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**RE: SERVICE COMPLAINT AGAINST CAMPS BAY SAPS**

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**From** info@capeexc.com <info@capeexc.com>

**Date** Wed 17 May 2023 14:28

**To** info@capeexc.com <info@capeexc.com>; 'Alan Winde' <Alan.Winde@westerncape.gov.za>; office@lacollectionprestige.com <office@lacollectionprestige.com>; 'Premier Western Cape' <Premier.Winde@westerncape.gov.za>

**Cc** complaints@ipid.gov.za <complaints@ipid.gov.za>; LSuping@ipid.gov.za <LSuping@ipid.gov.za>; tmahibila@ipid.gov.za <tmahibila@ipid.gov.za>; info@capeexclusiveresidences.com <info@capeexclusiveresidences.com>; darrenrussell10@outlook.com <darrenrussell10@outlook.com>

**Bcc** Premier Western Cape <Premier.Winde@westerncape.gov.za>

 2 attachments (2 MB)

Conduct of SAPS officers, WDS, Others. Examples and informaiton. 11.5.23.pdf; Analysis of the submissons of Wouter De Swardt^J his clients and SAPS officers 11.5.23 .pdf;

Please find attached, the two documents mentioned. A third will follow. That is the letter in response to questions put to us by a journalist who I think I am correct in saying works for the UK Times publication as this gives a detailed run through of the crimes and corruption referenced below and I previous correspondence. As well as useful contents and index pages of evidence.

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**From:** info@capeexc.com <info@capeexc.com>

**Sent:** Wednesday, May 17, 2023 2:25 PM

**To:** 'Alan Winde' <Alan.Winde@westerncape.gov.za>; office@lacollectionprestige.com; 'Premier Western Cape' <Premier.Winde@westerncape.gov.za>

**Cc:** complaints@ipid.gov.za; LSuping@ipid.gov.za; tmahibila@ipid.gov.za; info@capeexclusiveresidences.com; 'Darren de Rodez' <darrenrussell10@outlook.com>; info@capeexc.com

**Subject:** RE: SERVICE COMPLAINT AGAINST CAMPS BAY SAPS

Dear Mr. Winde

Please find below links to two documents which are nearly finished but finished enough to be useful.

Based on previous emails sent those with attachments fail when sending to IPID so we have put the links below and will follow this email with the two documents attached to it

Analysis of files and fabricated evidence from WDS and SAPS

<https://drive.google.com/file/d/1HMHx6x1fS1rHRTTrXrXpiaxITVXpMBs1v/view?usp=drivesdkmade>

Conduct of SAPS officers

[https://drive.google.com/file/d/1HM\\_aQTRINpU66vV0Q44qmd4gXvFmcY9B/view?usp=drivesdknot](https://drive.google.com/file/d/1HM_aQTRINpU66vV0Q44qmd4gXvFmcY9B/view?usp=drivesdknot)

So far, no one has contacted us and we have not received a case number. We filed the complaint a month ago. Mr. Russell can be contacted on 0795481226 or [darrenrussell10@outlook.com](mailto:darrenrussell10@outlook.com)

We have done our best to be as thorough as possible. The research is challenging and time-consuming as SAPS under the instruction of the private investigator and his clients still illegally hold Mr. Russell's equipment, laptops, phones, data etc.

But where we have made a statement, we have made very sure it is accurate and evidence exists to back that up.

The first document is an analysis of recent submissions compiled by WDS and SAPS that shed a lot of light on their strategy, intention and methods.

Although we have known for a long time that WDS and some officers within SAPS have no issue in committing crimes in pursuit of a goal as well as fabricating evidence to suit, we had not expected the industrial scale of the fabrication or how brazen it would be.

On reflection we assume that because WDS and those SAPS officers involved had done such a thorough job pre planning the arrest and the "rigging" of the bail application, that they anticipated the remand could be made to last months and years if needed and therefore along with the confiscation of all hardware and software there would be no one either to discover their plans or dispute their "evidence"

What has been most alarming is the shift in strategy. After a year of investigation by a number of hired individuals trying to find anything they could use and having found nothing, in the absence of any actual crime they have now moved on to trying to control the environment to be able to create a large number of their own victims in the hope of being able to misrepresent a handful as somehow symptomatic of fraud.

By decapitating the bookings system, removing the only person managing it, removing the hardware and software that would have allowed others to step in if needed, by consciously not informing the one platform through whom very booking had passed, instead choosing to lie in wait for the inevitable arrivals, then dissuading them from the easy to hand routes of remedy including the platform or card processor, they have manufactured a situation designed to cause loss and distress. Which in the absence of anyone to say otherwise could then be portrayed as somehow indication of some nefarious activity at the point of booking some months earlier.

It is an extraordinary strategy and one that carries significant human cost.

The second document is a run through of some of the events and observations of the last few months that demonstrate the special relationship WDS has with some SAPS officer and the extent and comprehensive nature of the support, assistance and protection provided.

Although we have left the reader to come to their own conclusions I think it safe to say that these officers as well as the stations where they are based not only have serious questions to answer but have compromised the integrity of the police service and very likely been complicit in duping their colleagues in the Hawks and NPA

At present they are clearly emboldened by the fact that no one has challenged or investigated them and until recently we have shied away from reporting the crimes, corruption and abuses for fear of reprisal.

But we are insignificant in terms of power or options, and they know this. Without assistance they will get away with what they have done so far and continue

We have discovered they are actively discouraging guests who had bookings over that period from any form of contact to ensure they remain out of pocket. This will impact anyone whose deadlines for reimbursement expire. For examples those who paid by card for whom refunds and chargebacks are available but will expire. Once expired we will no longer be in a position to assist them.

Kind regards

Lauren

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**From:** Darren <[Darrenrussell10@outlook.com](mailto:Darrenrussell10@outlook.com)>

**Sent:** Monday, May 15, 2023 11:35 AM

**To:** 'Alan Winde' <[Alan.Winde@westerncape.gov.za](mailto:Alan.Winde@westerncape.gov.za)>; [office@lacollectionprestige.com](mailto:office@lacollectionprestige.com); 'LAUREN VAN RIET' <[lauren@ljlhlaw.co.za](mailto:lauren@ljlhlaw.co.za)>; 'Premier Western Cape' <[Premier.Winde@westerncape.gov.za](mailto:Premier.Winde@westerncape.gov.za)>  
**Cc:** [complaints@ipid.gov.za](mailto:complaints@ipid.gov.za); [LSuping@ipid.gov.za](mailto:LSuping@ipid.gov.za); [tmahibila@ipid.gov.za](mailto:tmahibila@ipid.gov.za); 'Darren de Rodez' <[darrenrussell10@outlook.com](mailto:darrenrussell10@outlook.com)>; [info@capeexclusiveresidences.com](mailto:info@capeexclusiveresidences.com)  
**Subject:** RE: SERVICE COMPLAINT AGAINST CAMPS BAY SAPS  
**Importance:** High

=====  
**URGENT & IMPORTANT**  
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Dear Mr Winde

**Re Mr Wouter de Swardt. Formal report of extensive criminal behaviour and behaviour**

I hope you are well.

Again, thank you very much for your reply and your assistance.

I am unsure if you received our initial reply as the attachments were very large and I think may have been rejected by your server.

I cannot explain the sense of relief that someone is finally looking into all this.

It has been an impossible situation. Not only I, staff, friends, and guests being subject to their attacks but also having nowhere to report their crimes too.

These already wealthy, privileged, well resourced individuals, have used private investigators to wage a war by proxy to keep their hands clean.

**After the matter was escalated by the Chief Executive of Psira they have now allocated the file to a senior investigator who covers the Western Cape region who has responded, and we are meeting this week.**

**Although this will only tackle the Psira license of the private investigators involved and inevitably result in the removal of their licenses, the powers of Psira do not really go beyond that. We are therefore very reliant on IPID thoroughly investigating the matter and acting.**

**We are very concerned that to date we have received no reply from IPID.**

If those charged with policing the police cannot be relied on, then our position becomes untenable and those responsible for an astonishing level of criminality will get away with it.

The behaviour and methods have been so extreme and their campaign so effective that I am usually met with disbelief when telling anyone the history. Which does not help.

I would very much welcome the opportunity to meet. The history is long, multi layered, complicated and to be frank quite unbelievable. Much easier to explain in person.

Certainly, for myself as a Brit, while our system is far from perfect, we have faith in our police, our courts, our Crown Prosecution Service, our private investigators\* and we trust the institutions that employ them. Importantly, the institutions that govern and police them are exceptionally professional, thorough, and well resourced.

(\*Although PIs in the UK are rare and have few powers)

Not only has it been alarming to see how corruptible and compliant the police are here or how apathetic the courts are, but having made contact now with institutions like IPID, the sense of despair is all the greater as they instil no confidence that the people charged with policing the police can or will assist.

What has happened over the last year and a half would simply be impossible in the UK. While every service in every country has bad apples, to carry out what these people have been able to do requires multiple bad apples including some in senior positions and a system that is malleable, tolerates these bad apples and provides protection for the corrupt

These people have been so skilled and well-resourced in their campaign that one of our biggest hurdles is perception. Firstly, it all seems absurd that wealthy privileged individuals would be party to this, that the crimes themselves are so extreme, that the idea the state would be involved or complicit. Things a Europeans would not believe happen and a South African seem in denial over.

But it is the role of the private investigators and the alliance with SAPS (especially Wouter de Swardt) that has taken matters to a whole new level. Deploying methods more suited to gangsters than a PI, harnessing the power of the state through clearly corrupt relationships and fabricated evidence, allowed access to both police and prosecution no private individual ever would, seemingly given the advantage of avoiding any form of scrutiny from the NPA by virtue of his professional credentials. Along with that, a near automatic assumption that the evidence a PI has provided has to be well researched and accurate.

What we have is a PI presenting the image of a professional private investigator, collaborating with, and helping SAPS. When he is in control of those officers, he "helps". Crucially using things like the Psira number / certification (used on all paperwork and literature) as a badge indicating professional, ethical, conduct of investigations within the law. The suit, the grey hair, the professional manner; all hide the fact that his spree of crimes would have resulted in most people spending decades in prison. A dozen illegal evictions, a dozen assaults, multiple illegal arrests, false imprisonments, three malicious prosecutions, interfering in the bail process on two separate occasions, contrived objections to bail, dozens of counts of perjury, industrial scale fabrication of evidence, embezzlement, scams, knowingly feeding false stories to the press as well as false charges to the police, feeding the prosecution services with files of fabricated evidence and distorted facts.

And yet not only does he continue to walk free, not charged with anything, but he continues to deceive those in official positions and hide behind his Psira license and professional appearance,

**The matter has become more urgent over the last week considering some recent discoveries. It appears that Mr de Swardt and the police officers involved have been busy dissuading guests from making direct contact or doing anything that would assist in the return of their funds. To hide and protect their scheme to cause chaos over the summer season in the hopes of creating victims and losses to fabricate fraud charges in the absence of any actual fraud.**

**This becomes especially urgent as there are various deadlines beyond the "transaction date" or "purchase date" where refunds or chargebacks cease being possible. So, the further we get from the date of their booking the greater the risk they will pass one of these cut off points and lose the ability they currently enjoy of getting a refund or chargeback.**

**Guests stand to lose over R1 million in refunds/chargebacks very shortly if action is not taken to claim refunds where any are due. I have tried my best. But while you can lead a donkey to water you cannot force it to drink.**

**The situation is getting progressively more out of hand, and they are getting ever more out of control, their methods ever more extreme.**

We have had feedback from a couple of guests that were due to stay at the villas during January to April that they have been contacted and told not to have contract with us, (given absurd reasons why not to), to provide the details of any losses to the police who will build a file and once ready take the appropriate action.

This is very deceitful on so many levels. Not mentioning that this strategy has been constructed by WDS and the police to ensure guests lose money. For them to create the impression of fraud then loss is the essential starting point. Without loss their efforts will have been wasted.

As such, not happy with decapitating the system knowing it would create chaos, create a system that could accept bookings but not cancel or re-appoint, where no one in control meant no bookings could be amended, cancelled, villa or dates reallocated or booking.com called up to assist in any of these, for the very specific purpose of dozens of groups of guests turning up weekly with nowhere to stay. They now seek to compound that loss but keeping them ignorant of or keep them away from what is a very simple process of refunds and chargeback.

Normally, if an agent were contacting guests to discuss the refund of a deposit (anywhere from R50,000 to R2000,000). Especially one you thought may have been lost forever then you would expect a near 100% response rate. Yet so far, just 1 out of 15+ contacted have replied. Which suggests something nefarious at play.

WDS and the police intentionally created a situation that results in guests arriving at their villa after a very long journey to find themselves homeless, without funds and with no ability to contact the office. Instead left in the hands of WDS and the police who completely misrepresented the circumstances, their situation, and their options

Telling them it was a scam, the villas were not ours at the point the booking came in, that they were only one group out of hundreds affected, that they would never see their money again, to essentially let it go, pass their details to WDS and to lay a charge. Then go and source a new villa, fund it directly. Specifically, not mentioning that if they were genuinely one of our guests then our contract with Booking.com would have meant one call to the platform would have resulted in them being found a new villa (of same or better standard) and the full cost billed to our account. Precisely why they failed to mention this fact and steered them away from the idea there were solutions to the problems they had suddenly be faced with.

When the correct advice would have been to contact the platform (Booking.com) who would arrange to immediately find a villa of the same or better standard immediately for which the guest would not be charged the inevitable extra costs associated with any last minute let

If this were not acceptable to the guest, then as every one of our guests came through Booking.com they could have arranged a refund and as we pushed most guests to pay by card again precisely because of the additional layer of protections afforded refund could be arranged from our processing account to theirs and onto them as a refund. Where a return was not possible (e.g., I was still in Pollsmoor) then the guest can initiate a chargeback which would always result in a refund where no service or product has been supplied. Again, underwritten by our processing account \*\*

I still find their methods and rationale almost impossible to wrap my head around. That a seemingly professional private investigator would go to the lengths WDS has over the last year is beyond shocking. That he would then stop to involving innocent holiday makers into his game plan and in such a way that required them to go through the trauma of arriving with no place to stay and the essential component of causing them losses he then actively tries to make irrecoverable leaves me without words to describe it.

Additionally, illegally interfering in the initial appearance for bail, interfering throughout the remand and bail application process with the purpose of elongating the period of demand as much as possible and where possible bail having denied. So as to provide the longest possible period to secure their position, the longest possible period to ensure the most guests possible turn up and can be persuaded the lack of a villa means they have been scammed, the longest possible period so that their plan is not discovered and the longest possible period to ensure as many guests as possible don't receive refunds, credits or chargeback.

They had thought their careful planning several months prior to the arrest would mean I was unable to get bail this time. Indeed, after the arrest WDS met with Mrs Broad, Mr Moonsamy and the new owners of Fisherman's Bend and was heard to say, "we nailed him, he's not coming back this time".

**Later today I will send through; 1) the analysis of the dossier produced by WDS and the police for use in a high court application, which we have investigated ourselves and found 90% of its content to have been fabricated with anear industrial level of perjury, 2) a list of the issues and events that demonstrate the level of SAPS corruption, all orchestrated and choreographed by WDS, 3) a copy of a letter sent to a journalist in response to questions asked which both sums up the situation and details some of the evidence collated.**

What has been the most frustrating is firstly having nowhere to report their conduct and crimes to. Knowing any docket would end up at a police station they either have control over or significant influence at. Secondly, having

Somewhere that has the power and importantly the will to investigate the matters. So far, the experience has been that those with the power don't want the work involved in taking up the matter and those prepared to don't have the power.

We refrained from reporting all of this precisely for those reasons. Conscious that to do so and then have no meaningful investigation or response leaves us even more vulnerable to further attacks. But in what is clearly a David and Goliath situation where WDS has all the levers of control, power, and access we have no choice but to try and hopes someone takes this up. Otherwise, this man and his clients will continue to get away with murder and we will inevitably lose as funds and resources will be exhausted at some point.

Kind regards

Darren

**\*\*** Having been abruptly found ourselves managing the villas again after the Private Investigators were caught embezzling R750,000-1,200,000 of our rental receipts back in November, we made the very conscious decision to a) only use one platform (. i.e. Booking.com) and b) push as many guests towards card payment as possible.

The choice of just the one platform was to ensure that all income was processed through the one account so that regardless of any refunds due the balance on account as well as the income from current and future bookings would always massively outweigh sums due out. Thereby underwriting guest funds and protecting issues such as refunds.



Similarly, by incentivising guest to pay by card it meant the majority had an additional layer of protection. I.e., our card processing facility that underwrites all transactions, their own card processor most of whom have their own security and protection methods, as well as all the consumer protection mechanisms that apply to all transactions done by card. So where necessary the retailer \*us) transfers a refund back to the card from which it was paid. Where that is not possible, e.g., arrested then a guest scam initiates a charge back which in the case of goods or services not provided cannot be successfully disputed by the retailer.

Both choices came with considerable costs implications. Opting for just the one platform cut out 70% of the market for example. Providing discounts for payments by card, on top the processing fees for card payments, and on top of card payments being much slower than bank transfers to clear made payment by card much more costly than payment by bank. Clearly, the only beneficiary would be the guest and the cost were considered worth it for the additional layers of protection provided.

But in planning our system we had not conceived of people (private individuals, private investigators, and the police) carrying out illegal evictions disguised as arrests, removing the personnel simultaneously, removing all equipment and data at the same time, decapitating the system but consciously allowing it to stay operational and consciously ensuring the guests are not informed about any of that.

The notices on the front of the properties, the fact WDS and Inga Broad seemed to have been sat and waiting for guests to turn up at the properties is more evidence if any were needed of the real intent. If the notices were put up to inform guests and to explain a difficult situation and avoid a scene, confrontation or concerns over security or perhaps the guests trying to get into the pretty, the any sensible owner, landlord, private investigator, police officer would have made the one call to Booking.com who would have contacted every guest, informed them and found them a new villa or sorted a refund long before the date of arrival. Thereby avoiding the guests coming to the villa at all.

But that was precisely the plan. The notices were there to ensure that when these dozens of families who WDS and the police have engineered to still arrive at a property no longer available to them then every group of guests, whatever date, whatever time of the day or night, regardless of who they booked through can all be told they have been scammed, their money is gone, there is nothing they can do other than find themselves a villa and pay for it themselves

And to ensure they remain ignorant of their options and remain out of pocket then tell them not to speak with me or anyone who could be from Cape Exclusive thereby hoping to avoid refunds and chargebacks being processed.

The facts of the matter mean no other explanation holds up to scrutiny. And as we already know it is the primary goal of the private investigators, the police, and the campaigns paymasters that they get their conviction at whatever cost and whatever charge. So long as they get to steal the villas, bury the guy who transformed them so they can steal the whole show, and I doing so bury the evidence of their criminality, methods, and corruption.

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**From:** Darren <[Darrenrussell10@outlook.com](mailto:Darrenrussell10@outlook.com)>

**Sent:** Friday, May 5, 2023 1:36 AM

**To:** 'Alan Winde' <[Alan.Winde@westerncape.gov.za](mailto:Alan.Winde@westerncape.gov.za)>; [office@lacollectionprestige.com](mailto:office@lacollectionprestige.com); 'LAUREN VAN RIET' <[lauren@ljhlaw.co.za](mailto:lauren@ljhlaw.co.za)>; 'Premier Western Cape' <[Premier.Winde@westerncape.gov.za](mailto:Premier.Winde@westerncape.gov.za)>

**Cc:** [complaints@ipid.gov.za](mailto:complaints@ipid.gov.za); [LSuping@ipid.gov.za](mailto:LSuping@ipid.gov.za); [tmahibila@ipid.gov.za](mailto:tmahibila@ipid.gov.za); 'Darren'

<[Darrenrussell10@outlook.com](mailto:Darrenrussell10@outlook.com)>

**Subject:** RE: SERVICE COMPLAINT AGAINST CAMPS BAY SAPS

Good day Alan.

Thank you very much indeed for replying.

The simple fact of receiving a reply and knowing your team is looking at this is a huge relief.

We had held off involving IPID for a very long time. In the main out of fear, as we have very real concerns for our safety and liberty once those who have committed these crimes realise, we have lodged complaints. Because of the extremely close and unhealthy relationship Wouter de Swardt has with certain police officers and stations, they are more than capable and have proved more than willing to use the police and criminal justice system to exact revenge and achieve their own personal objectives. I will send the attachments under sperate over as emails with attachments seem to bounce back from IPID

Hopefully, your office has had some success with IPID and the Ombudsman.

It has been suggested by a few people that in addition to pursuing the matter with IPID, ombudsmen etc that it could be very helpful if we can be put in touch or introduced to someone very senior within the NPA. E.g., DPP. (I'm not familiar with the specific structure).

Although I cannot pass any comment on the individual members of the prosecution service, I have no reason to think they have been involved in any impropriety. I think their continuing to contest bail on the first occasion even after it became clear the whole process had been a lie and one with a very clear objective was disappointing. But I imagine that once committed to a course of action the prosecution rarely does a U-turn. And as disappointing was the ease with which they could be switched from not objecting to objecting to bail. It took one text from the Investigating officer I believe. A few words and not a shred of information as to the reasons, charges.

But nothing suggests collusion. Far more likely is the pincer movements of the private investigators with his apparently bulging file, the I.O on message and it would seem his senior (a colonel) equally on message. But as they seem to be making an art out of deceiving the NPA, who only find out all is not quite as presented one committed then it could be very beneficial to talk with the DPP / NPA. So, at the very least they are aware of what is being passed off as evidence, the methods used to obtain it and the level of criminality underlying all of it.

To date, de Swardt, his clients and the police are responsible for: 5 illegal arrests (of three different people), 3 separate terms of false imprisonment (on two different people), almost a dozen illegal evictions (which impacted countless people) , over a hundred instances of perjury, theft related to several million Rand worth of possessions, intimidation of witnesses, concealing evidence, creating evidence, perversion of the course of justice, numerous assaults and attempted assaults, hiring of paid thugs secured through underworld contacts for the purposes of intimidation, illegal eviction and assault. Bribery, including state-employed officials, making threats to several people to harm and kill, attempts to stop those assaulted from pressing charges and ensuring the dockets are buried when they did, burying warrants of arrest when they don't suit or are for one of their own, forcing those evicted to act out a volountary departure, the theft of two British passports on two different occasions, three instances of malicious prosecution, forged home affairs documentation to aid in sabotaging a bail application etc.

And serious questions as to how involved and how much de Swardt and the police knew of the plan of Dalton, Boffa and Schalkwyk to drug, torture and murder me, emptying the bank accounts and putting Mario in my place. With de Swardt continuing to motivate these people and the police with stories of suitcases of cash and diamonds if only they can "nail" me. The way in which all that has been hushed up, I am confident that despite his statement to the contrary no warrant has been issued for Mario as an arrest would result in information coming out that even their good friends at SAPS wouldn't be able to shield them from. But they continue to feed the NPA a series of ever more outrageous lies.

And all this is before factoring in the latest strategy of creating victims to compensate for there being none. In what sounds so extreme it's hard to conceive anyone would do such a thing. Let alone those charged with



upholding the law.

By arresting and detaining the only person controlling the booking system and illegally taking possession of the three remaining villas the system itself continued a form of autopilot. With the very specific aim of ensuring as many families as possible turned up for their holiday only to find the villa they had booked was now occupied by someone else and that they were both homeless and out of pocket. They are met either by a note on the door (saying they have been scammed and providing the phone number for de Swardt or one of the key players themselves. They are not helped or offered advice; for example told to contact Booking.com who under the terms of our contract would have found them an alternative villa of the same or better standard and billed us the full cost. And or told to contact their card processor who again under the terms of our contract with our card processing facility would have arranged a refund or chargeback.

Instead, they are told that they have been scammed, that they are just one of dozens of families over the December to April period to have been scammed, that they stand no chance of recovering their money as the agency has vanished, and they must use their own efforts to find a new home and their own money to fund it. They are told all they can do to get resolution is lay a charge with the police. In that regard there is no end of assistance.

Completely omitting to mention important facts such as it was their illegal eviction and theft of the property that accounts for its current unavailable status. That one phone call to Booking.com after the arrest would have meant every guest was found an alternative villa or was given a full refund. And comfortably in advance of their stay. But to do that would then lose de Swardt and the police their opportunity of creating enough victims with enough smoke and mirrors to get something past the prosecution.

Whilst their tactics and levels of criminality have never ceased to amaze any of us that have been on the receiving end, this latest plan brings as many as eighty families into their games. For many, it would have been their first vacation family vacation since the onset of Covid. And for most families, they will have saved had to afford such a vacation.

Clever in its simplicity all they need do is point to the considerable content they have spent a year putting online and omit a few key facts and the guest is convinced. And courtesy of the bail application rigged well in advance to ensure bail was not granted there was no one to tell the guests otherwise.

At no point do they have given any consideration to the human cost of this project. Aside from the illegal evictions, ritual choreographed humiliation in front of a prepped media, causing several people to lose their homes that day, the theft of R3 millions of possessions, contents, artwork, the theft of a year of indescribably hard work and a life of savings, the dismantling of a viable business and the public ruin of a reputation their plan's principle objective was to ruin the holiday and finances of as many as 80 families

Not to mention the effect on the reputation of the Cape Town tourist and luxury villa sector where real scams are already a plague. What then does 80 families dispossessed of their holiday and savings do for that reputation?

But no matter how simple, clever and how well they had their bases covered even a cursory glance at the evidence shows the motivation for the plan, who was responsible, why and what they will achieve from it.

Although the spanner in the works is that I got bail which is something they were convinced would not happen. Having happened, their refusal to return the equipment and data was another attempt at not having either their plan or their role in it exposed.

But I am confident that whatever information de Swardt and his friendly police officers gives to the police and in turn the police to the prosecution it would be selective at best and is far more likely to be constructed of a whole series of lies. With their part in it and their responsibility for it completely hidden.

And whilst I have become in some ways used to their extreme tactics, I can honestly say it never crossed my mind that they would go this far. Simply to improve their chances of achieving their and their client's objectives they have messed around with the lives of probably two hundred people. And in the worst way possible.

I am not sure I have enough adjectives to describe that plan. It is sick, cruel and evil.

And not satisfied with causing that amount of stress and loss to dozens and dozens of people over Christmas, New year and early January they left their plan running for months. It was only after receiving no replies from

me that some three months later the platform disabled the profiles and informed guests yet to stay. The cycle of booking and arrival, booking and arrival could have gone on much longer. And not one call from the police, the owners or de Swardt to the platform to stem the flow of families who were arriving on a weekly basis only to find they had walked into a horror story.

Not to mention the two years of hard work creating and maintaining multiple profiles, with every award going and countless 10/10 reviews gone in on flick of a switch.

I am quite sure that none of that would find its way into any bundles that the police might prepare, and I assume they hope if they can get it across the line then with the prosecution having committed themselves to one course of action, they can rely on them not doing a U-turn but rather try to compensate in other ways for the fabrications

But unlike the authors of this disgusting plan, each time they take a chance it is not free exercise for me. Rather it comes with enormous costs. Not just the one million I had to spend on legal fees that was not to close this matter once and for all or have any resolution but simply to get me out of each scrape they put me in whether the first remand or the second. And on each occasion, they use the opportunity to steal more property and more assets and in doing so cut off even more of the revenue that should have been coming in to recoup some of the enormous investments that have been made and that they have since also stolen. So far it has cost somewhere approaching thirty million. They sit back, allow the state to do the hard work, take the risks, fund their campaign, and seem to enjoy the entire process knowing that even if they do not get the end result, they desire the stress, losses, and collateral damage of the process itself is enough to give them satisfaction. And lessons as to how to do it better next time.

What I do know is if any honest police officer or honest prosecutor looking at the true facts and the real evidence in any normal world De Swardt and his friends in the police would be arrested, charged, prosecuted and sentenced. Along with their clients. But now they have so many bases covered, so many friends in the right places, so many palms already greased that it seems an impossible task.

But one brick at a time and the best starting point is ensuring those involved who are very likely acting in good faith know the facts so they can make their own decisions. And that IPIDs ability to see behind the scenes in a sway we never could expose those responsible.

In finishing, I have spent much of the past month trying to pull together bits of data form all different sources, egg, cc'd emails, screen shots on Google pics etc to identify those guests I can so that I can arrange refunds for those who have not thought to either request a chargeback or refund. Of which there are quite a few. What I noticed and later had that confirmed by a couple of guests is that these guests having been spoken to by de Swardt and often owners and police, given the well-rehearsed speech about being scammed they have been told both then and of greater concern more recently not to communicate with me or the office. One was told because we are dangerous, and any communication could only have an underlying and sinister intention. I realised this is to stop, delay or complicate the refunds or chargebacks. Because now that I am not longer incarcerated and am aware of what they have been doing they are trying to ensure as many as possible remain without refunds. If those guests who they convinced had been scammed and stood no chance of a refund remain ignorant as to the fact that a refund or chargeback is in most cases a quick and simple process, they will remain out of pocket. And without financial loss there cannot be fraud. If the guest is therefore approached by us to establish their situation (e.g. were they found another villa at our expense, or fid they find their own and need to be refunded) and we then arrange a refund or charge back through our card processing facility then they are no longer out of pocket, there is no loss and they are likely to be able to include that guest in their manufactured dossier..

The fact that we have sent emails to several guests, using the correct emails provided by the guests and that the emails main subject is the return of the sums paid for the holiday (anywhere between R50,000 and R250,0000) you would expect a near 100% rate of reply. Instead, less than 10% have replied. I am no detective, but something smells very rotten. And I suspect de Swardt, and the police are manipulating them away from reimbursement to keep them out of pocket.

The issue will come when the dates at which a refund can be processed, or chargeback request reported begin to expire. After that we will not be able to do anything constructive regarding refunds. So, de Swardt and the police are playing a very dangerous game and one where the guest are both pawn and victim.

Apologies for the length of the email. I appreciate you are hugely busy, but the issue is complex, the numbers affected large, and the damage is ongoing. With timelines such as expiry dates looming.

Kind regards

Darren

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**From:** Alan Winde <[Alan.Winde@westerncape.gov.za](mailto:Alan.Winde@westerncape.gov.za)>  
**Sent:** Friday, April 28, 2023 5:16 PM  
**To:** Darren <[Darrenrussell10@outlook.com](mailto:Darrenrussell10@outlook.com)>; [office@lacollectionprestige.com](mailto:office@lacollectionprestige.com); 'LAUREN VAN RIET' <[lauren@ljhlaw.co.za](mailto:lauren@ljhlaw.co.za)>; Premier Western Cape <[Premier.Winde@westerncape.gov.za](mailto:Premier.Winde@westerncape.gov.za)>  
**Cc:** [complaints@ipid.gov.za](mailto:complaints@ipid.gov.za); [LSuping@ipid.gov.za](mailto:LSuping@ipid.gov.za); [tmahibila@ipid.gov.za](mailto:tmahibila@ipid.gov.za)  
**Subject:** Re: SERVICE COMPLAINT AGAINST CAMPS BAY SAPS

Good Day Darren

Thanks for your mail.

On you last mail I sent it to our team to look at too and see how we can help and advise. I have also asked the Ombudsman to see what can be done.

Regards Alan



OFFICE OF THE PREMIER

*Alan Winde*

Premier – Western Cape Government

Tel: +27 483 4630

Website: [www.westerncape.gov.za](http://www.westerncape.gov.za) |

Address: 1<sup>st</sup> Floor 7 Wale Street Cape Town 8000

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**From:** Darren <[Darrenrussell10@outlook.com](mailto:Darrenrussell10@outlook.com)>  
**Date:** Friday, 28 April 2023 at 15:13  
**To:** "[office@lacollectionprestige.com](mailto:office@lacollectionprestige.com)" <[office@lacollectionprestige.com](mailto:office@lacollectionprestige.com)>, 'LAUREN VAN RIET' <[lauren@ljhlaw.co.za](mailto:lauren@ljhlaw.co.za)>, "[alan.winde@westerncape.gov.za](mailto:alan.winde@westerncape.gov.za)" <[Alan.Winde@westerncape.gov.za](mailto:Alan.Winde@westerncape.gov.za)>  
**Cc:** "[complaints@ipid.gov.za](mailto:complaints@ipid.gov.za)" <[complaints@ipid.gov.za](mailto:complaints@ipid.gov.za)>, "[LSuping@ipid.gov.za](mailto:LSuping@ipid.gov.za)" <[LSuping@ipid.gov.za](mailto:LSuping@ipid.gov.za)>, "[tmahibila@ipid.gov.za](mailto:tmahibila@ipid.gov.za)" <[tmahibila@ipid.gov.za](mailto:tmahibila@ipid.gov.za)>  
**Subject:** RE: FW: SERVICE COMPLAINT AGAINST CAMPS BAY SAPS

Dear Mr Winde

We have again tried emailing IPID and have been phoning the listed number constantly

Unfortunately, no one ever picks up. So we are unsure what we can do

Kind regards

Darren

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**From:** [office@lacollectionprestige.com](mailto:office@lacollectionprestige.com) <[office@lacollectionprestige.com](mailto:office@lacollectionprestige.com)>  
**Sent:** Friday, April 28, 2023 12:44 PM  
**To:** 'LAUREN VAN RIET' <[lauren@ljlhlaw.co.za](mailto:lauren@ljlhlaw.co.za)>; [Alan.winde@westerncape.gov.za](mailto:Alan.winde@westerncape.gov.za)  
**Cc:** [complaints@ipid.gov.za](mailto:complaints@ipid.gov.za); [LSuping@ipid.gov.za](mailto:LSuping@ipid.gov.za); [tmahibila@ipid.gov.za](mailto:tmahibila@ipid.gov.za); 'Darren' <[Darrenrussell10@outlook.com](mailto:Darrenrussell10@outlook.com)>  
**Subject:** RE: FW: SERVICE COMPLAINT AGAINST CAMPS BAY SAPS

Dear Mr Winde

Further to Lauren's email below, please find a selection of links to the various evidence folders

These include videos, voice recordings and documents that relate directly to the use of wide-scale corruption to advance the (mainly financial aims) of private individuals who have utilised this corruption to commit numerous criminal acts and to do so with complete immunity from any consequences) with SAPS not only providing them with cover and protection but directly taking part in many of these crimes

#### **LINKS TO ALBUMS RELATED TO ACTIVITIES OF THE CONSORTIUM AND POLICE CORRUPTION**

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**Conversation with Chandre Abrahams about illegal methods used to intimidate witnesses. Police and private individuals working together breaking countless laws to manipulate evidence. Including threatening those targeted with 10, 20 or 30 years in prison if they did not cooperate and sign witness statements written for them**  
[https://drive.google.com/drive/folders/1WwTYTyINjj3YO8lnBqSJ5ymdrL7\\_lbDi?usp=share\\_link](https://drive.google.com/drive/folders/1WwTYTyINjj3YO8lnBqSJ5ymdrL7_lbDi?usp=share_link)

**Conversations with one of the housekeepers (including the essential involvement of SAPS to disguise an illegal eviction as an arrest). The revelation that the main housekeeper had been told days I advance by private individuals who are not members of SAPS when they had planned the arrest. As well as the meeting of those responsible for the illegal evictions to celebrate getting away with the plan to disguise the illegal evictions**  
<https://drive.google.com/drive/folders/1BYLIIVQt9w9ofYV47q1lI8RXNlqHB8jp?usp=sharing>

**Videos and photos related to Keith Broad and Wouter de Swarts multiple illegal evictions and assaults**  
<https://photos.app.goo.gl/oyzXCTdVEXsJgwCi6>

**Videos of Mario's confession to him, Johan and Denis embezzling R750,000-R1,000,000. Then going onto create a scam that scammed R2 million plus. Including the involvement of WDS and Ms Disberry in the various plans, sabotage of the diary, the use of arrest as a weapon for the private individuals**  
<https://photos.app.goo.gl/4S2BoW4ecdSFDskx7>

Theft of second passport. Both the first and second passport were stolen by Ensure Secure Services and DWS for Paula Disberry so that Mr Russell could neither extend his visa or open bank accounts. Thereby rendering him illegal, without independence and vulnerable to attacks and in the hope of sabotaging the bail applications as and when the consortium decided to instruct SAPS to arrest

<https://photos.app.goo.gl/ZgmD4uUb817ix6A>

- Letter to SAPS demanding the arrest of Keith Broad which was ignored by SAPS

[https://drive.google.com/file/d/1NZBskqzfzrMB9wUq8Qbex8Mz6jW3ACkp/view?usp=share\\_link](https://drive.google.com/file/d/1NZBskqzfzrMB9wUq8Qbex8Mz6jW3ACkp/view?usp=share_link)

General evidence folder (400+ DOCUMENTS)

[https://drive.google.com/drive/folders/1pjTLP5izUclG2apWTlNy8ImQJhvXuji6?usp=share\\_link](https://drive.google.com/drive/folders/1pjTLP5izUclG2apWTlNy8ImQJhvXuji6?usp=share_link)

including voice notes of plan to drug, torture and murder Mr Russell. The embezzlement. The staged arrests booked by private individuals. The theft of the passport on two occasions. The illegal methods used by the police and the illegal alliance of the police with private individuals. The campaign to create the narrative of a scam. The campaign to ensure the portfolio never generated any profits so that no liabilities could be paid

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**A SELECTION OF SUB FOLDERS THAT GIVE A LITTLE CONTEXT TO WHAT THE FIGHTING HAS BEEN OVER...**

Villa 5 & 6. Fisherman's Bend ["before photos," Photos Taken in the first week]

<https://photos.app.goo.gl/7QUXKK4tqSafSqMP7>

**VERSUS ...**

Fisherman's Bend ("after photos" :the main phases of the refurbishment from months 1 to 8)

<https://photos.app.goo.gl/u2YsYfSE2G9WWAF19>

- Video of fisherman's taken at end of first phase of the refurbishment

<https://photos.app.goo.gl/MQwVTKM6hBXtaGd96>

Video of fisherman's taken at end of first phase of the refurbishment

<https://photos.app.goo.gl/2wf1oNhSzBp5EDzV9>

- Mini movie of the before and after images

<https://photos.app.goo.gl/pnuScTMdyHP5ZqHo6>

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Collection of photos across all the villas

Before and at the start of works

<https://photos.app.goo.gl/nUWoFrXkbrseih7>

During works and after completion

<https://photos.app.goo.gl/UEvLBbiDU9EjTNxd9>

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**EXAMPLES OF SOME OF THE PROJECTS AT FISHERMANS BEND****Grand veranda**

<https://photos.app.goo.gl/h84tE8tjgSa9udV48>

**Guest apartment at Fishermans (before and after)**

<https://photos.app.goo.gl/zkjJHDwPkR3ciokK9>

**Stairs project (before and after)**

<https://photos.app.goo.gl/32v4zotr8KktGMNh7>

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**EXAMPLES OF SOME OF THE PROJECTS AT LEIRMANS ROAD****16 Leirmans Before photos**

<https://photos.app.goo.gl/fP1VfhBE9gAWMYwK7>

**16 Leirmans after photos**

<https://photos.app.goo.gl/RMgJyHWSjq4ka1qX6>

**16 Leirmans before and after video**

<https://photos.app.goo.gl/LrmTzHRZedEm4Ggg6>

**Videos of the properties, inc before and after**

<https://photos.app.goo.gl/tSigE3sowmJxQQzb8>

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**From:** LAUREN VAN RIET <[lauren@jhlaw.co.za](mailto:lauren@jhlaw.co.za)>

**Sent:** Friday, April 28, 2023 8:46 AM

**To:** [Alan.winde@westerncape.gov.za](mailto:Alan.winde@westerncape.gov.za)

**Cc:** Darren <[Darrenrussell10@outlook.com](mailto:Darrenrussell10@outlook.com)>; [complaints@ipid.gov.za](mailto:complaints@ipid.gov.za); [LSuping@ipid.gov.za](mailto:LSuping@ipid.gov.za); [tmahibila@ipid.gov.za](mailto:tmahibila@ipid.gov.za)

**Subject:** FW: FW: SERVICE COMPLAINT AGAINST CAMPS BAY SAPS

**Importance:** High

Good Day,

Please see attached urgent correspondence and see below for previous contact with your offices regarding this matter that has continued to escalate and that needs urgent assistance.

Kind Regards



Lauren van Riet  
On behalf of Mr Darren Russell

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**From:** Mario <[mariokantoor@gmail.com](mailto:mariokantoor@gmail.com)>  
**Sent:** 27 October 2022 20:54  
**To:** [darrenrussell1@outlook.com](mailto:darrenrussell1@outlook.com)  
**Subject:** Fwd: FW: SERVICE COMPLAINT AGAINST CAMPS BAY SAPS

----- Forwarded message -----

**From:** Mario <[mariokantoor@gmail.com](mailto:mariokantoor@gmail.com)>  
**Date:** Thu, Oct 27, 2022 at 3:59 PM  
**Subject:** Re: FW: SERVICE COMPLAINT AGAINST CAMPS BAY SAPS  
**To:** WC:MI CMSD <[wc.mi.cmsd@saps.gov.za](mailto:wc.mi.cmsd@saps.gov.za)>  
**Cc:** <[Alan.winde@westerncape.gov.za](mailto:Alan.winde@westerncape.gov.za)>, <[nggengelelel@dirco.gov.za](mailto:nggengelelel@dirco.gov.za)>, <[complaints@ipid.gov.za](mailto:complaints@ipid.gov.za)>, <[LSuping@ipid.gov.za](mailto:LSuping@ipid.gov.za)>, <[tmahibila@ipid.gov.za](mailto:tmahibila@ipid.gov.za)>, <[ComplaintsNodalPoint@saps.gov.za](mailto:ComplaintsNodalPoint@saps.gov.za)>, <[complaints.invest@saps.gov.za](mailto:complaints.invest@saps.gov.za)>, <[wcprovcamadmin@saps.gov.za](mailto:wcprovcamadmin@saps.gov.za)>, <[DeWetCB@saps.gov.za](mailto:DeWetCB@saps.gov.za)>

Dear Sirs,

Thank you very much for your swift response. It is much appreciated.

Would it be possible for somebody to come out urgently? We cannot go to any of the police stations anywhere close to where we live because of the issue of corruption and the incident of yesterday. But we have no idea how wide this goes. What we do know is that every time we try to help they know in advance and every avenue is closed to us.

Those attacked include me and others who are South African citizens, and a British citizen and we have been left with no alternative but to seek the intervention of the British Government due to their citizen being sent to Pollsmoor illegally in a carefully planned and executed attack that included a fake theft charge as the reason for the illegal arrest and doctored file, forged Department of Home Affairs documents and the perjury of police officers in an attempt to ensure bail was declined. As a South African it has been a humiliating and embarrassing experience when others who expect the state to be the one who protects them are actually the one making the criminality possible. But much worse than that it has been dehumanising, terrifying, and distressing.

We now genuinely fear for our lives. To the point we have had to employ six 24/7 live-in bodyguards for personal protection of ourselves, staff and even pets (having received threats having received threats but they will be killed), let all non core staff go so as to minimise risks at the house, install CCTV and a new alarm, as well as razor wire the entire back perimeter.

This has now been ongoing for 10 months but in the last 4 months their activity has begun to escalate alarmingly and in the last three weeks has become overwhelming. To the point we are prisoners in our own house, only leaving when we have attorney appointments and even then under armed guards.

Unfortunately, the criminal acts of the private individuals involved has only been made possible by the criminal acts in support of them by SAPS and other related persons including court officials who we have recorded on video and can provide footage to support.

Matters are too complicated to try to explain telephonically or by email but they have included:

Illegal arrests, illegal detention in prison, blackmail, conspiracy to murder, conspiracy to torture, theft, and embezzlement. It also includes numerous counts of perjury from investigating officers and from witnesses involved in the extortion including numerous illegal attacks on commercial interests (costs and losses exceeding R20 million).

They are further aided by three private investigators (including two who operate a sham/scam private investigating firm that purports to have 40 years of industry experience and PSIRA license but in fact has traded just one year and has no license, who have since been caught embezzling R750k for the consortium as well as planning the murder of the principle account holder in alliance with the private individuals and SAPS.

Their investigation (conducted in equal measure by the individuals, the private detectives, and SAPS) directly in conjunction with each other has included threatening and blackmailing potential witnesses into giving statements that they have effectively written for them.

Also included in all of the interviews the witnesses are told they faced life in prison if they do not do as told by the policeman. Aside from the issues of the police and criminal justice systems being used as an extension of civil litigation which would advance the criminal plans of the private individuals, this has resulted in all key employees leaving the company immediately after any interview has taken place and clearly bearing in mind what has been said by the police leaving on acrimonious terms.

We have been hounded by the police like animals. Both simply to intimidate and execute instructions that have come from the consortium.

We have proof of the above. We do not make a single statement we cannot support. We have sent much of this to the three different attorney's offices should something happen to any of us. We eventually referred and requested the intervention of IPID on 26 October 2022.

We are urgently awaiting your assistance.

Kind Regards,  
Mario Boffa  
Cell: 068 496 8931

On Thu, Oct 27, 2022 at 1:33 PM WC:MI CMSD <[wc.mi.cmsd@saps.gov.za](mailto:wc.mi.cmsd@saps.gov.za)> wrote:

Good day,

Your communicate is hereby acknowledged.

The matter will be registered and forwarded to the relevant Business Unit and an officer will make contact with you.

Regards,

Provincial Inspectorate:  
Complaints  
0214096533/34/31

**From:** WC:MI Complaints Monitoring 1 <[wcmi.complaintsmon1@saps.gov.za](mailto:wcmi.complaintsmon1@saps.gov.za)>  
**Sent:** Thursday, 27 October 2022 13:09  
**To:** WC:MI CMSD <[wc.mi.cmsd@saps.gov.za](mailto:wc.mi.cmsd@saps.gov.za)>  
**Subject:** FW: SERVICE COMPLAINT AGAINST CAMPS BAY SAPS

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**From:** Complaints Nodal Point <[ComplaintsNodalPoint@saps.gov.za](mailto:ComplaintsNodalPoint@saps.gov.za)>  
**Sent:** Thursday, 27 October 2022 12:26  
**To:** WC:Service Complaints <[WC.ServiceComplaints@saps.gov.za](mailto:WC.ServiceComplaints@saps.gov.za)>  
**Cc:** Complaints Investigations <[complaints.invest@saps.gov.za](mailto:complaints.invest@saps.gov.za)>; WC:MI Complaints Commander <[DeWetCB@saps.gov.za](mailto:DeWetCB@saps.gov.za)>; WC:MI Complaints Monitoring 1 <[wcmi.complaintsmon1@saps.gov.za](mailto:wcmi.complaintsmon1@saps.gov.za)>; WC:Provincial Commissioner Admin <[wcprovcomadmin@saps.gov.za](mailto:wcprovcomadmin@saps.gov.za)>  
**Subject:** SERVICE COMPLAINT AGAINST CAMPS BAY SAPS

**SCS 359/10/2022**

The Provincial Commissioner.

Herewith find a new complaint for your attention please.

The officially signed correspondence by the Divisional Commissioner: Inspectorate, addressed to the Provincial Commissioner, will follow.

Please do not send your feedback to this email address which you received the complaint from.

Feedback and further correspondence from your office must be sent to [complaints.invest@saps.gov.za](mailto:complaints.invest@saps.gov.za)

Kind Regards

Lieutenant Colonel Segale EM  
Division: Inspectorate  
Tel: 012 393 3331  
Fax: 012 393 3102  
Cell no: 079 873 0619

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**From:** [MySAPS.App@saps.gov.za](mailto:MySAPS.App@saps.gov.za) <[MySAPS.App@saps.gov.za](mailto:MySAPS.App@saps.gov.za)>  
**Sent:** Wednesday, 26 October 2022 15:57  
**To:** Complaints Nodal Point <[ComplaintsNodalPoint@saps.gov.za](mailto:ComplaintsNodalPoint@saps.gov.za)>  
**Subject:** MYSAPS 00070/10/2022: Service Complaint

#### Submitter Contact Details

Full Name: Mario Boffa

Mobile Number: 0684968931

Email Address: [mariokantoor@gmail.com](mailto:mariokantoor@gmail.com)

**Service Complaint Details**

Reference Number: MYSAPS 00070/10/2022

Date of Incident: 26 October 2022

Time of Incident: 15:21:00

Police Station: {Facility.Name}

Address:

Province: Western Cape

Description of Complaint: Camps Bay Police officer wants to shoot resident in front of Police Station!

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Smart Service

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