02/2022, 10:43:52] Mercy: Yes the are | |
| 1609 | [21/02/2022, 13:29:47] Luxury Villas: when you have a moment can tpuy please count them and send phtos soi can decide how healthy or unlhwelthy | |
| 1610 | [21/02/2022, 14:20:50] Mercy: OK I will do so | |
| 1611 | [22/02/2022, 14:36:23] Mercy: Hello and how are you | |
| 1612 | [22/02/2022, 14:36:44] Mercy: Pls can I have Electricity here at Hove Heaven | |
| 1613 | [22/02/2022, 14:38:43] Mercy: Because I left with 29 units | |
| 1614 | [22/02/2022, 16:01:46] Luxury Villas: Hellooooooo. | |
| 1615 | [22/02/2022, 16:02:08] Luxury Villas: Only just saw message. Was at the hospital. Will do just now 🙏 | |
| 1616 | [22/02/2022, 16:05:46] Mercy: OK but how ot goes are you ok | |
| 1617 | [22/02/2022, 16:05:53] Mercy: Thanks | |
| 1618 | [23/02/2022, 00:32:05] Luxury Villas: <attached: 00001477-PHOTO-2022-02-23-00-32-05.jpg> | |
| 1619 | [24/02/2022, 12:46:53] Luxury Villas: what is the elec total/ | |
| 1620 | [24/02/2022, 12:47:08] Luxury Villas: also, re the 2 x store room,. do you know someone wjho can come infor a day and sort it all# | |
| 1621 | [24/02/2022, 12:48:44] Mercy: Let me try to get one person at the lobots but he will need cash | |
| 1622 | [24/02/2022, 12:49:37] Luxury Villas: thsat cool | |
| 1623 | [24/02/2022, 12:49:47] Mercy: Sure thanks | |
| 1624 | [25/02/2022, 12:04:19] Mercy: Hello pls can I have more electricity here at Hove Heaven only 30 units left | |
| 1625 | [25/02/2022, 12:05:06] Luxury Villas: okey dokey# | |
| 1626 | [25/02/2022, 14:41:17] Mercy: Hie pls don't forget me we have 16 units left | |
| 1627 | [25/02/2022, 14:41:40] Luxury Villas: Clem has gone to spar | |
| 1628 | [25/02/2022, 14:42:30] Mercy: Thanks very much | |
| 1629 | [26/02/2022, 07:44:33] Luxury Villas: <attached: 00001488-PHOTO-2022-02-26-07-44-33.jpg> | |
| 1630 | [26/02/2022, 08:39:16] Mercy: Morning let me check all to gather | |
| 1631 | [26/02/2022, 10:02:45] Mercy: Hello are we going to have other guests today | |

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| 1632 | [26/02/2022, 10:03:23] Mercy: Because am alone today the lady who was helping me she is sick so she didn't come | |
| 1633 | [26/02/2022, 10:04:26] Mercy: So I want to know if so the I can look for other person to help to make quick if not then I can finish tomorrow | |
| 1634 | [26/02/2022, 11:25:42] Luxury Villas: Yes pls | |
| 1635 | [26/02/2022, 11:25:48] Luxury Villas: Yes indeed | |
| 1636 | [26/02/2022, 11:26:43] Mercy: OK so I will try to ask anyone who is available | |
| 1637 | [26/02/2022, 11:26:49] Mercy: To come | |
| 1638 | [26/02/2022, 11:29:09] Luxury Villas: Yes pls | |
| 1639 | [26/02/2022, 11:29:25] Mercy: Thank you | |
| 1640 | [27/02/2022, 12:12:58] Luxury Villas: <attached: 00001499-AUDIO-2022-02-27-12-12-58.opus> | |
| 1641 | [27/02/2022, 12:13:18] Luxury Villas: Please message me a soon as you get this please speak to the guests we had complaints from two different neighbours about the noise et cetera so for 2 to complain that's not good they need to be respectful of neighbours | |
| 1642 | [27/02/2022, 13:21:00] Mercy: Hie OK I will but since am here from the morning what I hear it's a music Jim just for short time It was not too long so i will talk to them | |
| 1643 | [27/02/2022, 13:21:36] Luxury Villas: <attached: 00001502-VIDEO-2022-02-27-13-21-35.mp4> | |
| 1644 | [27/02/2022, 13:21:40] Luxury Villas: 🤔🤔🤔🤔 | |
| 1645 | [27/02/2022, 13:23:46] Mercy: The was at the swimming pool it's where the was | |
| 1646 | [27/02/2022, 13:24:12] Luxury Villas: Okey. But do we both agree that's just too loud that's not social | |
| 1647 | [27/02/2022, 13:29:29] Mercy: Yes I will | |
| 1648 | [27/02/2022, 15:14:35] Mercy: <attached: 00001507-AUDIO-2022-02-27-15-14-35.opus> | |
| 1649 | [27/02/2022, 16:01:27] Luxury Villas: Doing an Online order for household stuff from bedding to extension cables et cetera is there | |
| 1650 | [28/02/2022, 10:26:02] Mercy: Good morning we have people here that the book the house from today until on 7 March | |
| 1651 | [28/02/2022, 10:27:55] Luxury Villas: What? | |
| 1652 | [28/02/2022, 10:28:19] Luxury Villas: Inthhought the guests checked in at the weekend | |
| 1653 | [28/02/2022, 10:30:24] Mercy: We got other on that the here until next month | |
| 1654 | [28/02/2022, 10:30:59] Mercy: And this ones the said until until Monday | |
| 1655 | [28/02/2022, 10:32:52] Mercy: So what can I do | |
| 1656 | [28/02/2022, 10:33:00] Mercy: Or what can we do | |
| 1657 | [28/02/2022, 10:33:45] Luxury Villas: Please find out the names of the people. And please find out whether they book through Airbnb bookings or direct. And please find out did they book the whole house or part of it. Because I don't have any diary clashes and I need to check | |
| 1658 | [28/02/2022, 10:34:03] Luxury Villas: What date are the current guests here until | |
| 1659 | [28/02/2022, 10:35:12] Mercy: The said the book down stairs | |
| 1660 | [28/02/2022, 10:35:36] Mercy: Andy the name | |
| 1661 | [28/02/2022, 10:36:35] Mercy: And the one we have here are here until this coming | |
| 1662 | [28/02/2022, 10:37:11] Luxury Villas: Andy what? | |
| 1663 | [28/02/2022, 10:37:21] Luxury Villas: Please I need full names I need to know where they booked it i.e. what website | |
| 1664 | [28/02/2022, 10:41:53] Mercy: Andree Hellmundut | |
| 1665 | [28/02/2022, 10:42:07] Mercy: That's the name | |
| 1666 | [28/02/2022, 10:42:30] Luxury Villas: I don't have thst name. Through what website | |
| 1667 | [28/02/2022, 10:42:58] Mercy: OK so what can I do to them | |

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| 1668 | [28/02/2022, 10:45:13] Mercy: Can I or can you tell them | |
| 1669 | [28/02/2022, 10:45:34] Luxury Villas: I just need to know what website they booked through because I have no booking | |
| 1670 | [28/02/2022, 10:46:04] Luxury Villas: <attached: 00001529-AUDIO-2022-02-28-10-46-04.opus> | |
| 1671 | [28/02/2022, 10:48:53] Mercy: <attached: 00001530-AUDIO-2022-02-28-10-48-53.opus> | |
| 1672 | [28/02/2022, 10:56:57] Luxury Villas: <attached: 00001531-AUDIO-2022-02-28-10-56-56.opus> | |
| 1673 | [28/02/2022, 10:58:33] Mercy: The gone thanks for helping me | |
| 1674 | [02/03/2022, 15:04:32] Luxury Villas: Hi Mercy. Hope you're well. I completely forgot as so busy but Paula mentioned the water bill was much higher the last month. And asked if we know why. I know we water the garden a lot but we have always done that so that should not be it. Is there any leaks anywhere ? 🙏 | |
| 1675 | [03/03/2022, 00:14:15] Luxury Villas: Hi Mercy?# | |
| 1676 | [03/03/2022, 07:27:33] Mercy: Hie am good and you. I don't think we got a leak but my be pond and swimming pool | |
| 1677 | [03/03/2022, 07:41:20] Mercy: Morning sorry I did answer yesterday but network here | |
| 1678 | [03/03/2022, 12:26:35] Mercy: 1544611909 Capitec account Mr T Chikwengo thank u boss 🙏🙏🙏 | |
| 1679 | [03/03/2022, 12:26:35] Mercy: <attached: 00001538-PHOTO-2022-03-03-12-26-35.jpg> | |
| 1680 | [03/03/2022, 12:26:59] Mercy: From Brennlly | |
| 1681 | [03/03/2022, 12:33:29] Luxury Villas: THANK YOU. Is this the ladsy who worked with you | |
| 1682 | [03/03/2022, 12:33:50] Luxury Villas: okey dokey. but to check, we are not watering it more than usual im sure? | |
| 1683 | [03/03/2022, 12:46:01] Mercy: Yes she stopped working on 25 because she is still sick and am with the one who started on 26 and she work for 5 days | |
| 1684 | [03/03/2022, 12:46:37] Luxury Villas: Ok. What is the new ones name ? | |
| 1685 | [03/03/2022, 12:48:13] Mercy: And pls pls tomorrow if you don't mind can I start little bit later because am sick so I want to see the doctor pls pls | |
| 1686 | [03/03/2022, 12:48:27] Mercy: It's Maggie | |
| 1687 | [03/03/2022, 13:28:35] Mercy: Yes am not because yesterday it rain here and today so I will start tomorrow | |
| 1688 | [03/03/2022, 14:17:18] Luxury Villas: You deleted this message. | |
| 1689 | [03/03/2022, 14:18:33] Luxury Villas: No. my question is we have not watered the garden more than usual? im trying to work out for paula why the cost has gone up. You water the garden a lot. But thats because ive asked you to and i knew that would mean bigger bills when we started doing it more back inthe winter or spring last year. but thats fine as we spent R300k on garden related stuff so its worth the extra cost. But as i pay paula a fixed soem she is losing out now that the cost has suddenly jumped., but to my knowledge we re not doing anything different to any months beforee | |
| 1690 | [03/03/2022, 14:21:34] Mercy: OK I get you | |
| 1691 | [04/03/2022, 12:43:02] Mercy: <attached: 00001550-PHOTO-2022-03-04-12-43-02.jpg> | |
| 1692 | [04/03/2022, 12:43:03] Mercy: <attached: 00001551-PHOTO-2022-03-04-12-43-03.jpg> | |
| 1693 | [04/03/2022, 12:44:43] Luxury Villas: they sent a photo and message last night to say the wind blow the vase off the window and it smashed the toilet bowl. is that possible? | |
| 1694 | [04/03/2022, 14:12:38] Mercy: Why the left the window opened because here at camps bay we got heavy window | |

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| 1695 | [04/03/2022, 15:15:17] Luxury Villas: also, the blinds must likely be closed for the wind to push them with such force# | |
| 1696 | [04/03/2022, 16:57:31] Mercy: Yes | |
| 1697 | [06/03/2022, 13:00:13] Luxury Villas: Hi Mercy.. Hows you? I am arranging the removal of various items and doing the list from memory. I will stay over a couple of nights this month to better remind myself and make a more accurate list. I have been trying to think whats in the void under the house. Do you know if i ahve much stuff there and if so roughly how many boxes 📦 📦 | |
| 1698 | [06/03/2022, 14:15:32] Mercy: Hie am sure we got lot of stuff here at hove that need lot of boxes | |
| 1699 | [06/03/2022, 14:18:26] Luxury Villas: yes, a lot of boxes. i can work out from what i can remember and then get more accurate when i stay iver for couple of nights. but under the house i dont know if its one box or a hundred a | |
| 1700 | [06/03/2022, 14:20:25] Mercy: We will see how many when you come | |
| 1701 | [06/03/2022, 23:58:40] Luxury Villas: True. On Friday afternoon there will be a guy coming to Hove so he can quote for items to be moved etc. Hes done some light removals in the past and was reliable and careful. Ill let you know a time when i know. | |
| 1702 | [06/03/2022, 23:59:04] Luxury Villas: NB: there is a guest for 1 week checking in tomorrow/ if you need help thats no problem | |
| 1703 | [07/03/2022, 06:18:38] Mercy: Morning yes I will need help because it's the other one the are going today so changing the beds and cleaning | |
| 1704 | [07/03/2022, 06:20:27] Mercy: And pls I just want to remind you for Brennlly the lady I work with she needs her money because she don't have money for rent and for food and she's still not OK she sick | |
| 1705 | [07/03/2022, 06:22:47] Mercy: <attached: 00001564-PHOTO-2022-03-07-06-22-47.jpg> | |
| 1706 | [07/03/2022, 06:23:43] Mercy: <attached: 00001565-PHOTO-2022-03-07-06-23-43.jpg> | |
| 1707 | [07/03/2022, 06:23:52] Mercy: This message was deleted. | |
| 1708 | [07/03/2022, 06:24:30] Mercy: Sorry I was sending to katie | |
| 1709 | [07/03/2022, 07:13:23] Luxury Villas: She was paid over the weekend. Ollie and Jess sorted it. They told me | |
| 1710 | [07/03/2022, 07:14:37] Luxury Villas: Can you get a copy to me. Or the original. I can't read that 🤔 | |
| 1711 | [07/03/2022, 07:15:04] Mercy: OK thanks very much because she was ask me every day | |
| 1712 | [07/03/2022, 07:15:17] Mercy: OK I will | |
| 1713 | [07/03/2022, 07:15:20] Luxury Villas: What was the January overtime and did it all get paid | |
| 1714 | [07/03/2022, 09:42:26] Mercy: I will send also | |
| 1715 | [07/03/2022, 11:51:48] Mercy: People are here and the are very happy with the house 😊 🍷 | |
| 1716 | [07/03/2022, 11:53:47] Luxury Villas: The new guests ?? 😊 😊. They are very early | |
| 1717 | [07/03/2022, 11:54:34] Luxury Villas: Well she worked February which means she should be paid in the first week of March. Which it was. I know that Ollie and Jess and Michael and myself all had multiple calls. That cannot happen every month | |
| 1718 | [07/03/2022, 12:21:50] Mercy: Yes but it's | |
| 1719 | [07/03/2022, 12:22:56] Mercy: And am not going to ask her again because she was giving me headaches 🤕 | |
| 1720 | [07/03/2022, 12:27:42] Luxury Villas: She was giving everyone headaches | |
| 1721 | [07/03/2022, 12:41:17] Mercy: And I never see Sach person like her | |
| 1722 | [12/03/2022, 12:19:59] Luxury Villas: yes she was crazy | |

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| 1723 | [12/03/2022, 12:20:47] Luxury Villas: micheal just said he sotted a double booking when he checked todays. from bookings.com . its always from bookings.com . someone called dennis for today | |
| 1724 | [12/03/2022, 12:22:55] Luxury Villas: i dont know what we should say., whether to say is double booking or say there has been a burst pipe and leak so the poolside residence cannot be used ? 🙏🙏 with ay double booking bookings.com will find them a same standard property or refund them as bookings.com dont pay a host until 2 weeks after a let has finsihed and been a success so a host never gets paid for a double booking so the guest money is always safe with bookings.com... but we already have hguests | |
| 1725 | [12/03/2022, 13:45:13] Mercy: Hie OK sure what time the are coming | |
| 1726 | [12/03/2022, 17:45:08] Luxury Villas: We told bookings there was a flood so we cannot accommodate him so that way they find him something as good or better 🙏🙏🙏🙏 | |
| 1727 | [12/03/2022, 17:47:08] Mercy: OK thanks | |
| 1728 | [12/03/2022, 19:51:46] Luxury Villas: Gerald says there is no power. have you been checking the metre, ? | |
| 1729 | [12/03/2022, 20:34:26] Mercy: It's power cuts | |
| 1730 | [12/03/2022, 20:35:18] Luxury Villas: So the whole street is off ? | |
| 1731 | [12/03/2022, 20:35:28] Mercy: Yes | |
| 1732 | [12/03/2022, 20:37:59] Luxury Villas: Idiots. They got angry as if it was our fault. | |
| 1733 | [12/03/2022, 20:38:46] Luxury Villas: Could they not tell | |
| 1734 | [12/03/2022, 20:39:26] Mercy: No we have Electricity at Hove Heaven | |
| 1735 | [12/03/2022, 21:15:17] Luxury Villas: do you knpov what he is talking about? | |
| 1736 | [12/03/2022, 21:27:08] Mercy: My be the don't know that we have problems of power cuts | |
| 1737 | [12/03/2022, 21:27:33] Mercy: But I did explain for them | |
| 1738 | [12/03/2022, 21:28:12] Luxury Villas: but they should see all houses are dark# | |
| 1739 | [12/03/2022, 21:28:19] Luxury Villas: other than that are they happy? xx | |
| 1740 | [12/03/2022, 21:29:15] Mercy: The are very happy happy and every day and | |
| 1741 | [12/03/2022, 21:29:32] Mercy: Happy happy | |
| 1742 | [15/03/2022, 02:47:57] Luxury Villas: brilliant,, this is what we like to hear | |
| 1743 | [15/03/2022, 15:36:13] Luxury Villas: Hola hola.. they said they were very happy 😊 | |
| 1744 | [15/03/2022, 15:37:34] Luxury Villas: I have an engineer who wnats to come to Hive at 2,30pm this Saturday to work out how to remove the sculpture safely and without damaging is it needs to be then put back up at another property.. will you be there to let him in? | |
| 1745 | [15/03/2022, 15:37:44] Luxury Villas: can you take a couple of photos for me to send ti him pls# | |
| 1746 | [15/03/2022, 16:14:15] Mercy: 😊🙏🙏🙏🙏 thanks | |
| 1747 | [15/03/2022, 16:15:10] Mercy: Can I take tomorrow when the guest are out | |
| 1748 | [15/03/2022, 16:46:54] Luxury Villas: Sure thing | |
| 1749 | [15/03/2022, 16:47:09] Luxury Villas: Ps. Guests not using studio. Can that be locked | |
| 1750 | [15/03/2022, 16:50:02] Mercy: The already put things in it | |
| 1751 | [15/03/2022, 16:50:24] Luxury Villas: Do you know wgy. Things or people ? | |
| 1752 | [15/03/2022, 16:51:07] Mercy: The person will sleep in it because she put her suitcases in it | |
| 1753 | [15/03/2022, 16:51:27] Luxury Villas: Ok. But there are only 5 people | |
| 1754 | [15/03/2022, 16:51:41] Mercy: Yes the are 5 girls | |
| 1755 | [15/03/2022, 16:52:17] Luxury Villas: So they are not using one bedroom ? | |
| 1756 | [15/03/2022, 16:52:58] Mercy: Yes | |
| 1757 | [15/03/2022, 16:53:19] Luxury Villas: Ah. Ok. Which one | |

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| 1758 | [15/03/2022, 16:54:36] Mercy: Next to the toilet one | |
| 1759 | [15/03/2022, 16:54:51] Mercy: That was Michael's office | |
| 1760 | [15/03/2022, 17:16:45] Luxury Villas: Oh. | |
| 1761 | [18/03/2022, 12:12:31] Mercy: <attached: 00001620-PHOTO-2022-03-18-12-12-31.jpg> | |
| 1762 | [18/03/2022, 12:12:32] Mercy: <attached: 00001621-PHOTO-2022-03-18-12-12-32.jpg> | |
| 1763 | [18/03/2022, 12:12:32] Mercy: <attached: 00001622-PHOTO-2022-03-18-12-12-32.jpg> | |
| 1764 | [18/03/2022, 12:12:33] Mercy: <attached: 00001623-PHOTO-2022-03-18-12-12-33.jpg> | |
| 1765 | [18/03/2022, 12:12:33] Mercy: <attached: 00001624-PHOTO-2022-03-18-12-12-33.jpg> | |
| 1766 | [18/03/2022, 12:12:34] Mercy: <attached: 00001625-PHOTO-2022-03-18-12-12-34.jpg> | |
| 1767 | [18/03/2022, 12:12:34] Mercy: <attached: 00001626-PHOTO-2022-03-18-12-12-34.jpg> | |
| 1768 | [18/03/2022, 12:12:34] Mercy: <attached: 00001627-PHOTO-2022-03-18-12-12-34.jpg> | |
| 1769 | [18/03/2022, 12:12:35] Mercy: <attached: 00001628-PHOTO-2022-03-18-12-12-35.jpg> | |
| 1770 | [18/03/2022, 12:12:35] Mercy: <attached: 00001629-PHOTO-2022-03-18-12-12-35.jpg> | |
| 1771 | [18/03/2022, 12:12:35] Mercy: <attached: 00001630-PHOTO-2022-03-18-12-12-35.jpg> | |
| 1772 | [18/03/2022, 12:12:36] Mercy: <attached: 00001631-PHOTO-2022-03-18-12-12-36.jpg> | |
| 1773 | [18/03/2022, 12:12:36] Mercy: <attached: 00001632-PHOTO-2022-03-18-12-12-36.jpg> | |
| 1774 | [18/03/2022, 12:12:36] Mercy: <attached: 00001633-PHOTO-2022-03-18-12-12-36.jpg> | |
| 1775 | [18/03/2022, 12:12:37] Mercy: <attached: 00001634-PHOTO-2022-03-18-12-12-37.jpg> | |
| 1776 | [18/03/2022, 12:12:37] Mercy: <attached: 00001635-PHOTO-2022-03-18-12-12-37.jpg> | |
| 1777 | [18/03/2022, 12:12:37] Mercy: <attached: 00001636-PHOTO-2022-03-18-12-12-37.jpg> | |
| 1778 | [18/03/2022, 12:12:38] Mercy: <attached: 00001637-PHOTO-2022-03-18-12-12-38.jpg> | |
| 1779 | [18/03/2022, 12:12:38] Mercy: <attached: 00001638-PHOTO-2022-03-18-12-12-38.jpg> | |
| 1780 | [18/03/2022, 12:12:38] Mercy: <attached: 00001639-PHOTO-2022-03-18-12-12-38.jpg> | |
| 1781 | [18/03/2022, 12:20:52] Luxury Villas: Helloooo | |
| 1782 | [18/03/2022, 12:21:01] Luxury Villas: Looks lovely. But why the photos lol | |
| 1783 | [18/03/2022, 13:45:35] Mercy: You ask but I didn't take in time because of the guest | |
| 1784 | [18/03/2022, 14:49:37] Luxury Villas: Ahh. Super. | |
| 1785 | [22/03/2022, 16:54:32] Luxury Villas: Hola hola. Do we have any of those plastic containers from | |
| 1786 | John's fitness foods 🍱 | |
| 1787 | [22/03/2022, 18:08:55] Mercy: Hola Hola sorry I was busy doing ironing no we don't have any of those | |
| 1788 | [22/03/2022, 18:10:39] Mercy: Or I will check properly tomorrow in the big storage | |
| 1789 | [23/03/2022, 14:35:10] Luxury Villas: Hola. Ollie said we have a check in later this afternoon. I hope it's not another double booking 🤔. Did they give any info at all. | |
| 1790 | We have a family from Switzerland booked for 25th to 28th. That's all I have for the rest of this month. And they are Swiss and paying a premium so the house needs to look perfect 🏡 | |
| 1791 | [23/03/2022, 19:16:24] Mercy: Hie sorry we was busy and am seeing your message now | |
| 1792 | [23/03/2022, 19:17:16] Mercy: Sorry do you mind to phone the Uber guy his gone with my stuff because there is a fight for taxes | |
| 1793 | [23/03/2022, 19:18:12] Mercy: Missed voice call | |
| 1794 | [23/03/2022, 19:19:09] Luxury Villas: Omg. Really ? | |
| 1795 | [23/03/2022, 19:19:50] Mercy: Yes because the was other car followed us up to the gate | |
| 1796 | [23/03/2022, 19:20:50] Mercy: 3 off them want to big the Uber guy | |
| 1797 | [23/03/2022, 19:24:54] Luxury Villas: <attached: 00001654-PHOTO-2022-03-23-19-24-54.jpg> | |
| 1798 | [23/03/2022, 19:24:59] Luxury Villas: He's there | |
| 1799 | [23/03/2022, 19:25:18] Mercy: Not yet | |
| 1800 | [23/03/2022, 19:26:55] Luxury Villas: hes there, he messagesd | |

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| 1801 | [23/03/2022, 19:28:26] Mercy: Am at 14 Liverpool Street at my house | |
| 1802 | [23/03/2022, 19:28:46] Luxury Villas: i thought you meant you need another uber##] | |
| 1803 | [23/03/2022, 19:29:47] Mercy: <attached: 00001660-AUDIO-2022-03-23-19-29-47.opus> | |
| 1804 | [23/03/2022, 19:30:09] Luxury Villas: oh shit | |
| 1805 | [23/03/2022, 19:30:14] Luxury Villas: oooooopse | |
| 1806 | [23/03/2022, 19:38:30] Mercy: So pls if you got the number you can phone him | |
| 1807 | [23/03/2022, 19:41:18] Luxury Villas: yes, will do# | |
| 1808 | [23/03/2022, 19:42:35] Mercy: Thanks very much | |
| 1809 | [29/03/2022, 11:46:09] Luxury Villas: Helloooooooooooooooooooooooo.... how much super kingsize bedding do we have? | |
| 1810 | [29/03/2022, 11:46:34] Luxury Villas: also, are there any spare throws? i want to take the fur to dry cleaners to be cleaned buyt dont want to leave the beds bare | |
| 1811 | [29/03/2022, 11:49:36] Mercy: Hellooooo we got 4 super kings and 3 Doubles | |
| 1812 | [29/03/2022, 11:50:30] Mercy: Only the white rugs | |
| 1813 | [29/03/2022, 12:05:14] Luxury Villas: okey, the guests wangt a bed in the downstairs lounge so we have 2 x si gle comiung | |
| 1814 | [29/03/2022, 12:06:20] Mercy: OK we will make that thanks for let us know | |
| 1815 | [31/03/2022, 00:07:23] Luxury Villas: Thank you# | |
| 1816 | [31/03/2022, 00:08:16] Luxury Villas: what was all the fuss yesterday about who was at what property and arguments with Ollie and leaving early etc | |
| 1817 | [31/03/2022, 00:08:33] Luxury Villas: have you got your overtime sheet you can give to me btw | |
| 1818 | [31/03/2022, 07:38:17] Mercy: Good morning the problem is Ollie because the way he is doing to me am not happy and and when am home he can just message me that I don't need to be at hove and on Tuesday the time I finished my days off I come to work at hove as usual and he just come and ask me why am at hove and what am doing so I answer him that am always work here and when is in the morning I just wake and come here at hove and even if I ask him same stuff for hove he is not even care All and now it's worse with Thomas because he can just come and call Him I don't know what the are planning for me but to say the truth am not comfortable with Ollie and Thomas I know it's not my property and am not a boss but the way Ollie is doing to me is not good at because he is asking Thomas what am doing and what I was doing and even the time he was chasing me we was busy make the beds because Thomas and Brennlly the don't know exactly what you want the hove to look but luckily we was already make 4 bed room and Michael directed us where to put other stuff because Ollie he is not kind of that person he can just come and not to look how things and he was forcing to come to Legend while he knows I need to dress hove all the beds before guests come and when am asking Thomas and Brennlly that we need to finish first at Lounge the didn't even listen to me because Ollie told them what to do so if you ask about yesterday it's Ollie who chased me and he give me 10 minutes to live at the property | |
| 1819 | [31/03/2022, 15:09:47] Luxury Villas: Hi Mercy. Thank you. i thought you were coming to Legend today? | |
| 1820 | [31/03/2022, 19:26:33] Mercy: <attached: 00001677-PHOTO-2022-03-31-19-26-33.jpg> | |
| 1821 | [31/03/2022, 19:26:33] Mercy: <attached: 00001678-PHOTO-2022-03-31-19-26-33.jpg> | |
| 1822 | [31/03/2022, 19:31:19] Mercy: Hie , I should've have come to regent but to be honest with all the fighting that has been happening I really have to be honest I would like to stay where I have been employed threw the contract that was given to me and that was at hove and I would just like to stay at hove because that's also where I get paid . | |

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| 1823 | [31/03/2022, 19:38:16] Luxury Villas: In regards to Ollie I understand some of what you say and other parts I know is not an accurate version of events. Ollie is trying to make the housekeeper staffing more dynamic, responsive and flexible. That means all housekeepers need to know all properties and that way we can deal with days off, holidays, absences. At the moment too much is reliant on one housekeeper and a) its hard for them to take time off which is unfair on them and b) when they are not in then things slip which is not fair on the guest .. Also, there is an element where he does meet resistance where you are concerned. Although i think possibly his biggest factor that has annoyed Ollie, and me for that matter, is everyone who works with you seems to come away with a very negative view of me and of the business | |
| 1824 | [31/03/2022, 19:38:42] Luxury Villas: ah, was the contract issued or not yet | |
| 1825 | [31/03/2022, 19:50:01] Mercy: It was issued, I shall send u a copy of it tomorrow as soon as I get it hope u have a goodnight | |
| 1826 | [31/03/2022, 20:00:02] Luxury Villas: okey. when was it issued | |
| 1827 | [03/04/2022, 14:12:48] Mercy: Helloooo there I just wanted to ask can I go to work tomorrow at Hove Heaven | |
| 1828 | [03/04/2022, 14:20:25] Luxury Villas: Are you not at Hove? | |
| 1829 | [03/04/2022, 14:21:18] Mercy: No because Ollie said you will tell me | |
| 1830 | [03/04/2022, 14:21:38] Luxury Villas: I thought you have been there all week | |
| 1831 | [03/04/2022, 14:22:24] Mercy: No I was waiting to hear from you | |
| 1832 | [03/04/2022, 14:24:11] Mercy: Us Ollie says | |
| 1833 | [03/04/2022, 14:27:38] Mercy: I mean as Ollie says to wait for you until you tell me to go there | |
| 1834 | [03/04/2022, 14:37:57] Luxury Villas: I'm very confused. When were you last at work | |
| 1835 | [03/04/2022, 14:43:47] Mercy: The day he chased me was the last | |
| 1836 | [06/04/2022, 22:27:23] Luxury Villas: chased you? | |
| 1837 | [06/04/2022, 22:27:38] Luxury Villas: from what i understand he had good cause | |
| 1838 | [06/04/2022, 22:27:44] Luxury Villas: can you come to luxe tomorrow pls | |
| 1839 | [08/04/2022, 13:49:30] Mercy: Hie and how are you the person to view the house he was here and all went well he like the house | |
| 1840 | [08/04/2022, 13:49:32] Mercy: <attached: 00001697-PHOTO-2022-04-08-13-49-32.jpg> | |
| 1841 | [08/04/2022, 13:49:32] Mercy: <attached: 00001698-PHOTO-2022-04-08-13-49-32.jpg> | |
| 1842 | [08/04/2022, 13:49:33] Mercy: <attached: 00001699-PHOTO-2022-04-08-13-49-33.jpg> | |
| 1843 | [08/04/2022, 13:49:34] Mercy: <attached: 00001700-PHOTO-2022-04-08-13-49-34.jpg> | |
| 1844 | [08/04/2022, 13:49:34] Mercy: <attached: 00001701-PHOTO-2022-04-08-13-49-34.jpg> | |
| 1845 | [08/04/2022, 13:49:35] Mercy: <attached: 00001702-PHOTO-2022-04-08-13-49-35.jpg> | |
| 1846 | [08/04/2022, 13:49:35] Mercy: <attached: 00001703-PHOTO-2022-04-08-13-49-35.jpg> | |
| 1847 | [08/04/2022, 13:50:22] Luxury Villas: Aha. Heaven is beginning to look like heaven again ❤️❤️❤️❤️❤️❤️❤️❤️❤️❤️❤️❤️❤️❤️❤️ | |
| 1848 | [08/04/2022, 13:50:39] Mercy: And am the one I make all this bed | |
| 1849 | [08/04/2022, 13:52:13] Mercy: Yes and am happy that you bring the blanket and scattereds and pls if you can get as 2 more nice blanket to throw over pls and thank you | |
| 1850 | [08/04/2022, 13:57:47] Luxury Villas: Okey dokey. Please send me the photo of the beds That need throws | |
| 1851 | [08/04/2022, 14:12:31] Luxury Villas: did yoiu get contact info? | |
| 1852 | [08/04/2022, 14:21:08] Luxury Villas: guests have landed | |
| 1853 | [08/04/2022, 14:21:29] Mercy: No I didn't because I thought you have the contact | |
| 1854 | [08/04/2022, 14:24:13] Mercy: Ooooh thanks the house already done | |
| 1855 | [08/04/2022, 14:25:27] Mercy: <attached: 00001712-PHOTO-2022-04-08-14-25-27.jpg> | |

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| 1856 | [08/04/2022, 14:25:27] Mercy: <attached: 00001713-PHOTO-2022-04-08-14-25-27.jpg> | |
| 1857 | [08/04/2022, 14:25:46] Mercy: Here we needs big blanket | |
| 1858 | [08/04/2022, 14:42:09] Luxury Villas: <attached: 00001715-PHOTO-2022-04-08-14-42-08.jpg> | |
| 1859 | [08/04/2022, 14:42:25] Luxury Villas: Please send me a photo of the desk in the room as I am probably going to swap some things around | |
| 1860 | [08/04/2022, 14:42:44] Luxury Villas: <attached: 00001717-PHOTO-2022-04-08-14-42-43.jpg> | |
| 1861 | [08/04/2022, 14:43:29] Luxury Villas: <attached: 00001718-PHOTO-2022-04-08-14-43-29.jpg> | |
| 1862 | [08/04/2022, 14:43:37] Luxury Villas: And do you have any cushions from this colour family | |
| 1863 | [08/04/2022, 15:36:42] Mercy: OK I will | |
| 1864 | [08/04/2022, 15:39:49] Mercy: <attached: 00001721-PHOTO-2022-04-08-15-39-49.jpg> | |
| 1865 | [08/04/2022, 15:39:50] Mercy: <attached: 00001722-PHOTO-2022-04-08-15-39-50.jpg> | |
| 1866 | [08/04/2022, 15:39:51] Mercy: <attached: 00001723-PHOTO-2022-04-08-15-39-51.jpg> | |
| 1867 | [08/04/2022, 15:40:51] Mercy: We only have this one no any other | |
| 1868 | [08/04/2022, 15:41:03] Mercy: This we got 2 | |
| 1869 | [08/04/2022, 16:50:02] Luxury Villas: i meant in katies old room | |
| 1870 | [08/04/2022, 16:55:57] Mercy: OK sure | |
| 1871 | [08/04/2022, 16:59:44] Mercy: <attached: 00001728-PHOTO-2022-04-08-16-59-44.jpg> | |
| 1872 | [09/04/2022, 17:11:16] Luxury Villas: Hola. Question for you. What was Valeri like as a guest | |
| 1873 | [09/04/2022, 18:54:25] Mercy: Hello , she just spoke she was not bad | |
| 1874 | [10/04/2022, 11:44:05] Luxury Villas: She just spoke ? | |
| 1875 | [10/04/2022, 11:45:00] Luxury Villas: She did not complain about anything when she was there. | |
| 1876 | In fact she said she was very happy | |
| 1877 | Then on the last day as they were leaving she asked for a discount so I am very suspicious. | |
| 1878 | And now she wrote a bad review online and only gave Cleaning 3 out of 5 | |
| 1879 | [10/04/2022, 11:52:04] Mercy: Which guest the one from UK | |
| 1880 | [10/04/2022, 16:07:06] Mercy: If it's them I heard also from my Friends that she was difficult and complain but it was the time i was not there but the time I started she didn't | |
| 1881 | [10/04/2022, 16:11:32] Luxury Villas: So I am writing her a stropopy reply | |
| 1882 | [10/04/2022, 16:11:40] Luxury Villas: Did she tip anyone | |
| 1883 | [10/04/2022, 16:22:53] Mercy: If is Jessica I don't know because the time she was living me I was busy making the beds and Thomas saw them taking the bags out and he helped them but it was her Mother who gave us Tip | |
| 1884 | [14/04/2022, 18:00:09] Luxury Villas: Valeri | |
| 1885 | [14/04/2022, 18:00:52] Luxury Villas: Just been told about the hot water at hove. What's happening | |
| 1886 | [14/04/2022, 18:03:14] Mercy: I don't know what happened behind me because am home | |
| 1887 | [14/04/2022, 18:07:41] Luxury Villas: You know what happened the last three days | |

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| 1888 | [14/04/2022, 20:45:09] Mercy: You mean about the water the said the pipes is finished from upstairs to downstairs so that's why the switch off water because if the can live it on and it will be worse and the take one off already because the dig from out to in side and the water was too much coming out so I tried to explain to them to live it on because we got guest and the said it will be a big problem because the removed other side of the pipe | |
| 1889 | [14/04/2022, 20:46:25] Luxury Villas: How would it have been a problem to leave it one more day | |
| 1890 | [14/04/2022, 20:48:59] Mercy: I did even ask the to live for only today then tomorrow the can close so the said it will be a big problem | |
| 1891 | [14/04/2022, 21:03:36] Luxury Villas: how long has it been leaking? | |
| 1892 | [14/04/2022, 21:03:43] Luxury Villas: and are they finished? | |
| 1893 | [14/04/2022, 21:04:51] Mercy: The said it seems it leak for so long | |
| 1894 | [14/04/2022, 21:04:58] Mercy: Not yet | |
| 1895 | [14/04/2022, 21:08:08] Luxury Villas: so its bveen leaking a long time?# | |
| 1896 | [14/04/2022, 21:08:19] Luxury Villas: 2 days on site and still not ffinished? | |
| 1897 | [14/04/2022, 21:13:00] Mercy: He said it seems so | |
| 1898 | [15/04/2022, 00:24:26] Luxury Villas: So is tomorrow the last date | |
| 1899 | [15/04/2022, 07:19:45] Mercy: Morning maybe yes | |
| 1900 | [15/04/2022, 11:02:35] Luxury Villas: Have you seen my grey and black wallet anywhere | |
| 1901 | [15/04/2022, 11:46:30] Mercy: No maybe I will check in the things that come here | |
| 1902 | [16/04/2022, 17:58:51] Luxury Villas: Hola. What is the wifi password at heaven | |
| 1903 | [16/04/2022, 17:59:45] Mercy: Hola. Capetown! | |
| 1904 | [16/04/2022, 18:57:00] Luxury Villas: Helloooooo | |
| 1905 | [16/04/2022, 22:34:17] Luxury Villas: What is the password pls | |
| 1906 | [17/04/2022, 08:03:12] Mercy: Good morning | |
| 1907 | [17/04/2022, 08:03:50] Mercy: Hove Heaven | |
| 1908 | Capetown! | |
| 1909 | 👉 | |
| 1910 | [17/04/2022, 18:00:21] Luxury Villas: Is it Capetown! Exactly like that or any numbers or capitals | |
| 1911 | [17/04/2022, 18:02:36] Mercy: Like that | |
| 1912 | [17/04/2022, 18:06:46] Luxury Villas: I've done it three times. It doesn't like it | |
| 1913 | [17/04/2022, 18:08:20] Mercy: Do you mind asking Jane she's the one who put on us | |
| 1914 | [17/04/2022, 18:09:58] Luxury Villas: I mean Jane who works in an office | |
| 1915 | [17/04/2022, 18:10:34] Mercy: Yes | |
| 1916 | [18/04/2022, 13:15:24] Luxury Villas: Hi. Do you know why there is no water for a week. That job should not take a week. And now we have the second lot of guests with no water. Ollie already had a plumber booked who would have had it sorted in one day. You chose to use someone else. Now they have left the majority of the property with no water or toilet facilities. | |
| 1917 | [18/04/2022, 22:03:11] Luxury Villas: >? | |
| 1918 | [18/04/2022, 22:03:15] Luxury Villas: will it be finished tomorrow? | |
| 1919 | [19/04/2022, 08:06:56] Mercy: Morning yes the are coming today | |
| 1920 | [21/04/2022, 14:13:47] Luxury Villas: Hi there. Is the plumbing issue sorted | |
| 1921 | [21/04/2022, 14:14:25] Luxury Villas: Which toilets work and which don't? Which showers work and succulent don't | |
| 1922 | [21/04/2022, 14:36:17] Mercy: Hie. Not yet sorted the said the will email you because the try to open the water and it still comes out | |
| 1923 | [21/04/2022, 15:12:02] Mercy: Hie we got the people here the said the book the house | |

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| 1924 | [21/04/2022, 15:12:27] Mercy: Missed voice call | |
| 1925 | [21/04/2022, 15:14:37] Luxury Villas: No. we sent them emails., and whastapp messages and called. They are booked at luxe. can they call chandre | |
| 1926 | [21/04/2022, 15:14:46] Luxury Villas: they can wither head to luxe or go get a cffee | |
| 1927 | [21/04/2022, 15:15:03] Mercy: OK thanks | |
| 1928 | [21/04/2022, 15:16:16] Luxury Villas: the booked through BOOKING.COM , they did not book through us . booking.com does the bookings and processed payments and deposit, we dont even get paid until a Booking.com has had their full stay and left # | |
| 1929 | [21/04/2022, 15:17:41] Mercy: OK the gone | |
| 1930 | [21/04/2022, 16:31:15] Luxury Villas: No one has rung us | |
| 1931 | [21/04/2022, 20:23:02] Luxury Villas: email me or paula? You instructed them. I did not instruct them. two of the three floors of the property have had no toilets or shower facilities for a week | |
| 1932 | [21/04/2022, 20:28:20] Mercy: The one the come today the said your the one you sent them | |
| 1933 | [21/04/2022, 20:29:31] Luxury Villas: the ones today yes becasue the oes i dod not send have not come back. | |
| 1934 | [21/04/2022, 20:29:39] Luxury Villas: im asking about the ones that came last week. | |
| 1935 | [21/04/2022, 20:29:47] Luxury Villas: how many guests are there | |
| 1936 | [21/04/2022, 20:31:10] Mercy: The one I saw is 6 so tomorrow I will count them and let you know | |
| 1937 | [21/04/2022, 20:34:07] Mercy: I don't know about them because the just said the are waiting for Paula to agree if the can continue to break the house from down stairs to upstairs | |
| 1938 | [21/04/2022, 20:40:15] Luxury Villas: how many bedrooms are they using # | |
| 1939 | [21/04/2022, 20:45:51] Mercy: All bedrooms | |
| 1940 | [26/04/2022, 13:22:49] Luxury Villas: Can you open for Jess | |
| 1941 | [26/04/2022, 14:09:25] Mercy: Hie sorry am seeing now but she was in | |
| 1942 | [14/05/2022, 05:33:04] Luxury Villas: Hi mercy. Did you call | |
| 1943 | [14/05/2022, 05:57:29] Mercy: Morning I made mistakes | |
| 1944 | [14/05/2022, 09:18:29] Luxury Villas: Okey dokey | |
| 1945 | [14/05/2022, 09:36:28] Luxury Villas: Hi there. Checkers is at the front gate trying to deliver | |
| 1946 | [14/05/2022, 09:49:49] Mercy: Hie sorry am seeing the message now | |
| 1947 | [29/05/2022, 21:21:57] Mercy: Hie there, sorry I just want to know about tomorrow | |
| 1948 | [30/05/2022, 00:21:56] Luxury Villas: Hi mercy. What would you like to know | |
| 1949 | [30/05/2022, 06:35:03] Mercy: Good morning, Jane said I must ask you if I can go to Hove Heaven or not thank you | |
| 1950 | [22/06/2022, 14:55:15] Mercy: <attached: 00001802-PHOTO-2022-06-22-14-55-15.jpg> | |
| 1951 | [22/06/2022, 14:55:15] Mercy: <attached: 00001803-PHOTO-2022-06-22-14-55-15.jpg> | |
| 1952 | [25/07/2022, 12:11:40] Mercy: Hello there 🐼 🐼 | |
| 1953 | [25/07/2022, 12:11:53] Mercy: Am at Hove Heaven today | |
| 1954 | [25/07/2022, 12:12:01] Mercy: Getting better | |
| 1955 | [25/07/2022, 12:14:11] Mercy: <attached: 00001807-PHOTO-2022-07-25-12-14-11.jpg> | |
| 1956 | [25/07/2022, 12:14:11] Mercy: <attached: 00001808-PHOTO-2022-07-25-12-14-11.jpg> | |
| 1957 | [25/07/2022, 12:14:11] Mercy: <attached: 00001809-PHOTO-2022-07-25-12-14-11.jpg> | |
| 1958 | [25/07/2022, 12:14:12] Mercy: <attached: 00001810-PHOTO-2022-07-25-12-14-12.jpg> | |
| 1959 | [25/07/2022, 12:15:48] Mercy: Me and chandle we managed to ask the trash guys to take all the rubbish away | |

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| 1960 | [25/07/2022, 12:18:25] Mercy: So pls if you can get me a hand to help me for same days because the way it is even the guest the can't be happy to see the mess it is | |
| 1961 | [25/07/2022, 12:19:28] Mercy: <attached: 00001813-PHOTO-2022-07-25-12-19-28.jpg> | |
| 1962 | [25/07/2022, 12:19:50] Mercy: This is washing | |
| 1963 | [25/07/2022, 12:20:10] Mercy: And to of things to ironing | |
| 1964 | [27/07/2022, 12:05:56] Luxury Villas: Hi. | |
| 1965 | [27/07/2022, 12:43:05] Luxury Villas: Just looking at the photos now. When were you last working fully at hove road. | |
| 1966 | [27/07/2022, 14:23:14] Mercy: I was sick 🤢 | |
| 1967 | [27/07/2022, 14:23:54] Mercy: But I tried put other things But by Friday things will be normal | |
| 1968 | [24/08/2022, 12:52:04] Mercy: Hie Darren, how are you? Thanks that you are out | |
| 1969 | [24/08/2022, 13:11:34] Luxury Villas: Thanks that I am out? | |
| 1970 | [01/09/2022, 10:50:28] Mercy: <attached: 00001822-PHOTO-2022-09-01-10-50-28.jpg> | |
| 1971 | [01/09/2022, 10:50:29] Mercy: <attached: 00001823-PHOTO-2022-09-01-10-50-29.jpg> | |
| 1972 | [01/09/2022, 11:00:30] Luxury Villas: 🤔🤔🤔🤔 | |
| 1973 | [01/09/2022, 11:00:41] Luxury Villas: Is the plant ok | |
| 1974 | [01/09/2022, 11:00:53] Luxury Villas: Are you at the house all day | |
| 1975 | [01/09/2022, 11:01:03] Mercy: Yes | |
| 1976 | [01/09/2022, 11:01:14] Mercy: Yes am at Hove Heaven | |
| 1977 | [01/09/2022, 11:01:23] Mercy: <attached: 00001829-PHOTO-2022-09-01-11-01-23.jpg> | |
| 1978 | [01/09/2022, 11:03:44] Mercy: If you don't mind I can bring it to you | |
| 1979 | [01/09/2022, 11:03:58] Luxury Villas: What do you mean | |
| 1980 | [01/09/2022, 11:04:32] Mercy: I mean this I get it from the mailbox | |
| 1981 | [01/09/2022, 11:05:37] Mercy: Or I can meet Clement at Llandudno bus stop | |
| 1982 | [01/09/2022, 11:07:02] Luxury Villas: THE REASON I MENTIKNED IS BECAUE I AM PASING HOVE TODAY AND I NEED TO LOOK AROUND AND NOTE WHAT NEEDS TO BE MOVED AND WHAT NEEDS TO BE MOVED BACK | |
| 1983 | [01/09/2022, 11:07:48] Mercy: OK thanks | |
| 1984 | [01/09/2022, 12:27:13] Luxury Villas: Are you at Hove | |
| 1985 | [01/09/2022, 12:27:59] Mercy: Yes am still here | |
| 1986 | [01/09/2022, 12:28:33] Luxury Villas: Okey dokey. I'll pop in for five minutes to write a quick list | |
| 1987 | [01/09/2022, 12:29:24] Mercy: OK thanks | |
| 1988 | [01/09/2022, 12:31:35] Luxury Villas: Am here 🙏❤️ | |
| 1989 | [11/09/2022, 16:22:13] Luxury Villas: Hellooooooooo. How are you? Do you have a list if the items that are missing from Hive as i need to check everywhere to see if they are here. I know we have the speakers as they were removed so geusts could not blast loud music and they are in the store unit. Ive seen a couple of vases around legend that i think might be from Hove. I want to ame sure everything is done properly for the handover and i dont want to be blamed for taking anything thats not mine and dont want to remove anything thats mnot mine. so a list would be very helpful 🙏🙏🙏 | |
| 1990 | [11/09/2022, 20:16:45] Mercy: Hellooo, am good and how are you? Yes I do | |
| 1991 | [11/09/2022, 20:17:24] Luxury Villas: I'm okey. Had better years. 😊. That would be very helpful. | |
| 1992 | [11/09/2022, 20:17:57] Mercy: Sure thanks | |
| 1993 | [11/09/2022, 20:23:07] Luxury Villas: Bai dankie | |
| 1994 | [11/09/2022, 20:23:40] Mercy: Ollie want the keys do you ask him to come and collect | |

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| 1995 | [11/09/2022, 20:25:20] Luxury Villas: He asked me to stay there so that he could properly make sure everything is returned and the correct items removed. I'd imagine maybe just two days then it'll all be done <input checked="" type="checkbox"/> | |
| 1996 | [11/09/2022, 20:35:04] Luxury Villas: How would he get keys / access etc | |
| 1997 | [11/09/2022, 21:11:28] Mercy: I will be at Hove tomorrow | |
| 1998 | [11/09/2022, 23:06:37] Luxury Villas: Perfecto xx | |
| 1999 | [12/09/2022, 11:56:05] Luxury Villas: Pls remember the list | |
| 2000 | [12/09/2022, 15:07:02] Mercy: <attached: 00001852-PHOTO-2022-09-12-15-07-02.jpg> | |
| 2001 | [12/09/2022, 15:08:23] Mercy: <attached: 00001853-PHOTO-2022-09-12-15-08-23.jpg> | |
| 2002 | [12/09/2022, 15:08:33] Mercy: <attached: 00001854-VIDEO-2022-09-12-15-08-33.mp4> | |
| 2003 | [12/09/2022, 15:08:34] Mercy: <attached: 00001855-PHOTO-2022-09-12-15-08-34.jpg> | |
| 2004 | [12/09/2022, 15:08:34] Mercy: <attached: 00001856-PHOTO-2022-09-12-15-08-34.jpg> | |
| 2005 | [12/09/2022, 15:08:34] Mercy: <attached: 00001857-PHOTO-2022-09-12-15-08-34.jpg> | |
| 2006 | [12/09/2022, 15:08:34] Mercy: <attached: 00001858-PHOTO-2022-09-12-15-08-34.jpg> | |
| 2007 | [12/09/2022, 15:08:35] Mercy: <attached: 00001859-PHOTO-2022-09-12-15-08-35.jpg> | |
| 2008 | [12/09/2022, 15:08:35] Mercy: <attached: 00001860-PHOTO-2022-09-12-15-08-35.jpg> | |
| 2009 | [12/09/2022, 15:08:35] Mercy: <attached: 00001861-PHOTO-2022-09-12-15-08-35.jpg> | |
| 2010 | [12/09/2022, 15:08:36] Mercy: <attached: 00001862-PHOTO-2022-09-12-15-08-36.jpg> | |
| 2011 | [12/09/2022, 15:08:36] Mercy: <attached: 00001863-PHOTO-2022-09-12-15-08-36.jpg> | |
| 2012 | [12/09/2022, 15:08:36] Mercy: <attached: 00001864-PHOTO-2022-09-12-15-08-36.jpg> | |
| 2013 | [12/09/2022, 15:08:36] Mercy: <attached: 00001865-PHOTO-2022-09-12-15-08-36.jpg> | |
| 2014 | [12/09/2022, 15:08:37] Mercy: <attached: 00001866-PHOTO-2022-09-12-15-08-37.jpg> | |
| 2015 | [12/09/2022, 15:08:37] Mercy: <attached: 00001867-PHOTO-2022-09-12-15-08-37.jpg> | |
| 2016 | [12/09/2022, 15:08:37] Mercy: <attached: 00001868-PHOTO-2022-09-12-15-08-37.jpg> | |
| 2017 | [12/09/2022, 15:08:38] Mercy: <attached: 00001869-PHOTO-2022-09-12-15-08-38.jpg> | |
| 2018 | [12/09/2022, 15:08:38] Mercy: <attached: 00001870-PHOTO-2022-09-12-15-08-38.jpg> | |
| 2019 | [12/09/2022, 15:08:38] Mercy: <attached: 00001871-PHOTO-2022-09-12-15-08-38.jpg> | |
| 2020 | [12/09/2022, 15:08:38] Mercy: <attached: 00001872-PHOTO-2022-09-12-15-08-38.jpg> | |
| 2021 | [12/09/2022, 15:08:39] Mercy: <attached: 00001873-PHOTO-2022-09-12-15-08-39.jpg> | |
| 2022 | [12/09/2022, 15:08:39] Mercy: <attached: 00001874-PHOTO-2022-09-12-15-08-39.jpg> | |
| 2023 | [12/09/2022, 15:08:39] Mercy: <attached: 00001875-PHOTO-2022-09-12-15-08-39.jpg> | |
| 2024 | [12/09/2022, 15:08:40] Mercy: <attached: 00001876-PHOTO-2022-09-12-15-08-40.jpg> | |
| 2025 | [12/09/2022, 15:08:50] Mercy: <attached: 00001877-PHOTO-2022-09-12-15-08-50.jpg> | |
| 2026 | [12/09/2022, 15:09:33] Mercy: Toilet holder | |
| 2027 | [12/09/2022, 15:10:09] Mercy: x2 | |
| 2028 | [12/09/2022, 15:10:29] Mercy: Not working | |
| 2029 | [12/09/2022, 15:11:40] Mercy: Guest burn this | |
| 2030 | [12/09/2022, 15:12:05] Mercy: Together with the big Tv | |
| 2031 | [12/09/2022, 15:12:19] Mercy: Not working | |
| 2032 | [12/09/2022, 15:14:04] Mercy: This is swimming pool room bath room window | |
| 2033 | [12/09/2022, 15:14:22] Mercy: This is up stairs | |
| 2034 | [12/09/2022, 15:15:32] Mercy: <attached: 00001886-PHOTO-2022-09-12-15-15-32.jpg> | |
| 2035 | [12/09/2022, 15:17:26] Mercy: The put different one it's not the same | |
| 2036 | [12/09/2022, 15:17:59] Mercy: The front door | |
| 2037 | [12/09/2022, 15:18:15] Mercy: Katie's bedroom | |
| 2038 | [12/09/2022, 15:18:46] Mercy: In your office | |
| 2039 | [12/09/2022, 15:23:15] Mercy: But I will try to think what I forgot then I will send it to you again | |
| 2040 | [12/09/2022, 19:29:29] Luxury Villas: What happened to the chimney. | |
| 2041 | [12/09/2022, 19:29:41] Luxury Villas: No one told me about any of these | |

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| 2042 | [12/09/2022, 19:30:56] Mercy: It's still there on the w | |
| 2043 | [12/09/2022, 19:31:51] Luxury Villas: Sorry ? | |
| 2044 | [13/09/2022, 00:03:21] Luxury Villas: Sorry. Pocket dial | |
| 2045 | [13/09/2022, 09:51:36] Mercy: <attached: 00001897-PHOTO-2022-09-13-09-51-36.jpg> | |
| 2046 | [13/09/2022, 09:52:08] Mercy: Good morning | |
| 2047 | [13/09/2022, 11:21:01] Luxury Villas: Helloooooooooo | |
| 2048 | [14/09/2022, 12:26:37] Luxury Villas: <attached: 00001900-PHOTO-2022-09-14-12-26-37.jpg> | |
| 2049 | [14/09/2022, 12:59:05] Mercy: Hie yes we are looking | |
| 2050 | [14/09/2022, 12:59:44] Mercy: Pls do have key for Safe | |
| 2051 | [15/09/2022, 22:49:47] Luxury Villas: List so can see if any items at Legend and to affect reoairs where needed .xlsx <attached: 00001903-List so can see if any items at Legend and to affect reoairs where needed .xlsx> | |
| 2052 | [15/09/2022, 22:50:20] Luxury Villas: Ive tired to finish off the list so its all covered, please let me now if theres anything missing or anything i need to do / sorrt | |
| 2053 | [15/09/2022, 22:51:00] Luxury Villas: Loris had one key for when he stole my jewellery. is the secind ne there or do i have it 🙄 | |
| 2054 | [15/09/2022, 22:52:23] Mercy: Am using Data for because we have power cut I will open when it comes | |
| 2055 | [15/09/2022, 22:53:09] Mercy: There is not key at Hove Heaven | |
| 2056 | [16/09/2022, 19:25:27] Mercy: <attached: 00001908-PHOTO-2022-09-16-19-25-27.jpg> | |
| 2057 | [17/09/2022, 22:53:57] Luxury Villas: Hellooooooo. How are you? Thank yiu for al your help identifying and separating the items of Paula's and mine. I remember the part between the bub and the base was broken as we had to keep using electrical tape t stop the shade flopping. I have a feeling it was brought here to then get it repaired. i saw the shade a while as remember thinking where would the base be. Its def not in the cold room, and its very big so it cant be buried under things. Ill ask Clem and also have a look in the stores here. 🙏🙏 | |
| 2058 | [17/09/2022, 22:56:01] Luxury Villas: Re the safe key, there were two copies. Loris has one of them. The ther should be here. I will have a look. if i cant find it ill pay for locksmith to access and change lock. I might still have the details of the company who fitted it last time and might be able to get a copy issued | |
| 2059 | [17/09/2022, 22:58:09] Mercy: Okay | |
| 2060 | [19/09/2022, 12:44:05] Luxury Villas: Hi Mercy. How are you? Ollie mentioned about the password for the alarm system. I think it was a changed to KitKat but if you can check and let me know if that's not the right word 🙏🙏 | |
| 2061 | [19/09/2022, 12:45:46] Luxury Villas: Clement and myself would look for that lamp. The big one. If you remember the arm between the base of the lamp and the bulb kept | |
| 2062 | tipping over so it was to be repaired. So in theory it should be here somewhere. If it is we'll find it | |
| 2063 | [19/09/2022, 14:17:48] Mercy: Hie OK thanks and pls to ask Ollie he took 2 swimming pool cushions from here | |
| 2064 | [19/09/2022, 14:30:14] Luxury Villas: Okey. Whats a swimming pool cushion ? | |
| 2065 | [19/09/2022, 14:31:24] Mercy: <attached: 00001916-PHOTO-2022-09-19-14-31-24.jpg> | |
| 2066 | [19/09/2022, 14:31:45] Luxury Villas: Okey. I'll ask him | |
| 2067 | [19/09/2022, 14:32:00] Mercy: Thank you | |
| 2068 | [21/09/2022, 14:58:53] Luxury Villas: <attached: 00001919-PHOTO-2022-09-21-14-58-53.jpg> | |
| 2069 | [21/09/2022, 15:17:24] Mercy: Hie, OK pls thank you if you can send | |

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| 2070 | [04/10/2022, 16:28:45] Luxury Villas: <attached: 00001921-PHOTO-2022-10-04-16-28-45.jpg> | |
| 2071 | [04/10/2022, 16:30:37] Luxury Villas: Also the lift is finally being fixed tomorrow which means that we can take out that heavy glass desk and the other items. Will it be okay to deliver them back probably Thursday? | |
| 2072 | [04/10/2022, 22:20:59] Mercy: Hie, am good and you? OK thanks sorry for taking time for answer | |
| 2073 | [05/10/2022, 00:58:13] Luxury Villas: No problemo 🙏 | |
| 2074 | [05/10/2022, 09:15:55] Mercy: Hie and do you also mind to send a flaf white lump from Katie's room | |
| 2075 | [05/10/2022, 09:20:28] Mercy: <attached: 00001926-PHOTO-2022-10-05-09-20-28.jpg> | |
| 2076 | [05/10/2022, 09:40:54] Luxury Villas: Do you mean we have this ? | |
| 2077 | [05/10/2022, 09:41:06] Luxury Villas: Did it come over by mistake when all the staff came over the other week? | |
| 2078 | [05/10/2022, 09:41:40] Mercy: The other one it's there | |
| 2079 | [05/10/2022, 09:42:17] Luxury Villas: Okey dokey. I'll ask clem. I don't remember seeing a sheep that's a lamp 🕯️ 🐑 | |
| | | |